

HOW TO ORDER A TRAILER PUMP

- What is the farthest distance of the pour from where the concrete delivery truck can sit?
- The pipe is rigid except for the last few hoses. Do you need any elbows or special pipe?

WHAT WE NEED TO KNOW

- Your company's name - if any
- Jobsite Address
- Type of concrete being placed (this will determine the pump and system size)
- Concrete Supplier (*Hawaiian Cement, HC & D, Mini-mix, etc.*)
- Concrete Yardage
- Concrete Delivery Time (note: pumps need a minimum of ½ hour setup time. Large pumps, difficult setups and system jobs require additional setup time)
- Phone number of person ordering pump, jobsite contact, and anyone else we can communicate with to complete the job
- Do you have a place to prime the pump? (A slurry mix is used and is typically done outside of the pour)
- Do you have a place to wash out the pump at the end of the day?
- Have you allow enough time to setup system?
- Have you scheduled enough manpower to setup, handle and breakdown system?
- Have you ordered a line pump mix?
- PAYMENT, COD, credit card, check or cash. Check with office if they have an open account with us.

WHAT YOU NEED TO KNOW ABOUT OUR BUSINESS

- Give us advanced notice when scheduling a pump, especially during off hours.
- The sooner you order a pump, the more likely we can accommodate sending a specific size pump or operator
- Barring and emergency situation or inclement weather, cancellation fee will be assessed if you cancel and the operator has already appeared on the job.

WHAT TO EXPECT

- Expect up to 1 yd of concrete left over in the pump
- We cannot washout into anything higher than 8 inches
- It is the customer's responsibility for removal of this concrete
- Order one extra yard to accommodate for what will be lost in the pump