

**IIPS Summer Conference – Charlotte, NC
Roundtable Discussion July 23, 2008
Minutes**

David Kim introduced topics for discussion that had been placed in the suggestion box:

1. Are we required to purchase a maintenance package or is Solaris 10 free?

Arthur Hohnsbehn replied that schools must have a maintenance contract with a Solaris provider in order to download patch clusters from SunSolve. Solaris patches can no longer be downloaded from the System Office. The System Office will download Solaris 10 on Thursday, July 24. All schools are advised to also do the download on July 24 from SunSolve so all will have the same version. Schools will wait until the System Office tests and gives the okay to install. Arthur will contact Larry Butts about a course of action for those schools without a maintenance contract and therefore no way to get the download on July 24.

2. XUIC still inactivates courses by mistake.

Arthur stated that this will be fixed over the Fall semester.

3. What is being done about certificate duplicates?

Arthur – If NS Clearinghouse has a student with a certificate in Criminal Justice and also Fingerprinting, it considers this a duplicate.

4. How many AnswerNet logins are allowed per school?

Gloria Jones replied that two logins are allowed per school, usually the System Administrator and a power user. Arthur stated that Datatel works through the System Administrator. It would cost an extra \$9 million annually to provide more logins for each school. Someone could make a wrong decision based on something seen on AnswerNet and cause major problems.

It was stated that most schools know who could be trusted to use AnswerNet to research problems and present their findings to the SA, who would then check with the the SO Help Desk before making changes. Arthur agreed to discuss with Datatel the possibility of getting more logins for free.

A few colleges stated that they are currently only using only one, and willing to offer to other colleges who may require it. Gloria thought it was a possible idea and will investigate the possibilities for re-distributing these.

5. Approval was expressed for the great hotel and facilities. This person also asked for more SA technical sessions during the summer conference.

There was then a request for more policy and planning sessions. Mikki Harper stated that session ideas should be submitted when suggestions for conference sessions are solicited. Kathy Gragg brought up the point that it's helpful for system administrators to attend end-user sessions to hear what they are being told.

Certain vendors have asked if they could have a session. Tara Williams stated that it would not be a good idea to spotlight individual vendors in this way.

General discussion topics:

- Janet Mintern asked if we should move nominations to the Fall IIPS Conference in order to get more technical people involved.

Arthur replied that all but System Office employees can be on the Executive Committee and moving the nominations would involve a change to the by-laws.

*We reviewed the by-laws, and clarified that all individuals at an institutions are members, but only those in an "active technical role" may serve on the Executive Committee.

Membership shall be on an institutional basis or on an individual basis. Employees, trustees, and friends of the North Carolina Community College System and/or persons officially associated with the North Carolina Community College System Office whose purposes are to benefit in any way, institutions in this system shall be eligible for individual membership. Any institution of North Carolina Community College System shall be eligible for institutional membership. Each member shall be entitled to the receipt of all official publications and communications of the organization, and all other such privileges and benefit as shall, from time to time, inure to the membership.

All officers, committee members and IIPS appointed liaison members must be individuals who have an active technical role in the day-to-day operations of the college's computer technology systems. This would include, but not be limited to, administrative systems, network systems, e-mail systems, academic lab systems or web systems.

There was a request to get back to regional sessions, one day drive-ins, since travel money is tight and the situation is going to get worse. David Kim acknowledged that we've all been busy with conversions, R18, etc. but we need to get people's ideas and will ask for feedback to make changes.

- Are there any schools with transcripts that are not fully converted from Legacy?

A show of hands indicated that there are still schools in this position. One member stated that the price for 23 Group was money well spent. They tell you what's wrong with your data but you still have to clean it up yourself. Arthur stated that the System Office will help with this.

- How long do we need to maintain our Legacy systems?

Arthur replied that we need to maintain Legacy for at least one complete year since FTE auditors are a year behind the current date. After that, if no updates are being made to the Legacy system, auditors should have no reason to audit that system.

- Critical email needs to stand out.

System Admins get so much email that some important email is getting lost. David Kim suggested that vital information be put on the IIPS website.

- Are any schools using updated Safari?

A show of hands indicated that 6 – 8 schools are using Safari, about 22 are using Informer. Arthur stated that Safari is part of the template currently and is supported.

- LEIS Reporting – Arthur Hohnsbehn

Zip code formatting not reporting correctly.

Patch going through beta testing this week.

Data Warehouse numbers are not matching Colleague. This could be due to using a different timeframe.

LEIS will be overhauled over the course of the year.

David Kim closed the meeting by thanking everyone for coming and reminding them to give session ideas to their regional VP's.

Respectfully submitted,
Teresa Brittain, IIPS Secretary