## **CEO Report**

Tara Kiene, President/CEO

# **HIGHLIGHTS**

### State—HCPF/DHS/Alliance.

- Early Intervention Contract—We received an amendment to our EI Contract to include the statement, "At no time will CDHS have the expectation that services be delivered without reimbursement."
- Alliance—Alliance is gearing up for the legislative season by determining legislative priorities, and I am serving on the committee to help develop these. Some of our priorities will be better addressed in the Waiver redesign process (i.e. changing the program design that the State of Colorado submits to the Federal Medicaid program CMS) than in the legislative process. These priorities are well-aligned with our Strategic Plan and include increased access to technology (check), improved employment access (check) and moving from fee-for-service payment models to individualized budgets (not specifically spelled out in our plan, but absolutely aligned with person-centered practices.) Nice to know we're headed in the right direction.

## Local Community

• Montezuma Open House—We have been invited to participate in an Open House with Montezuma County Social Services to let other agencies hear more about our services and find out more about theirs.

## Fundraising

- Festival of Trees—Plans for FOT are coming along. At last count, we're already up to 18 trees committed. Greg Furda is jumping in with both feet and is making a ton of calls for us this week. Start looking at your calendars to see when you might help out during the weekend of December 7<sup>th</sup> and 8<sup>th</sup>. It'll be lots of fun!
- Successful grant applications—We have heard back from the Town of Mancos, who is allocating \$1250 to CCI for 2019, and the Durango Area Association of Realtors awarded us \$1000 for integrated activities. The City of Cortez awarded us "beautification" funding to add raised planters at the Pine Street House. Alpine Bank granted us \$500 matching funds to advertise on KSUT. We've also been awarded \$1,000 from a community early childhood project in Archuleta County. We have at least eight other grant applications out there that we haven't heard back on yet.

### Internal CCI highlights

• Quality Improvement Plan—Our Administrative Review Team approved our Quality Improvement Plan that will be used as a guide for our quality improvement program at Community Connections. It's included in your packet.

• Evaluation—I have been investigating options for implementing outcomeoriented evaluation tools for our adult services program to help us determine whether we are meeting our target outcomes and to help measure our progress in our strategic goals.

### Facilities

• Fort Lewis College House—No update at this time.

### Other

• I will be participating in a leadership course with OMNI Institute starting in November.

### Acronym Cheat Sheet

- ACT (Accessible Communities Team) Supporting businesses to become more accessible
- ART (Administrative Review Team) The Executive Team and Program Directors oversight of Quality Indicators
- The Arc advocacy for people with intellectual disabilities
- ANCOR (American Network of Community Options and Resources (for DD)
- BHO (Behavioral Health Organization)
- CCB (Community Centered Board) we are 1 of 20 in the state
- CCI (Community Connections, Inc.)
- CDLE (Colorado Department of Labor and Employment)
- CES (Children's Extensive Services)
- CHCBS (Children's Home and Community Based Services)
- CMS (Centers for Medicare & Medicaid Services) Federal
- CORA (Colorado Open Records Act)
- DHS or CDHS (Colorado Department of Human Services)
- DSP (Direct Support Professional) field staff working with clients
- DVR (Department of Vocational Rehabilitation)
- EI (Early Intervention) Developmental services for kids Birth to 3
- FOT (Festival of Trees)
- HCPF (Health Care Policy and Financing) State Medicaid office
- I/DD (Intellectual and Developmental Disabilities)
- IMA (Insurance Management Administrators)
- JBC (Joint Budget Committee at the Colorado legislature)
- LPC (La Plata County)
- MOU (Memorandum of Understanding)
- PASAs (Program Approved Service Agencies) Marcy's department
- PCA (Personal Care Alternative) residential services not in a host home
- RCCO (Regional Care Coordination Organization)
- Residential (a.k.a. Comprehensive our adult 24/7 support)
- ROI (Return on Investment)

- SJBHD (San Juan Basin Health Department)
- SLS (Supported Living Services) Services for adults living independently or with family
- TCM (Targeted Case Management)
- UW (United Way)