

Toys for Tots 2021 Frequently Asked Questions

Who can register?

- Dallas County Residents
- Only the Parents/ Legal Guardian awarded by the courts can register their child (ren).

What will I need to register?

- Valid U.S. Government Issued Photo ID (It cannot be expired)
- Birth Certificate (s) for Your children
- Proof of Address (dated within 30 days may provide utility Bill (must have parent/guardian name on it)- or Mortgage or lease (cannot be expired).

Where can I register?

It is more efficient and convenient to register online. However, you can print the form with required documents and email to info@wewinc.org, or mail to WEW, Inc. PO Box 763758 Dallas, Texas 75376 (Please note all applications are on a first-come, first-served with complete documents. Once we reach our quota, the application process will close).

To register online or by mobile device please click the link below or scan the QR code.

<https://tinyurl.com/ToysForTots2021>



What is the process for online registration?

- Click the link or scan the QR code.
- Complete the registration and submit! You will receive an email to upload documents.
- Check your email for your confirmation email (this may take up to 7 to 14 days to receive).
- Open the attached letter and print it out. (You will need this document for your appointment).
- Your appointment time will be given in the confirmation email.

How do I upload my documents?

- If you are using a computer, you will attach the documents to an email and send the documents to info@wewinc.org.
- If you are using a mobile device, take a picture of your documents and email to info@wewinc.org.
- If you do not want to send your documents via email mail to WEW, Inc. PO Box 763758 Dallas, Texas 75376 (Please note all applications are on a first-come, first-served with complete documents. Once we reach our quota, the application process will close). You can check our social media pages to see if we are hosting an in-person registration event. If so, you can bring your application and documents for verification.

When does registration end?

Registration will end on Friday December 03, 2021, or when we reach the 1st verified 250 Applicants.

How long will it take to get my confirmation email after submitting the online pre-registration?

Confirmation emails will be sent within 7 to 14 days of successfully completing your online pre-registration. The confirmation will be sent to the email address listed on your pre-registration form. If you did not receive an email within the past 14 days, please check your junk mail folder. After 14 days email info@wewinc.org (Subject: Follow-up Toys for Tots)

What is my Confirmation ID?

Your confirmation ID can be found on the top right-hand side of your confirmation letter.

Will I receive an email confirmation with my appointment pick-up date and location?

No, follow-up email will be sent after your initial confirmation email.

When you receive your confirmation email, please print out the attached letter. Look for the date and time on the letter and bring it as well as your ID to your scheduled appointment. **You will NOT receive an addition confirmation.**

Will I be able to pick out toys for my child?

Due to COVID-19 restriction, toys are pre-selected by age and gender per your form.

MANDATORY

When do we pick up the toys? You will be sent a confirmation email within 15 days of successfully submitting your pre-registration. Your confirmation email will include the location, date and time for pickup.

Where do we pick up the toys? All information will be provided on your confirmation email.

What do I need to bring to my appointment?

- You will need to bring your printed Confirmation email (with the given date and time for pickup).
- A valid U.S Government issued photo Id.

What if I cannot make it to my scheduled appointment or need to change my appointment?

- Once given an appointment time, you cannot change your appointment date and/or time.
- If an attempt is made to change or add an additional appointment you will be disqualified for the Toys for Tots program 2021.

Can someone attend my appointment if I cannot make my appointment?

Yes, if you cannot make it for your scheduled appointment, you may authorize **one** person to pick up your toys. You will be able to list your authorized person while you are scheduling your appointment. No changes can be made once the appointment has been submitted.

How old does my child have to be to qualify?

0 months to 12 years of age

Will I receive anything in the mail?

No, we do not mail any registration or appointment confirmations.

Can more than one parent and/or legal guarding register a child?

No, if a child is register more than once, all appointments will be canceled, and you will be disqualified for the Toys for Tots program 2021.

Can I register my grandkids?

No, only the child's legal parent or court appointed legal guarding can register a child for Toys for Tots. We will NOT accept Caregiver Affidavit.

Can I register my foster child?

Yes, to register your foster child, you will have to submit a copy of your current, signed placement agreement.

Merry Christmas and Happy Holidays!