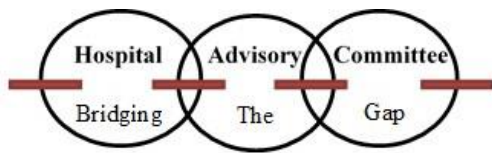


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**Ohio - MyCare, Managed Medicaid and Dual Eligible Transportation Form May 2016**

<b>Ohio Department Of Medicaid</b>	<b>Paramount Health Plan</b>
<div style="border: 1px solid black; padding: 2px; width: fit-content; margin: 0 auto;"><b>CONTACT</b></div> <p><b>IVR number 1-800-686-1516</b>  <a href="http://medicaid.ohio.gov/">http://medicaid.ohio.gov/</a></p>	<div style="border: 1px solid black; padding: 2px; width: fit-content; margin: 0 auto;"><b>CONTACT</b></div> <p><b>Contact Paramount Health Plan for all services for set up and denials at 1-419-887-2550.</b></p>

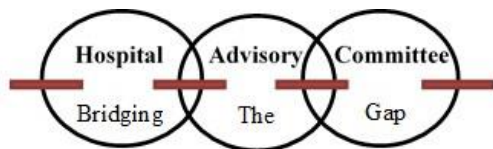
<b>Molina Healthcare</b> Broker: Secure Transportation			<b>MyCare Ohio Counties:</b> Butler, Warren, Clinton, Hamilton, Clermont, Montgomery, Clark, Greene, Union, Madison, Delaware, Franklin, Pickaway		
<div style="border: 1px solid black; padding: 2px; width: fit-content; margin: 0 auto;"><b>CONTACTS</b></div>			<div style="border: 1px solid black; padding: 2px; width: fit-content; margin: 0 auto;"><b>PRE-AUTHS</b></div>		
<p><b>Molina: Amy Conn (614) 212-2572</b>  <a href="mailto:Amy.conn@molinahealthcare.com">Amy.conn@molinahealthcare.com</a></p> <p><b>Secure: Sara Hurtado (800) 856-9994 ext. 8201</b>  <a href="mailto:shurtado@securetransportation.com">shurtado@securetransportation.com</a></p> <p><b>Set up Transportation:</b> Secure Transportation: MyCare opt-in and opt-out at 1-844-491-4761</p> <p><b>Medicaid</b> at 1-866-642-9279</p> <p><b>Molina stretcher or wheelchair transportation:</b> Call Molina contracted transportation provider directly.</p>			<p>Members are eligible for 2016 transportation benefits based on the Coverage Type. COVERAGE TYPE Medicaid: Wheelchair and stretcher trips, trips over 30 miles when a closer provider is not available, ambulatory trips for select services (chemotherapy, dialysis, and radiation therapy). Members also offered 30 one way value-added ambulatory trips per calendar year.</p> <p>MyCare Dual Options (opt-in): Wheelchair and stretcher trips, trips over 30 miles when a closer provider is not available, ambulatory trips for select services (chemotherapy, dialysis, and radiation therapy). Members offered 30 one way value-added ambulatory trip legs per calendar year. Waiver transportation may be covered on a case-by-case basis with approval.</p> <p>MyCare Medicaid only (opt-out): Wheelchair and stretcher trips, trips over 30 miles when a closer provider is not available. Waiver transportation may be covered on a case-by-case basis with approval.</p>		
<div style="border: 1px solid black; padding: 2px; width: fit-content; margin: 0 auto;"><b>STRETCHER</b></div>	<div style="border: 1px solid black; padding: 2px; width: fit-content; margin: 0 auto;"><b>WHEELCHAIR</b></div>	<div style="border: 1px solid black; padding: 2px; width: fit-content; margin: 0 auto;"><b>CAB / TAXI</b></div>			
<p>Stretcher transport available through Molina directly contracted transportation providers, no authorization required as long as provider is contracted with Molina.</p>	<p>Wheelchair transport available through Secure Transportation (authorize MyCare opt-in and opt-out at 1-844-491-4761, authorize Medicaid at 1-866-642-9279)</p> <p>-OR- Molina directly contracted transportation providers, no authorization required as long as provider is contracted with Molina.</p>	<p>Ambulatory trips provided by Secure Transportation (authorize MyCare opt-in and opt-out at 1-844-491-4761, authorize Medicaid at 1-866-642-9279)</p>			
<p><b>Current list of Molina contracted providers:</b>  <a href="https://providersearch.molinahealthcare.com/Provider/ProviderSearch?RedirectFrom=MolinaStaticWeb&amp;memstate=oh&amp;State=oh&amp;Coverage=NA">https://providersearch.molinahealthcare.com/Provider/ProviderSearch?RedirectFrom=MolinaStaticWeb&amp;memstate=oh&amp;State=oh&amp;Coverage=NA</a></p>					



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<h2 style="margin: 0;">Aetna Better Health</h2> <p style="margin: 0;">Broker: Logisticare (866) 910-7680 Reservations</p>			<p><b>MyCare Ohio Counties:</b> Fulton, Lucas, Wood, Ottawa, Butler, Warren, Clinton, Hamilton, Clermont, Union, Madison, Delaware, Franklin, Pickaway</p>
<p style="color: red; font-weight: bold; margin: 0;">CONTACTS</p>	<p style="color: red; font-weight: bold; margin: 0;">PRE-AUTHS</p>		
<p><b>Aetna:</b> Rachel McGrady (419) 601-9597  <a href="mailto:mcgradyr@aetna.com">mcgradyr@aetna.com</a></p> <p><b>Logisticare:</b> Gabe Erwin (480-235-5636)  <a href="mailto:Gabriel.erwin@logisticare.com">Gabriel.erwin@logisticare.com</a></p>	<p>Pre-auth is required for all non-emergency transports over 60 miles (one –way)          Pre-auth call# - can be obtained when scheduling with Logisticare          Provider required to call – hospital, snf, member, or member advocate (Care Manager, POA ect)          Approval time expectation – real-time approval (Logisticare will contact ABH during the scheduling to obtain approval)</p>		
<p style="color: red; font-weight: bold; margin: 0;">STRETCHER</p>	<p style="color: red; font-weight: bold; margin: 0;">WHEELCHAIR</p>	<p style="color: red; font-weight: bold; margin: 0;">CAB / TAXI</p>	
<p>Contact Logisticare at 866-910-7680 to set up all services</p>	<p>Contact Logisticare at 866-910-7680 to set up all services</p>	<p>These reservations should be made at 866-799-4395.</p>	

<h2 style="margin: 0;">CareSource Network</h2> <p style="margin: 0;">Broker: Logisticare (866) 910-7680 Reservations</p>			<p><b>MyCare Ohio Counties:</b> Wayne, Summit, Portage, Stark, Trumbull, Mahoning, Columbiana, Lorain, Medina, Cuyahoga, Lake, Geauga</p>
<p style="color: red; font-weight: bold; margin: 0;">CONTACTS</p>	<p style="color: red; font-weight: bold; margin: 0;">PRE-AUTHS</p>		
<p><b>CareSource:</b> Linda Manns (937)-531-2420  <a href="mailto:Linda.manns@caresource.com">Linda.manns@caresource.com</a></p> <p><b>Logisticare:</b> Gabe Erwin (480)-235-5636  <a href="mailto:Gabriel.erwin@logisticare.com">Gabriel.erwin@logisticare.com</a></p> <p>CareSource transportation is arranged by calling: 1-855-475-3163.</p>	<p>The CareSource transportation benefit is different <i>depending upon the type of MyCare Ohio coverage the member has with CareSource</i>. The member may have either Medicare and Medicaid coverage (opt-in) with us <b>or</b> Medicaid-only (opt-out) coverage with us. Additionally, the member <i>may</i> be eligible for waiver services, including waiver transportation, <i>provided the waiver transportation is approved (prior authorization) and included in the member’s service plan</i>.  <b>See Network Notification link below.</b></p>		
<p style="color: red; font-weight: bold; margin: 0;">STRETCHER</p>	<p style="color: red; font-weight: bold; margin: 0;">WHEELCHAIR</p>	<p style="color: red; font-weight: bold; margin: 0;">CAB / TAXI</p>	
<p>CareSource members must contact CareSource case management for assistance with stretcher, ALS, and BLS.</p>	<p>CareSource members must contact CareSource case management for assistance with stretcher, ALS, and BLS.</p>	<p>CareSource members must contact CareSource case management for assistance with stretcher, ALS, and BLS.</p>	
<p><b>Network Notification Link:</b>  <a href="https://nebula.wsimg.com/670107a443dbd4a839db0df1e30a1b0d?AccessKeyId=D3CE2B35FB5E586AD561&amp;disposition=0&amp;alloworigin=1">https://nebula.wsimg.com/670107a443dbd4a839db0df1e30a1b0d?AccessKeyId=D3CE2B35FB5E586AD561&amp;disposition=0&amp;alloworigin=1</a></p>			



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**Buckeye**  
 Broker: Access To Care (AMR)  
 (866) 531-0615 Reservations

**MyCare Ohio Counties:** Fulton, Lucas, Wood, Ottawa, Montgomery, Clark, Greene, Lorain, Medina, Cuyahoga, Lake, Geauga

**CONTACTS**

**Buckeye: John Arnold (614) 220-4900 x84189**  
[john.arnold@centene.com](mailto:john.arnold@centene.com)

**Access2Care Transportation Facility Help Desk for non-ambulance levels of service:**  
 (866) 282-4836

**PRE-AUTHS**

Wheelchair and ambulatory trips are provided by Access2Care.

The facility contacts the transportation provider directly for stretcher trips.

**See Quick Reference Guide Link Below:**

**STRETCHER**

Members and facilities can call providers directly and they do not have to be in-network.

**WHEELCHAIR**

Contact Access2Care at  
 Medicaid: (866) 246-4358  
 MyCare: (866) 549-8289

**CAB / TAXI**

Contact Access2Care at  
 Medicaid: (866) 246-4358  
 MyCare: (866) 549-8289

**Quick Reference Guide Link:**  
<https://nebula.wsimg.com/4312acce2979836d85de79d6ca587d9c?AccessKeyId=D3CE2B35FB5E586AD561&disposition=0&alloworigin=1>

**UHC Community Plan**  
 Broker: MTM for Medicaid, Some at Home MyCare Ohio  
 UHC for Most MyCare Ohio

**MyCare Ohio Counties:** Wayne, Summit, Portage, Stark, Trumbull, Mahoning, Columbiana, Lorain, Medina, Cuyahoga, Lake, Geauga

**CONTACTS**

**UHC:** UHC Member Services (the number on the back of the member's ID card).

**Straight Medicaid:** 800.895.2017  
**MyCare, Dual, Waiver:** 877.542.9236

**MTM: Sunja Bennett 636.695.5849**  
[sbennett@mtm-inc.net](mailto:sbennett@mtm-inc.net)  
 Western and SE OH

**Joyce Witzke 636.695.5808**  
[jwitzke@mtm-inc.net](mailto:jwitzke@mtm-inc.net)  
 NE OH, MyCare Counties, Ashtabula

**PRE-AUTHS**

*All trips through MTM must be pre-authorized prior to the transportation provider taking the trip, including Ambulance. You can do so by contacting the reservation line (UHC Member Services). Urgent trips may be requested 24/7/365; Routine appointments must have 48 hours' notice for all UnitedHealth care plans.*

**See the Non-Emergent Transportation Benefits link below.**

**Claim address:** UHC MyCare facility trips, they can be sent electronically to Payor ID 87726.

UHC only processes transportation claims for MyCare facility trips (trips from SNF to dialysis, SNF to hospital, SNF to chemo, hospital discharges).

UHC contracts with MTM to handle all UHC Medicaid and UHC MyCare community well (trips from home to doc) transportation.

For the MyCare facility trips, there is no prior auth or advance notification. The facility would contact the transportation provider directly to request the trip.

**Non-Emergent Transportation Benefits Link:**  
<https://nebula.wsimg.com/dfc27805cfc87da7b817844dcf44235e?AccessKeyId=D3CE2B35FB5E586AD561&disposition=0&alloworigin=1>