Define the Change

Change is simply moving from a current state to a future state. Starting with a clear, compelling definition of the to-be state is crucial.

What is changing?	Why is it changing?	What is success?
 What does the future state look like when we are successful? What do individuals need to do differently? 	 Are there consequences to not changing? What's the answer to What's in it for me? 	 How long will this change take? What milestones will measure our progress?