



# Frequently Asked Questions

## **What should my child bring to camp?**

Your child should bring with them everyday:

- Lunch;
- Snacks;
- Water bottle;
- Running shoes;
- Bathing suit;
- Towel;
- Sun screen;
- Hat;

## **What does the first day of camp look like?**

- You will be welcomed by our staff upon drop off where you will be asked to sign your child in;
- The staff will introduce themselves and be available to answer any questions you may have;
- An animator will then show your child where they will put their bag and make them feel right at home :)
- The schedule of the week will be made available the weekend prior to the coming week;

## **How are the days structured?**

- Our babysitting begins at 7:00am and lasts until 8:30am;
- Our structured day begins at 8:30am;
- Attendance is taken followed by a thematic introduction to the week/day;
- The camp then breaks off into groups (based on age) where they play organized games;
- Campers go swimming through the week in the afternoon;
- A weekly field trip;
- The structured day ends at 4:30pm and babysitting continues until 6:00pm;

## **Who are the staff?**

- The staff are mostly students, many of whom have relatable work experience with kids;
- The staff all have fun camp names;
- The staff all share a passion for creating a great experience for our campers;

## **What training do the staff have?**

- Our staff are training in CPR;
- Poolside training, water safety protocols;
- Attend a weekend training camp focusing on animation, security, and DDO day camp procedures;
- Biweekly workshops during the summer;

**How does the camp deal with bullying?**

- We aim to create an inclusive environment where all our campers can experience a fun summer of playing and making friends;
- Our staff is trained on identifying situations, resolving conflicts, and communication;
- We are available to talk about any issue and strive to ensure that our campers are in a safe and fun environment;

**Are field trips safe?**

- We travel by school bus;
- Our staff are always with the campers;
- At the location we have an area reserved for our camp (our base);
- The locations we go have reputable reviews;
- Our staff receive specific training on field trip procedures;

**What should I know as a parent who is new to DDO Day Camp?**

- DDO Day Camp is a non profit organization that has been operating for over 25 years;
- We have several camps (3 different programs) throughout the city of Dollard-Des-Ormeaux;
- Our camps take place out of park chalets which are exclusively ours during the day;
- Each camp has a staff of animators and one Chef de camp - who manages the location;
- Our Director and Assistant Director travel from park to park throughout the day;