



Urgent Care / Crisis Intervention Policies

Clients who are in need of urgent care can contact our "on call" staff via our dedicated urgent care phone line at: **(484) 450-6476, extension 4**. This line is staffed from 7 AM to 11 PM daily by therapists.

When possible, staff on the urgent care line will schedule an urgent visit within 24 hours. If this is not possible, the staff will facilitate the proper referral to other community resources.

If an urgent need occurs between the hours of 11 PM to 7 AM, you are encouraged to contact your county crisis intervention resources, call 911, or utilize the nearest emergency room.

Community Resources

Delaware County Crisis Intervention
[Delaware County Crisis Connections Team](#): This mobile team will come to your home.
1-855-889-7827

[Psychiatric Crisis Centers](#)
Provide crisis intervention, 24 Hour telephone and walk-in services, as well as Psychiatric Emergency Commitment Procedures.
610-447-7600

[Crozer Chester Medical Center](#)
(South and Western part of county)
One Medical Center Blvd.
Chester, PA 19013
610-237-4210

[Mercy Fitzgerald Hospital](#)
(North and Eastern Part of county)
1500 Lansdowne Ave.
Darby, PA 19013
215-748-9525

Montgomery County Crisis Intervention
[Abington Hospital](#)
Crisis Services provided in emergency department and in hospital.
1200 Old York Road
Abington, PA 19001
215-481-2525

[ACCESS Services: Children's Crisis Services](#): They offer crisis hotline support 24/7 to children and adolescents in Montgomery County. The purpose of the program is to help children and families manage crisis successfully through individualized crisis response and planning.
500 Office Center Drive, Suite 100
Fort Washington, PA 19034
Phone: (888) HEL-P414

[Montgomery County Emergency Services \(MCES\): Crisis intervention](#) A mobile team will come to your home.
50 Beech Drive
Norristown, PA 19403
610- 279-6100

Chester County Crisis Intervention
[Valley Creek Crisis Center](#)
Available to Chester County residents 24 hours per day, 7 days per week:
469 Creamery Way,
Exton, PA 19341
Crisis Hotline: 610-280-3270 or 610-918-2100 or 877-918-2100

[Consumer-Run Warm Line](#)
866-846-2733
[Crisis Residential Program](#)
610-594-1665

Philadelphia County Crisis Intervention
[DBHIDS Delegate Line](#):
215-685-6440*
(* Will direct caller to most appropriate service provider. Will dispatch the mobile emergency team if necessary.)

[Einstein Hospital](#)
[Germantown Community Health Services](#): Crisis Response Center
1 Penn Blvd.
Philadelphia, PA 19144
215-951-8300