

# startSafe<sup>™</sup>

The way every transaction should start

## DIGITAL OPENING PACKAGE REALTOR<sup>®</sup> UPDATE

Since the beginning of 2020, we have delivered over 45,000 **startSafe**<sup>™</sup> digital opening packages to our consumers with a consumer completion rate of approx. 60%. However, non-deliverable and non-completed **startSafe**<sup>™</sup> packages still accounts for more than 40% of our open escrows. Missing email addresses and phone numbers seem to be the cause of those non-deliverable and unopened **startSafe**<sup>™</sup> packages. If your clients fall into the latter group, they are exposing themselves to the hands of wirefraud scammers. To help your clients experience a safe and protected escrow, **here are the two pieces of information we will require as soon as the escrow opens:**

### FIRST: A VALID EMAIL ADDRESS

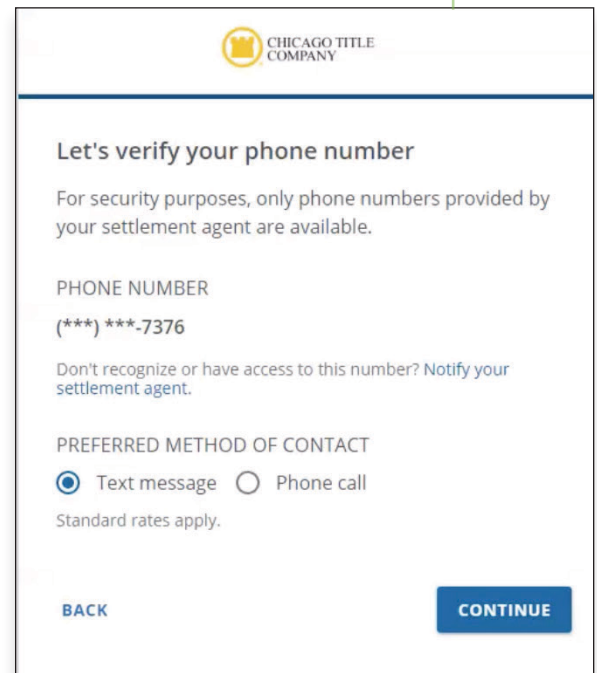
**REASON:** *Since **startSafe**<sup>™</sup> is a Digital Opening Package, an email address is required for us to deliver this digitally.*

### SECOND: A VALID PHONE NUMBER (this can be a land line or mobile)

**REASON:** ***startSafe**<sup>™</sup> utilizes a 2-factor authentication method, a method that requires the consumers to verify their identity using a randomized digital code we'll send to their phone each time they attempt to log in. The consumers may choose to receive their security code through one of two ways: by text (mobile phone only) or voice call (land line or mobile).*

Consumers deserve a secure and simple way to start their real estate transactions. With **startSafe**<sup>™</sup>, consumers can now safely begin their real estate transaction, share preferred contact methods, and review WireSafe wiring instructions (Buyers) or Borrower's Authorization (Sellers) without relying on potentially unsecure email inboxes.

Let's help safeguard our consumers' sensitive information by making **startSafe**<sup>™</sup> a priority today.



CHICAGO TITLE COMPANY

Let's verify your phone number

For security purposes, only phone numbers provided by your settlement agent are available.

PHONE NUMBER  
(\*\*) \*\*\*-7376

Don't recognize or have access to this number? [Notify your settlement agent.](#)

PREFERRED METHOD OF CONTACT  
 Text message  Phone call  
Standard rates apply.

[BACK](#) [CONTINUE](#)