



216 W. Southern Ave

Tempe, AZ 85282

480-968-1880

Monday - Friday 10 AM - 6 PM

Saturday 10 AM - 5 PM

Sunday Closed for Summer

STORE REOPENING MAY 8, 2020

It looks like we will, once again, be allowed to have customers in our store. We want to thank all of you for your patience and understanding while we have dealt with the Stay at Home order. In particular, we would like to thank those of you who placed orders for hobby supplies that were shipped, delivered, or picked up. As we go forward, the definition of normal retail activities has changed. In the paragraphs below, we have described what the new normal looks like at Hobby Depot. We believe that by following some common sense protocols, we can minimize the impact of COVID-19 on our community and allow you to have a safe and pleasant experience at Hobby Depot. Personally, we are looking forward to seeing you again.

SuzAnne and Dick

THE NEW NORMAL

Gov. Ducey and his team of health experts have determined that we may reopen our store on Friday, May 8. The requirements for opening include setting up the store to support social distancing and sanitation protocols. We have also implemented some changes to the way we do things in the store.

To enter Hobby Depot starting May 8 and going forward, you must wear a mask that covers your nose and mouth. The reason for the mask is to protect us and others in the store from you. This requirement does not apply to children under the age of 2 or to individuals who are unable to wear a face covering due to a medical condition. If you do not have a mask, we will try to have one available for purchase. A bottle of hand sanitizer will be available by the entrance. Please use the sanitizer. We do not want to have to sanitize all of the merchandise in the store because you do not use hand sanitizer when you enter Hobby Depot.

There will be a countertop sneeze guard next to the cash register. This is necessary because we cannot maintain 6 feet of separation between customers and the cashier. The opening at the bottom of the guard is adequate to pass through most of the merchandise in the store and allow the use of the PIN pad for credit cards that require entering a Personal Identification Number. Please place large items for checkout on the red cart on the cashier's right. After completing your transaction, please retrieve your purchase on the cashier's left. We will be using a disposable cover on the credit card PIN pad. The cover will be changed after every customer use of the PIN pad.

We are not going to put marks 6 feet apart all over the store. We have confidence that our customers can determine if they are within 6 feet of another customer and will take the appropriate action. If you need a frame of reference, the paint aisle is 6 feet wide. Build sessions in the store will be limited to three participants at a time in order to maintain social distancing. The size of our store and the allowable square footage per customer limits our store capacity to 14 customers at a time. Other than an occasional Saturday and during the holiday shopping season, you should have no problem shopping at Hobby Depot due to there being too many customers in the store.

The restrooms in Hobby Depot will not be available to customers. We are sorry we have to make this change, but with only one person working, there is neither the time nor the inclination to comply with the required restroom sanitation protocols multiple times each day. Public restrooms are available in the Fry's grocery store. We will also be discontinuing student and military discounts for the time being. That being said, we are looking forward to seeing you in the store again.
