# CREDIT UNION PEER STATS 

NCUA Q4-2022
< $\$ 2 \mathrm{M} \quad \$ 2-10 \mathrm{M} \quad \$ 10-\$ 50 \mathrm{M} \quad \$ 50-100 \mathrm{M}$ \$100-500M $\quad \$ 500 \mathrm{M}+$
TOTAL

10M

< $\$ 0 \mathrm{M}$
<\$100M
$\$ 500 \mathrm{M}$

| DEMOGRAPHICS |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No. of Credit Unions | 294 | 673 | 1,357 | 657 | 1,070 | 709 | 4,760 | 967 | 2,324 | 2,981 | 4,051 |
| Avg Asset Size (\$Mil) | \$0.905 | \$5.6 | \$26.4 | \$72.9 | \$227.1 | \$2,591.2 | \$455.4 | \$4.2 | \$17.2 | \$29.4 | \$81.6 |
| Pct of Credit Unions | 6\% | 14\% | 29\% | 14\% | 22\% | 15\% | 100\% | 20\% | 49\% | 63\% | 85\% |
| Pct of Industry Assets | 0.0\% | 0.2\% | 2\% | 2\% | 11\% | 85\% | 100\% | 0\% | 2\% | 4\% | 15\% |
| GROWTH RATES |  |  |  |  |  |  |  |  |  |  |  |
| Total Assets | -9.7\% | -5.3\% | -4.8\% | -3.4\% | -1.2\% | 6.6\% | 5.2\% | -5.6\% | -4.9\% | -4.1\% | -2.0\% |
| Total Loans | -1.2\% | 4.6\% | 5.9\% | 6.2\% | 10.5\% | 21.8\% | 20.0\% | 4.3\% | 5.7\% | 6.0\% | 9.4\% |
| - Direct Loans | -1.6\% | 5.5\% | 5.3\% | 4.8\% | 7.9\% | 19.0\% | 17.2\% | 5.0\% | 5.3\% | 5.0\% | 7.2\% |
| - Indirect Loans | - | -74.6\% | 21.1\% | 18.9\% | 23.8\% | 32.0\% | 31.1\% | -72.2\% | 18.4\% | 18.8\% | 23.2\% |
| Total Shares | -8.4\% | -5.1\% | -4.5\% | -3.1\% | -1.5\% | 4.0\% | 3.0\% | -5.3\% | -4.6\% | -3.8\% | -2.2\% |
| - Checking \& Savings | -9.9\% | -5.5\% | -4.6\% | -3.4\% | -2.3\% | 2.7\% | 1.6\% | -5.8\% | -4.7\% | -4.0\% | -2.8\% |
| Net Worth | -7.0\% | -0.7\% | -1.7\% | 1.1\% | 4.0\% | 11.6\% | 10.1\% | -1.2\% | -1.6\% | -0.2\% | 2.8\% |


| BALANCE SHEET ALLOCATION |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Net Worth Ratio | 18.5\% | 16.1\% | 12.1\% | 11.6\% | 10.8\% | 10.7\% | 10.7\% | 16.2\% | 12.5\% | 12.0\% | 11.1\% |
| Cash \& Inv-to-Assets Loans-to-Total Assets | $\begin{aligned} & 50 \% \\ & 43 \% \end{aligned}$ | $\begin{aligned} & 48 \% \\ & 47 \% \end{aligned}$ | $\begin{aligned} & 47 \% \\ & 49 \% \end{aligned}$ | $\begin{aligned} & 41 \% \\ & 54 \% \end{aligned}$ | $\begin{aligned} & 31 \% \\ & 63 \% \end{aligned}$ | $\begin{aligned} & 24 \% \\ & 71 \% \end{aligned}$ | $\begin{aligned} & 26 \% \\ & 69 \% \end{aligned}$ | $\begin{aligned} & 48 \% \\ & 47 \% \end{aligned}$ | $\begin{aligned} & 47 \% \\ & 48 \% \end{aligned}$ | $\begin{aligned} & 44 \% \\ & 52 \% \end{aligned}$ | $\begin{aligned} & 34 \% \\ & 60 \% \end{aligned}$ |
| Vehicle-to-Total Loans RELoans-to-Total Loans RELoans-to-Net Worth Indirect-to-Total Loans | $\begin{aligned} & 63 \% \\ & 1 \% \\ & 2 \% \\ & 0 \% \end{aligned}$ | $\begin{gathered} 67 \% \\ 6 \% \\ 19 \% \\ 0 \% \end{gathered}$ | $\begin{gathered} 52 \% \\ 28 \% \\ 114 \% \\ 4 \% \end{gathered}$ | $\begin{gathered} 44 \% \\ 40 \% \\ 185 \% \\ 11 \% \end{gathered}$ | $\begin{gathered} 39 \% \\ 46 \% \\ 272 \% \\ 18 \% \end{gathered}$ | $\begin{gathered} 31 \% \\ 54 \% \\ 359 \% \\ 23 \% \end{gathered}$ | $\begin{gathered} 32 \% \\ 52 \% \\ 339 \% \\ 22 \% \end{gathered}$ | $\begin{aligned} & 66 \% \\ & 6 \% \\ & 18 \% \\ & 0 \% \end{aligned}$ | $\begin{gathered} 53 \% \\ 26 \% \\ 101 \% \\ 4 \% \end{gathered}$ | $\begin{gathered} 48 \% \\ 34 \% \\ 145 \% \\ 8 \% \end{gathered}$ | $\begin{gathered} 41 \% \\ 43 \% \\ 235 \% \\ 16 \% \end{gathered}$ |
| Loans-to-Shares | 54\% | 57\% | 56\% | 61\% | 72\% | 84\% | 81\% | 57\% | 56\% | 59\% | 68\% |
| Checking \& Savings-to-Total Shares Pct of Non-term-Shares | $\begin{aligned} & 93 \% \\ & 93 \% \end{aligned}$ | $\begin{aligned} & 86 \% \\ & 87 \% \end{aligned}$ | $\begin{aligned} & 78 \% \\ & 85 \% \end{aligned}$ | $73 \%$ $83 \%$ | $\begin{aligned} & \text { 66\% } \\ & 81 \% \end{aligned}$ | $\begin{aligned} & 54 \% \\ & 77 \% \end{aligned}$ | 56\% | 86\% $88 \%$ | 79\% 85\% | $\begin{aligned} & 76 \% \\ & 84 \% \end{aligned}$ | $\begin{aligned} & 68 \% \\ & 82 \% \end{aligned}$ |
| Term CDs-to-Total Shares | 5\% | 9\% | 10\% | 10\% | 4\% | 17\% | 16\% | 9\% | 9\% | 10\% | 5\% |
| Liquidity Ratio ST Funding Ratio Net Long Term Assets Ratio | $\begin{aligned} & 30.0 \% \\ & 45.5 \% \\ & 3.7 \% \end{aligned}$ | $\begin{aligned} & 13.5 \% \\ & 30.8 \% \\ & 9.5 \% \end{aligned}$ | $\begin{aligned} & 8.9 \% \\ & \text { 23.0\% } \\ & \text { 22.1\% } \end{aligned}$ | $\begin{aligned} & 8.1 \% \\ & 17.9 \% \\ & \text { 29.5\% } \end{aligned}$ | $\begin{aligned} & 6.7 \% \\ & 12.4 \% \\ & 35.6 \% \end{aligned}$ | $\begin{gathered} 5.9 \% \\ 9.3 \% \\ 40.6 \% \end{gathered}$ | $\begin{aligned} & 6.1 \% \\ & 10.1 \% \\ & 39.5 \% \end{aligned}$ | $\begin{aligned} & 14.6 \% \\ & 23.7 \% \\ & 20.9 \% \end{aligned}$ | $\begin{aligned} & 9.5 \% \\ & 20.6 \% \\ & 25.6 \% \end{aligned}$ | $\begin{gathered} 8.8 \% \\ 14.6 \% \\ 32.9 \% \end{gathered}$ | $\begin{aligned} & 7.3 \% \\ & 10.2 \% \\ & 39.4 \% \end{aligned}$ |
| LOAN QUALITY AND ADEQUACY OF RESERVES |  |  |  |  |  |  |  |  |  |  |  |
| Loan Delinquency Rate Net Charge-off Rate "Misery" Index | $\begin{aligned} & 2.63 \% \\ & 0.61 \% \\ & 3.24 \% \end{aligned}$ | $\begin{aligned} & 1.35 \% \\ & 0.35 \% \\ & 1.70 \% \end{aligned}$ | $\begin{aligned} & 0.91 \% \\ & 0.25 \% \\ & 1.16 \% \end{aligned}$ | $\begin{aligned} & 0.70 \% \\ & 0.24 \% \\ & 0.94 \% \end{aligned}$ | $\begin{aligned} & 0.55 \% \\ & 0.23 \% \\ & 0.78 \% \end{aligned}$ | $\begin{aligned} & 0.61 \% \\ & 0.36 \% \\ & 0.97 \% \end{aligned}$ | $\begin{aligned} & 0.61 \% \\ & 0.34 \% \\ & 0.95 \% \end{aligned}$ | $\begin{aligned} & 0.95 \% \\ & 0.26 \% \\ & 1.21 \% \end{aligned}$ | $\begin{aligned} & 0.81 \% \\ & 0.25 \% \\ & 1.06 \% \end{aligned}$ | $\begin{aligned} & 0.61 \% \\ & 0.23 \% \\ & 0.84 \% \end{aligned}$ | $\begin{aligned} & 0.61 \% \\ & 0.34 \% \\ & 0.95 \% \end{aligned}$ |
| Core Delinquency Rate Core Net Charge-off Rate Core "Misery" Index | $\begin{aligned} & 2.27 \% \\ & 0.36 \% \\ & 2.63 \% \end{aligned}$ | $\begin{aligned} & 1.25 \% \\ & 0.18 \% \\ & 1.44 \% \end{aligned}$ | $\begin{aligned} & 0.84 \% \\ & 0.23 \% \\ & 1.07 \% \end{aligned}$ | $\begin{aligned} & 0.64 \% \\ & 0.26 \% \\ & 0.90 \% \end{aligned}$ | $\begin{aligned} & 0.52 \% \\ & 0.31 \% \\ & 0.83 \% \end{aligned}$ | $\begin{aligned} & 0.55 \% \\ & 0.59 \% \\ & 1.15 \% \end{aligned}$ | $\begin{aligned} & 0.55 \% \\ & 0.55 \% \\ & 1.10 \% \end{aligned}$ | $\begin{aligned} & 1.31 \% \\ & 0.19 \% \\ & 1.50 \% \end{aligned}$ | $\begin{aligned} & 0.88 \% \\ & 0.22 \% \\ & 1.11 \% \end{aligned}$ | $\begin{aligned} & 0.74 \% \\ & 0.24 \% \\ & 0.99 \% \end{aligned}$ | $\begin{aligned} & 0.57 \% \\ & 0.29 \% \\ & 0.86 \% \end{aligned}$ |
| RE Loan Delinquency | 2.74\% | 1.14\% | 0.75\% | 0.53\% | 0.38\% | 0.39\% | 0.39\% | 1.15\% | 0.76\% | 0.61\% | 0.42\% |
| Vehicle Loan Delinquency <br> - Direct Delinquency <br> - Indirect Delinquency | $\begin{aligned} & 2.28 \% \\ & 2.29 \% \\ & 0.00 \% \end{aligned}$ | $\begin{aligned} & 1.25 \% \\ & 1.25 \% \\ & 0.11 \% \end{aligned}$ | $\begin{aligned} & 0.86 \% \\ & 0.80 \% \\ & 1.54 \% \end{aligned}$ | $\begin{aligned} & 0.71 \% \\ & 0.63 \% \\ & 0.93 \% \end{aligned}$ | $\begin{aligned} & 0.66 \% \\ & 0.47 \% \\ & 0.88 \% \end{aligned}$ | $\begin{aligned} & 0.67 \% \\ & 0.48 \% \\ & 0.73 \% \end{aligned}$ | $\begin{aligned} & 0.67 \% \\ & 0.51 \% \\ & 0.74 \% \end{aligned}$ | $\begin{aligned} & 1.31 \% \\ & 1.31 \% \\ & 0.10 \% \end{aligned}$ | $\begin{aligned} & 0.92 \% \\ & 0.87 \% \\ & 1.53 \% \end{aligned}$ | $\begin{aligned} & 0.81 \% \\ & 0.76 \% \\ & 1.05 \% \end{aligned}$ | $\begin{aligned} & 0.70 \% \\ & 0.57 \% \\ & 0.90 \% \end{aligned}$ |
| Loss Allowance Ratio <br> Current Loss Exposure <br> Coverage Ratio (Adequacy of Reserves) | $\begin{gathered} 2.78 \% \\ 1.19 \% \\ 2.3 \end{gathered}$ | $\begin{gathered} 1.17 \% \\ 0.57 \% \\ 2.1 \end{gathered}$ | $\begin{aligned} & 0.75 \% \\ & 0.45 \% \\ & 1.7 \end{aligned}$ | $\begin{gathered} 0.67 \% \\ 0.41 \% \\ 1.7 \end{gathered}$ | $\begin{gathered} 0.61 \% \\ 0.35 \% \\ 1.7 \end{gathered}$ | $\begin{gathered} 0.79 \% \\ 0.35 \% \\ 2.2 \end{gathered}$ | $\begin{gathered} 0.77 \% \\ 0.36 \% \\ 2.2 \end{gathered}$ | $\begin{gathered} 1.27 \% \\ 0.61 \% \\ 2.1 \end{gathered}$ | $\begin{gathered} 0.80 \% \\ 0.46 \% \\ 1.7 \end{gathered}$ | $\begin{gathered} 0.73 \% \\ 0.43 \% \\ 1.7 \end{gathered}$ | $\begin{gathered} 0.63 \% \\ 0.37 \% \\ 1.7 \end{gathered}$ |
| EARNINGS: |  |  |  |  |  |  |  |  |  |  |  |
| Gross Asset Yield Cost of Funds | $\begin{aligned} & 3.04 \% \\ & 0.50 \% \\ & \hline \end{aligned}$ | $\begin{aligned} & 3.10 \% \\ & 0.30 \% \\ & \hline \end{aligned}$ | $\begin{aligned} & \text { 2.85\% } \\ & 0.24 \% \\ & \hline \end{aligned}$ | 2.93\% $0.25 \%$ | $\begin{aligned} & 3.11 \% \\ & 0.32 \% \\ & \hline \end{aligned}$ | $\begin{aligned} & 3.44 \% \\ & 0.56 \% \end{aligned}$ | $\begin{aligned} & 3.38 \% \\ & 0.52 \% \\ & \hline \end{aligned}$ | $\begin{aligned} & 3.09 \% \\ & 0.32 \% \\ & \hline \end{aligned}$ | $\begin{aligned} & 2.88 \% \\ & 0.24 \% \end{aligned}$ | $\begin{aligned} & \text { 2.90\% } \\ & 0.25 \% \\ & \hline \end{aligned}$ | $\begin{aligned} & 3.05 \% \\ & 0.30 \% \\ & \hline \end{aligned}$ |
| Gross Margin | 2.54\% | 2.79\% | 2.62\% | 2.68\% | 2.79\% | 2.89\% | 2.86\% | 2.78\% | 2.63\% | 2.66\% | 2.75\% |
| Provision Expense | 0.19\% | 0.16\% | 0.12\% | 0.13\% | 0.15\% | 0.27\% | 0.25\% | 0.17\% | 0.13\% | 0.13\% | 0.14\% |
| Net Margin | 2.35\% | 2.63\% | 2.50\% | 2.55\% | 2.64\% | 2.61\% | 2.61\% | 2.61\% | 2.51\% | 2.53\% | 2.61\% |
| Non-Interest Income Non-Interest Expense | $\begin{aligned} & 0.39 \% \\ & 3.43 \% \end{aligned}$ | $\begin{aligned} & 0.55 \% \\ & 3.30 \% \end{aligned}$ | 0.88\% $3.05 \%$ | 1.09\% $3.13 \%$ | 1.21\% 3.19\% | 1.10\% 2.79\% | 1.11\% 2.85\% | 0.53\% $3.30 \%$ | 0.84\% $3.08 \%$ | $\begin{aligned} & 0.98 \% \\ & 3.10 \% \end{aligned}$ | 1.15\% 3.17\% |
| Net Operating Exp | 3.04\% | 2.75\% | 2.18\% | 2.03\% | 1.98\% | 1.69\% | 1.74\% | 2.77\% | 2.24\% | 2.12\% | 2.02\% |
| Net Operating Return | -0.69\% | -0.12\% | 0.32\% | 0.52\% | 0.66\% | 0.93\% | 0.88\% | -0.16\% | 0.27\% | 0.41\% | 0.59\% |
| Non-recurring Inc(Exp) | 0.90\% | 0.26\% | 0.09\% | 0.10\% | 0.05\% | 0.01\% | 0.02\% | 0.30\% | 0.11\% | 0.10\% | 0.07\% |
| Net Income (ROA) | 0.20\% | 0.13\% | 0.41\% | 0.62\% | 0.71\% | 0.94\% | 0.89\% | 0.14\% | 0.38\% | 0.51\% | 0.66\% |
| Net Op Return on Net Worth | -3.8\% | -0.8\% | 2.7\% | 4.6\% | 6.3\% | 8.9\% | 8.3\% | -1.0\% | 2.2\% | 3.4\% | 5.5\% |


| NCUA Q4-2022 | $<\$ 2 M$ | $\$ 2-10 \mathrm{M}$ | $\$ 10-\$ 50 \mathrm{M}$ | $\$ 50-100 \mathrm{M}$ | $\$ 100-500 \mathrm{M}$ | $\$ 500 \mathrm{M}+$ | TOTAL | $<10 \mathrm{M}$ | $<\$ 50 \mathrm{M}$ | $<\$ 100 \mathrm{M}$ | $<\$ 500 \mathrm{M}$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

OPERATING EFFICIENCIES:

| Avg Loan Balance | \$6,333 | \$8,075 | \$3,850 | \$6,497 | \$10,735 | \$20,169 | \$17,141 | \$7,965 | \$4,265 | \$5,541 | \$9,516 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Avg Loan Rate | 6.40\% | 5.69\% | 4.95\% | 4.62\% | 4.41\% | 4.44\% | 4.45\% | 5.74\% | 5.03\% | 4.80\% | 4.50\% |
| Avg Loan Yield, net | 5.93\% | 5.33\% | 4.69\% | 4.37\% | 4.16\% | 4.04\% | 4.07\% | 5.37\% | 4.76\% | 4.53\% | 4.25\% |
| Total Loan Growth YTD-Annl | -1.2\% | 4.6\% | 5.9\% | 6.2\% | 10.5\% | 21.8\% | 20.0\% | 4.3\% | 5.7\% | 6.0\% | 9.4\% |
| Consumer Loan Growth YTD-Annl | -1.1\% | 4.5\% | 7.0\% | 6.7\% | 13.0\% | 21.3\% | 19.6\% | 4.1\% | 6.7\% | 6.7\% | 11.2\% |
| Mortgage Loan Growth YTD-Annl | -20.5\% | 7.3\% | 3.1\% | 5.4\% | 7.7\% | 22.2\% | 20.4\% | 6.9\% | 3.2\% | 4.7\% | 7.1\% |
| Avg Share Balance | \$2,584 | \$5,589 | \$9,231 | \$10,713 | \$12,391 | \$14,172 | \$13,677 | \$5,209 | \$8,585 | \$9,635 | \$11,521 |
| Avg Share Rate | 0.62\% | 0.36\% | 0.27\% | 0.28\% | 0.36\% | 0.65\% | 0.60\% | 0.38\% | 0.28\% | 0.28\% | 0.34\% |
| Non-Member Deposit Ratio | 1.0\% | 1.0\% | 0.8\% | 1.0\% | 1.0\% | 1.2\% | 1.2\% | 1.0\% | 0.8\% | 0.9\% | 1.0\% |
| Total Share Growth YTD-Annl | -10.5\% | -6.1\% | -5.2\% | -3.6\% | -1.7\% | 4.6\% | 3.4\% | -6.4\% | -5.3\% | -4.4\% | -2.4\% |
| Checking \& Savings YTD-Annl | -9.9\% | -5.5\% | -4.6\% | -3.4\% | -2.3\% | 2.7\% | 1.6\% | -5.8\% | -4.7\% | -4.0\% | -2.8\% |
| Net Operating Profitability- |  |  |  |  |  |  |  |  |  |  |  |
| Earning Asset/Funding | 117\% | 115\% | 109\% | 108\% | 107\% | 112\% | 112\% | 115\% | 110\% | 109\% | 107\% |
| Non-Interest Inc-to-Total Revenue | 11\% | 15\% | 24\% | 27\% | 28\% | 24\% | 25\% | 15\% | 23\% | 25\% | 27\% |
| Net Operating Return per FTE |  |  |  |  |  |  |  |  |  |  |  |
| Interest Income per FTE | \$41,369 | \$83,999 | \$129,264 | \$140,607 | \$149,217 | \$227,985 | \$210,483 | \$78,665 | \$120,718 | \$130,859 | \$144,061 |
| Avg Interest \& Provisions per FTE | \$9,437 | \$12,660 | \$16,157 | \$18,134 | \$22,434 | \$54,825 | \$47,743 | \$12,257 | \$15,498 | \$16,842 | \$20,863 |
| Net Interest Income per FTE | \$31,932 | \$71,338 | \$113,108 | \$122,473 | \$126,784 | \$173,159 | \$162,740 | \$66,408 | \$105,220 | \$114,017 | \$123,198 |
| Non-Interest Income per FTE | \$5,282 | \$14,787 | \$39,780 | \$52,598 | \$58,066 | \$72,892 | \$68,989 | \$13,597 | \$35,358 | \$44,148 | \$54,157 |
| Avg Operating Expense per FTE | \$46,636 | \$89,413 | \$138,319 | \$150,192 | \$153,133 | \$184,585 | \$177,247 | \$84,061 | \$129,155 | \$139,881 | \$149,411 |
| Net Operating Expense per FTE | \$41,354 | \$74,627 | \$98,539 | \$97,594 | \$95,067 | \$111,693 | \$108,258 | \$70,464 | \$93,797 | \$95,733 | \$95,254 |
| Avg Net Operating Return per FTE | \$ $(9,422)$ | \$ $(3,288)$ | \$ 14,569 | \$ 24,879 | \$ 31,717 | \$ 61,466 | \$ 54,482 | \$ $(4,056)$ | \$ 11,424 | \$ 18,284 | \$ 27,944 |

## Revenue/Operating Expense Assessment

| Avg Revenue per FTE <br> - Total Revenue Ratio | $\begin{gathered} \$ 46,650 \\ 3.43 \% \end{gathered}$ | $\begin{gathered} \$ 98,785 \\ 3.64 \% \end{gathered}$ | $\begin{gathered} \$ 169,045 \\ 3.73 \% \end{gathered}$ | $\begin{gathered} \$ 193,206 \\ 4.02 \% \end{gathered}$ | $\begin{gathered} \$ 207,284 \\ 4.32 \% \end{gathered}$ | $\begin{gathered} \$ 300,876 \\ 4.54 \% \end{gathered}$ | $\begin{gathered} \$ 279,472 \\ 4.49 \% \end{gathered}$ | $\begin{gathered} \$ 92,262 \\ 3.63 \% \end{gathered}$ | $\begin{gathered} \$ 156,076 \\ 3.72 \% \end{gathered}$ | $\begin{gathered} \$ 175,007 \\ 3.88 \% \end{gathered}$ | $\begin{gathered} \$ 198,218 \\ 4.20 \% \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Operating Expenses- |  |  |  |  |  |  |  |  |  |  |  |
| Avg Compensation \& Benefits per FTE | \$22,184 | \$46,720 | \$65,144 | \$69,973 | \$76,409 | \$96,411 | \$91,620 | \$43,650 | \$61,514 | \$65,827 | \$73,437 |
| - Compensation \& Benefits Exp Ratio | 1.63\% | 1.72\% | 1.44\% | 1.46\% | 1.59\% | 1.46\% | 1.47\% | 1.72\% | 1.47\% | 1.46\% | 1.56\% |
| - Pct of Total Operating Expense | 48\% | 52\% | 47\% | 47\% | 50\% | 52\% | 52\% | 52\% | 48\% | 47\% | 49\% |
| - FTE-to-Ops (Staff Efficiency) | 1.76 | 0.72 | 0.36 | 0.30 | 0.26 | 0.16 | 0.18 | 0.78 | 0.40 | 0.34 | 0.27 |
| - Full-time Equivalents | 206 | 1,441 | 8,102 | 10,141 | 50,923 | 268,744 | 339,557 | 1,647 | 9,749 | 19,890 | 70,813 |
| - Pct Part-time Employees | 81\% | 46\% | 16\% | 9\% | 7\% | 5\% | 6\% | 51\% | 23\% | 16\% | 10\% |
| Avg Occupancy \& Ops Exp per FTE | \$15,170 | \$23,742 | \$37,467 | \$38,990 | \$38,725 | \$44,049 | \$42,835 | \$22,669 | \$34,968 | \$37,019 | \$38,246 |
| - Occupancy \& Ops Expense Ratio | 1.11\% | 0.88\% | 0.83\% | 0.81\% | 0.81\% | 0.67\% | 0.69\% | 0.89\% | 0.83\% | 0.82\% | 0.81\% |
| - Pct of Total Operating Expense | 33\% | 27\% | 27\% | 26\% | 25\% | 24\% | 24\% | 27\% | 27\% | 26\% | 26\% |
| Avg All Other Expense per FTE | \$9,282 | \$18,952 | \$35,707 | \$41,229 | \$37,999 | \$44,124 | \$42,792 | \$17,742 | \$32,673 | \$37,035 | \$37,728 |
| - All Other Expense Ratio | 0.68\% | 0.70\% | 0.79\% | 0.86\% | 0.79\% | 0.67\% | 0.69\% | 0.70\% | 0.78\% | 0.82\% | 0.80\% |
| - Pct of Total Operating Expense | 20\% | 21\% | 26\% | 27\% | 25\% | 24\% | 24\% | 21\% | 25\% | 26\% | 25\% |
| Membership Outreach- |  |  |  |  |  |  |  |  |  |  |  |
| Members-to-Potential Members | 3.7\% | 6.8\% | 2.3\% | 2.1\% | 2.3\% | 3.2\% | 3.0\% | 6.2\% | 2.5\% | 2.3\% | 2.3\% |
| Members-to-FTEs | 399 | 394 | 419 | 388 | 340 | 409 | 398 | 394 | 414 | 401 | 357 |
| Borrower-to-Members | 22.1\% | 39.4\% | 133.2\% | 101.3\% | 82.7\% | 59.0\% | 65.0\% | 37.1\% | 112.1\% | 102.3\% | 82.6\% |
| Branches | 301 | 697 | 1,889 | 1,509 | 4,713 | 12,163 | 21,270 | 997 | 2,886 | 4,395 | 9,108 |
| Members per Branch | 274 | 814 | 1,796 | 2,608 | 3,670 | 9,043 | 6,359 | 651 | 1,400 | 1,815 | 2,775 |



NCUA Q4-2022
<\$2M $\quad \$ 2-10 \mathrm{M} \quad \$ 10-\$ 50 \mathrm{M}$ \$50-100M $\$ 100-500 \mathrm{M} \quad \$ 500 \mathrm{M}+\quad$ TOTAL
<10M
<\$50M
<\$100M
<\$500M

| NET INFRASTRUCTURE COST: |  |  |  |  |  |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $0.39 \%$ | $0.55 \%$ | $0.88 \%$ | $1.09 \%$ | $1.21 \%$ | $1.10 \%$ | $1.11 \%$ | $0.53 \%$ | $0.84 \%$ |
| Fee Income |  |  |  |  |  |  |  |  |  |
|  | $1.63 \%$ | $1.72 \%$ | $1.44 \%$ | $1.46 \%$ | $1.59 \%$ | $1.46 \%$ | $1.47 \%$ | $1.72 \%$ | $1.47 \%$ |
| Compensation \& Benefits | $0.02 \%$ | $0.02 \%$ | $0.02 \%$ | $0.03 \%$ | $0.03 \%$ | $0.02 \%$ | $0.02 \%$ | $0.02 \%$ | $0.02 \%$ |

NET INFRASTRUCTURE COST PER FULL-TIME EQUIVALENT

| Fee Income | \$5,282 | \$14,787 | \$39,780 | \$52,598 | \$58,066 | \$72,892 | \$68,989 | \$13,597 | \$35,358 | \$44,148 | \$54,157 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Compensation \& Benefits | \$22,184 | \$46,720 | \$65,144 | \$69,973 | \$76,409 | \$96,411 | \$91,620 | \$43,650 | \$61,514 | \$65,827 | \$73,437 |
| Travel \& Conference | \$233 | \$555 | \$1,037 | \$1,321 | \$1,414 | \$1,306 | \$1,311 | \$515 | \$949 | \$1,139 | \$1,337 |
| Office Occcupancy | \$2,888 | \$3,957 | \$8,220 | \$9,674 | \$9,858 | \$11,018 | \$10,699 | \$3,823 | \$7,478 | \$8,597 | \$9,504 |
| Office Operations | \$12,282 | \$19,785 | \$29,247 | \$29,317 | \$28,867 | \$33,031 | \$32,136 | \$18,846 | \$27,490 | \$28,422 | \$28,742 |
| Educational \& Promo | \$665 | \$902 | \$2,814 | \$3,826 | \$4,929 | \$7,539 | \$6,891 | \$873 | \$2,486 | \$3,169 | \$4,435 |
| Loan Servicing | \$1,471 | \$3,124 | \$7,517 | \$10,403 | \$10,840 | \$12,800 | \$12,262 | \$2,917 | \$6,740 | \$8,608 | \$10,213 |
| Professional \& Outside Services | \$3,791 | \$10,205 | \$19,267 | \$21,171 | \$16,908 | \$15,349 | \$15,824 | \$9,402 | \$17,601 | \$19,421 | \$17,614 |
| Member Insurance | \$325 | \$278 | \$160 | \$89 | \$79 | \$56 | \$63 | \$284 | \$181 | \$134 | \$94 |
| Operating Fees | \$689 | \$833 | \$950 | \$907 | \$707 | \$540 | \$588 | \$815 | \$928 | \$917 | \$766 |
| Miscellaneous | \$2,107 | \$3,054 | \$3,962 | \$3,511 | \$3,122 | \$6,534 | \$5,853 | \$2,936 | \$3,789 | \$3,647 | \$3,270 |
| Total Ops Expense | \$46,636 | \$89,413 | \$138,319 | \$150,192 | \$153,133 | \$184,585 | \$177,247 | \$84,061 | \$129,155 | \$139,881 | \$149,411 |
| Net Operating Expense | \$41,354 | \$74,627 | \$98,539 | \$97,594 | \$95,067 | \$111,693 | \$108,258 | \$70,464 | \$93,797 | \$95,733 | \$95,254 |




