

Warranty and Return Policy Statement

Clients may provide written notice of errors, inaccuracies, or other deficiencies in deliverables or services within thirty (30) calendar days of receipt of an invoice for the deliverables or services. Brio will research the reported issue. If the issue arises from a confirmed error, inaccuracy, or other deficiency in a deliverable, Brio will correct the deliverable. If the reported problem is found to be the result of Client data quality issues or errors made by end users or system administrators, Brio will provide feedback on the root cause and suggest steps the Client can take to address the issue.