



MEMBER CONCIERGE SERVICES

TOLL FREE (888) 391-3301

SERVICES PROVIDED

- **HELP FINDING PARTICIPATING PROVIDERS**
- **UNDERSTAND EOBs (Explanation of Benefits)**
- **RESOLVE BALANCE BILLING ISSUES**
- **ANSWERS TO BENEFIT QUESTIONS**
- **ASSISTANCE WITH CLAIMS RELATED PROBLEMS**
- **SCHEDULING APPOINTMENTS WITH PHYSICIANS**

HOURS

Monday - Friday

7am - 7pm ET



www.insurancepal.net