

## Pool Opening Services

Includes - Remove cover; clean and/or treat suitably for summer storage. Refill pool with customer's water supply; Reassemble cleaned filtration equipment; Program automated systems (access to in-house panel may be necessary); Start filtration system; Test chemistry and adjust accordingly, cleanup included, chemicals billed separately.

In-ground Pools up to 35,000 gallons	\$ 365.00
In-ground Pool Opening - Over 35,000 gallons	\$ 405.00
Spa Opening Only	\$ 345.00
Detached Spa Opening - Opened on Same Day as Pool Opening	\$ 265.00
Attached Spa Opening - Same Filtration System as the Pool	\$ 95.00
Activate Autofill/Waterline	\$ 35.00
Additional Auxiliary Pumps Such As Water features and Vanishing Edges	\$ 75.00 each
Heater Service - Includes complete cleaning of interior, burners and tray, blower and inspection of wiring and electric components.	\$ 185.00
Salt Cell Service - Includes Cell & Sensor Cleaning - Chemicals to clean included	\$ 95.00
Start Up Chemicals - Pools Over 35,000 Gallons or Pools With Spas May Require Additional Chemicals.	\$ 150.00
Powerwash Pool Decks, Furniture, Pergolas, Outdoor Kitchens/Cabanas, etc. 2-man crew. There is never a better time than at your pool opening to schedule this service. Why clean twice? Call the office to schedule.	\$105.00 per hour

Pool Openings include unlimited cleanup on the day of opening. Any follow up cleanings beyond the opening day are billed at \$135.00 per hour in .25 hour increments. If you DO NOT want continued cleanup services, please check the NO CLEANUP box. If this box is not checked, we will make return visits until your pool is ready to swim.

## Cleaning Services

Includes - Brush walls, steps, & benches; Skim surface & vacuum pool; Clean all pump baskets and skimmers; Service automatic cleaner, empty bags/screens; Re-charge filter as necessary; Water tested and adjusted as necessary; chemicals added will be billed in addition to service; Clean and maintain mechanical area; Written report available upon request via email.

<b>WEEKLY CLEANING (Price is per week)</b>	
In-ground Pools up to 35,000 Gallons	\$ 80.00
In-ground Pools - Over 35,000 Gallons	\$ 90.00
Attached Spa Cleaning	\$ 10.00 Extra Per Wk
Detached Spa (same day as pool)	\$ 20.00 Extra Per Wk
Spa Only	\$ 80.00
Indoor Pools	\$ 80.00
<b>BIWEEKLY CLEANING (Every Other Week)</b>	
In-Ground Pools Only	\$ 95.00
In-Ground Pools with Attached Spas	\$ 105.00
In-Ground Pools with Detached Spas	\$ 115.00
Indoor Pools	\$ 90.00
<b>ONCE PER MONTH/SPECIAL REQUEST \$ 120.00</b>	
Filter Cleaning (Not part of the weekly cleaning service. Performed as needed (i.e. High filter pressure)	\$ 90.00

Vanishing Edges, Water Slides and/or Additional Wells/Basins will be charged at \$10 each per week and will be added to your weekly or biweekly cleaning charge.

Cleaning services begin one week following final cleanup of pool/spa opening and will continue until closing is scheduled unless otherwise instructed by the customer. Services will be billed monthly with the exception of special request cleanings and powerwashing which will be billed upon completion of service.

## Winterization Services

Includes - Backwash and clean filter system; clean and remove automatic pool cleaner; Lower water level; Blow out and winterize all filtration equipment; Blow out and winterize pool/spa lines. Remove pool/spa accessories; ladders, handrails. Install ice compensator in skimmers; add winter chemicals and install winter cover.

Standard Spa Closing	\$ 345.00
In-Ground Pools up to 35,000 Gallons	\$ 365.00
In-Ground Pool Closing - Over 35,000 Gallons	\$ 405.00
Detached Spa Closing on Same Day as Pool Closing	\$ 285.00
Attached Spa Closing	\$ 140.00
Winterize Auxiliary Equipment - Such as water features, extra pumps	\$ 75.00 each
Winterize Autofill/Waterlines	\$ 35.00 each
Vacuum / "Leaf-Eat" pool - Remove Excess Debris and Leaves	\$ 55.00 per 1/2 hour
Winter Chemical Package	\$ 150.00
<b>Winter-Guard Monthly Service</b>	<b>\$ 165.00 per month</b>
<ul style="list-style-type: none"> <li>- Begins month after closing and continues through March/April</li> <li>- Aids in protecting your pool from freezing/frost damage to cover/tile/coping.</li> <li>- Check water level, lower when necessary and thawed</li> <li>- Check and adjust cover</li> </ul>	

### SERVICE PRICING

Diagnosis - \$ 90.00 (will be credited if service over \$250 is scheduled and completed)  
 Single Man Technician - \$ 135.00 per hour  
 Two Man Crew - \$ 165.00 per hour  
 1 hour minimum, .25 hour increments after initial hour.



Turning Your Pool Into a Paradise!

35 Whitney Road. Suite 7, Building B  
 Mahwah, NJ 07430  
 ##:201-891-5513 Fax#: 201-891-5826  
 lori@ParadisoPools.com  
 NJHIC# 13VH08769500

### 2023 Seasonal Contract

One Contract for the Entire Season! Your Next Service is Only a Phone Call Away!

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: NJ Zip: \_\_\_\_\_

Email: \_\_\_\_\_ Daytime Phone: \_\_\_\_\_

Please check the boxes of the services you are authorizing Paradiso Pools to render for you during the season. You will NOT be charged for any services until they are scheduled and completed. We do not require prepayments; however, a valid credit card is required on file before any services will be scheduled.

What week would you like to open your pool/spa? Note: *Open your pool at least 2 weeks prior to planned use. No pool openings are scheduled the week before Memorial Day. Call the office to schedule your closing.*

Opening Services		Cleaning Repair Services	
<input type="checkbox"/>	Pool Opening	<input type="checkbox"/>	Weekly Maintenance – Billed Monthly
<input type="checkbox"/>	Spa Opening	<input type="checkbox"/>	Bi-weekly (every other week) – Billed Monthly
<input type="checkbox"/>	Start-up Chemicals	<input type="checkbox"/>	Twice Per Week - Billed Monthly
<input type="checkbox"/>	Auxiliary Equipment	<input type="checkbox"/>	No Weekly Cleaning
<input type="checkbox"/>	Waterline Activation	<input type="checkbox"/>	Paradiso to Supply & Bill Chemicals and parts as needed
<input type="checkbox"/>	Heater Service	<input type="checkbox"/>	Customer to Supply Own Chemicals and parts
<input type="checkbox"/>	Salt Cell Service	<input type="checkbox"/>	Power Washing – Call Office to Schedule
<input type="checkbox"/>	<b>NO EXTRA CLEANUP</b> after first day.	<input type="checkbox"/>	<b>Repair Services—AS NEEDED—Call to Schedule</b>

Duplicate ALL services from prior year (this includes, opening/weekly maintenance/closing/winterguards, etc.)

Winterization Services		Preferred Payment and Credit Card Information	
<input type="checkbox"/>	Close Pool	<input type="checkbox"/>	Charge All Services to CC Listed Below - Card will be charged for outstanding balance and a receipt will be emailed
<input type="checkbox"/>	Close Spa	<input type="checkbox"/>	Please Invoice Me
<input type="checkbox"/>	Winter Chemicals	Name on Credit Card:	
<input type="checkbox"/>	Auxiliary Equipment		
<input type="checkbox"/>	Waterline Winterization	Credit Card Number:	MC    Visa    Amex
<input type="checkbox"/>	Paradiso to Supply Missing Damaged Winter Plugs, Cover Stakes, etc.		
<input type="checkbox"/>	Winter Guard Services	Expiration Date, Billing Zip Code and CVV Code	
<input type="checkbox"/>	<b>Enroll me in the budget payment plan</b>		

*Note: Unless otherwise instructed, all paid receipts, invoices and statements will be emailed to the address on file. Your acceptance of this proposal by signature below & return of this contract to our office will constitute a contract entered in accordance with the charges and Paradiso's terms & conditions listed on our website & on the reverse side of this document.*

Signature \_\_\_\_\_

Date \_\_\_\_\_



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## TERMS & CONDITIONS

A physical profile including photos will be taken of your system and pool components and kept on file in our office. This will allow Paradiso to bring the correct model numbers to service calls and accurately invoice openings/closings and cleanings.

- All account balances must be current prior to commencement of opening/winterization services.
- Closings and any open balances will be billed to your credit card on file upon completion of winterization services.
- The services set forth in this agreement allow Paradiso to access the Owner's equipment.
- Paradiso agrees to carry in full force and affect Public Liability and Property Damage Insurance, as well as the Workman's Compensation Insurance required by law.
- Paradiso shall not be held responsible for any damage to the pool, its patios or any related component due to hydrostatic water pressure should it occur while the pool is empty or filling for service or repair.
- This contract becomes valid upon receipt of the original copy, signed by the owner, accompanied with valid credit card information.
- Paradiso shall not be responsible for any damage to lawns, shrubbery, or landscaping due to discharge of water from pool/spa while being emptied for service or cleaning of filter system or damage to lawns, shrubbery, or landscaping due to the cleaning of the cover or from chemical residuals on the cover.
- Paradiso shall not be responsible for any damage to plumbing or structure caused by ice, frost, or any other freezing condition.
- Any service related complaints or billing error must be filed in our office, in writing, within ten days of billing date, or the invoice total is due in full.
- Work orders must be canceled no later than 24 hours prior to scheduled service date. Owner will be billed at the prevailing rate for work not canceled as previously stated.
- Paradiso shall not be responsible for debris that falls into pool/spa, either by wind or rain, or by any act of nature after serviceman has left the premises. Such conditions will be considered normal for any outdoor pool/spa.
- **Charge ALL customers:** On or about the first of each month, your credit card will be automatically charged for open balances from the prior month. A "paid" receipt will be emailed to you for your records.
- **Budget plan customers:** Your budget plan amount will automatically be charged to your credit card on file on the first of every month. A "paid" receipt and billing statement will be emailed to you for your records.

Your acceptance of this proposal by signature of our contract will constitute a contract entered into accordance with the charges, terms & conditions contained herein. I hereby authorize the service described on the reverse, further I hereby authorize Paradiso Pools, LLC to bill the supplied credit card or any other credit cards on file for the goods and/or services provided that are unpaid 30 days after invoice date. Acceptance of late payments or partial payments, checks or money orders marked "payment in full" or other statements indicating settlement of your account will not affect any of our rights under this agreement. Further, any delay on our part in enforcing our rights under this agreement will not affect those rights. Any unpaid bills will be subject to a 2% per month finance charge effective 30 days from date of invoice. If legal action is needed to collect any uncollected funds, you agree to be responsible to pay all associated legal fees. All prices do not include tax.



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E: [lori@paradisopools.com](mailto:lori@paradisopools.com)

## Budget Payment Plan!

The budget payment plan allows you to pay for your pool services over a 12 month period, from April 1st to March 1st based upon your previous year invoices. The budget will be calculated from your previous year total services for the following: Opening costs (including – cleanups and chemicals), Weekly cleanings (including chemicals) and Closing costs and will be rounded to the nearest \$100. Repairs and renovations will be billed separately and are not included in the budget. Additionally, the budget payment plan is only available to customers who schedule weekly or bi-weekly cleanings as well as openings/closings. Customers who opt-in for the budget plan MUST have a valid credit card on file and will be considered “charge-all” customers for the period. Checks are not accepted under the budget plan. The first month’s payment (April 1st) will consist of 2 month’s payments and the remainder will be billed over the subsequent 11 months. If your budget payments exceed your service charges for the season, you can either choose to have the credit put on your account for the next year or we will refund the amount to the credit card on file. Conversely, if your service costs exceed your budget payments, we will charge the full balance due to your credit card on your final month’s payment on March 1st. Please note: These payments do not include NJ sales tax. If the contract is voided during the season either by Paradiso or by the customer, the full open balance will be charged to the credit card on file upon notification of contract termination.

***Example: Your yearly opening/closing/cleaning costs are \$5045.00, so your budget for the year is \$5000.00.***

$\$5000/12 \text{ months} = \$417.00 \text{ per month with the First Payment in April due} = \$834.00$

The remaining monthly payments will be = \$ 417.00 per month for the remaining 11 months (May – March).

Each month you will receive a up-to-date open balance statement that will show your payments as well as your balance due.

If you would like to enroll in the monthly budget plan, please select that option on your contract. If you have any questions, as always, please feel free to contact the office at any time.