

Helpful Tips - Best Practices Customer Service

We have provided a few helpful tips to ensure you and your customers have the best possible experience and your operations continue to out-perform your competition

Product: Windshield Washer Fluid Buckets

During the winter months two things happen with washer fluid:

- 1.** Precipitation such as snow can get into the bucket diluting the washer fluid, creating the possibility of the fluid to freeze.
- 2.** Methanol is what keeps fluid from freezing. Over time methanol will evaporate also creating the possibility of the fluid to freeze.

The product is manufactured to minus 20F, as long as fresh product is in the bucket, freezing should not be a problem.

Whenever you see slush forming in your buckets you need to empty the bucket. We recommend you empty your buckets every 7 days allowing new fluid to flow into the bucket. Following this procedure will keep fresh product in the bucket, thus reducing problems and enhancing your customers experience.

Bulk Fluid Systems will clean all the buckets at time of delivery and replenish with fresh fluid. Delivery is roughly every 4-6 weeks. Mark your calendars when we deliver because you will have fresh fluid in your buckets, then set your cleaning schedule for every week thereafter until the next delivery.

If you miss your cleaning cycle the bucket will likely have slush or freeze up. If completely frozen you will need to shut off the valve to the bucket and bring the bucket inside to run under warm water and clean. Replace the bucket, ensure the line is secured tightly into the elbow and turn on the valve allowing new fluid to fill up the bucket. Consistently cleaning the washer fluid bucket will eliminate this difficult task.

Thank you for your business!

Amazing Blue Inc.

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