



The White Heron Tea & Gift

May 20, 2020

Dear Valued Guests,

We hope everyone is doing well and staying healthy during this time. We, at The White Heron, are continuously working to provide a safe and health environment, and to maintain the latest standards put forth by the Center for Disease Control, and the ever changing protocols set forth by mandates issued in the State of Florida.

That being said, please note the following changes to our tearoom and gift shop, effective immediately, and until we get notification of additional changes / updates to our services, at which time we will pass along our changes to you.

Tea Room / Parlour

- The tearoom will be accepting reservation for the following seating times:
 - Wednesday through Saturday at 12 pm and 2 pm only
- We will only be seating parties up to 4 guests. No parties larger than 4 guests are permitted at this time.
- The maximum number of guests in the tearoom at one time, during one seating is 16.
- We are happy to offer street-side dining outside. These tables with umbrellas will be set similar to our tea room, and will give you an opportunity to enjoy our beautiful tea service in an outside atmosphere with fresh air. **Reservation is required for street-side tea service.**
- During this time, a limited menu is available in our tearoom. The limited menu includes: Afternoon Tea, Lunch Tea, and Princess / Prince Tea. **At this time, we are unable to accept special requests / substitutions to our menu.**
- You may notice several changes to our table settings. In order to create less touch points for our guests, we have removed several items (including chargers, sugar bowls, etc.).
- The Parlour area will remain closed at this time. With limited capacity, we are unable to accommodate walk-in service. However, if you would like to enjoy Cream Tea or a pot of tea, and there is availability in our street-side dining, you are more than welcome to partake in tea in that location. This will depend on availability so if you would like to enjoy Cream Tea or a pot of tea, please call in advance of visiting to ensure space.

*The White Heron Tea & Gifts * Driftwood Tea Company*

Creating your Perfect Cup of Tea!

6228 Grand Boulevard, New Port Richey, Florida 34652 * Phone: (727) 203-3504 * www.thewhiteheronfl.com

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Gift Shop / To Go Pick Up / Tea Orders

- Afternoon Tea Parties To Go and Scones To Go will be available for pick up each Wednesday and Friday between 11 am and 4 pm.
 - Orders must be placed at least one day in advance. Please call early to place your order, as during busy times, we may sell out.
- Beginning Wednesday, May 20, 2020, our gift shop will be open the following days and times:
 - Wednesday through Saturday from 11 am to 4 pm
 - The gift shop capacity for guests is 8 people at one time. Please be sure to check when entering the gift shop, that there is room for additional guests.
 - Please do not bring additional guests in if they are not picking up items. We are limited on the number of guests we can have and want to provide access to all guests.
 - When in the gift shop, please ask for assistance before touching any items. Our team maintains sanitary protocols to help stop the spread of any disease.
- Tea Refills / Orders: If you would like to order tea but do not want to come into the shop to purchase it, we have an online option for you. If you live local, when you check out, please change your teas to the Pick Up option (it automatically defaults to Shipping). When you choose Pick-Up, you will not be charged shipping. We will then prepare your order, and you will receive a notice when your order is ready to be picked up. When you come to pick up your tea, you can come inside to retrieve it, or call and let us know you are outside and we will be happy to bring it out to you.

We thank you for your understanding during this difficult time and want to assure all of you are working hard to maintain the safety of our guests and our staff, as that is our utmost priority at this and all the time.

With Love and Appreciation,

Kelly M. Hackman

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Owner, The White Heron Tea & Gifts

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