From: Paul Lloyd
To: All Water Works Employees
Subject: Freshbenies and TelaDoc Access
Date: Monday, March 23, 2020 3:41:19 PM

BWWB Employees,

Please remember that all employees and their covered family members on the BWWB's health insurance plan have access to freshbenies which also gives you access to telehealth (Teladoc) medicine. Freshbenies can be accessed via the link below: https://members.freshbenies.com/#/login and you can download an app for your phone. Eligible employees originally received a welcome packet with their sign up information near the first of the year. If you have not signed up and need your sign up information to log in for the first time please contact Joyce DuPree in Human Resources for assistance.

Please note there is signup process for freshbenies and then for Teladoc. I would encourage you to go ahead sign up for Teladoc so that when you want to use the service it will be available to you. Please click the link below for helpful information related to COVID-19:
https://www.teladoc.com/coronavirus/

****Regular Full Time and Part Time Employees not covered under BWWB Health Insurance** - due to the COVID-19 virus the BWWB is now providing access to all employees not covered under the BWWB's health insurance plan to allow you to be able to access freshbenies and Teladoc during this time of dealing with COVID-19. Please look for a packet to arrive at your home address and an email from Ashlei Markham in Human Resources with information needed to login for the first time. You can click **here** to download the getting started flyer – this will help you activate your memberships from the Member Portal and App.

Managers and Supervisors – please share this information with your field employees.

Please contact Joyce DuPree or Sonja Patterson in Human Resources if you need assistance.

Thank you,

Paul Lloyd
Human Resources