

“My Oscar team answered right away.”

- Nicole M, Oscar member



With Oscar, you get your own Concierge team – three care guides and a nurse. **You talk to the same people every time you call or message.** And you get personalized care from people who know you as more than just a member ID number.

Oscar Concierge

Fast responses

Reach your team right away every time you call. No wait. No transfers.

We guide you

Your team finds the best in-network doctor for your condition and tells you where to go.

Clear costs

Your team gives you a cost estimate, so you're informed before your appointment.

We're on your side

Your team sorts out unexpected bills for you, whether they're from us or your doctor.

VS

Traditional customer service

Please hold...

You wait. And wait. Then you get transferred to an automated phone system.

You're on your own

You're not sure if you need to go to a doctor, an urgent care center, or an emergency room.

Confusing costs

You don't always know what you'd pay until you get to the doctor's office.

Surprise bills

You get hurt. Then you get an unexpected bill weeks later... that you have to sort out yourself.