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CASE STUDY

AEROSPACE CUSTOMER REQUIRED COMPLIANCE

Many industries such as aerospace, medical, military, etc., are regulated by regulations regarding how manufacturing records are stored and retrieved.

Situation: The Acme Company (not their real name) is a long time manufacturer of components for the aerospace and military industries. Over thirty years of manufacturing records, including purchase orders, product specs, manufacturing notes and routine testing were stored in a warehouse attached to their manufacturing facility. Over time the records exceeded seven hundred banker boxes. Even a roof leak did not stop their practice of storing paper records.

Everything changed when one of their largest clients asked them to describe their document security and retrieval process for compliance. It quickly became evident that Acme's record security was poor and that it could take weeks of searching to retrieve records if needed (regulations require retrieval within 48 hours upon request). The client informed Acme that they were in violation of the regulations and demanded that they move immediately to remedy the situation.

Solution: Acme contacted Bolt Document Management and explained their problem. A Bolt representative met with Acme officials and together they devised a plan for Bolt to scan and index their paper records, and publish them in a searchable archive.

Today Acme can access thirty years of manufacturing records in seconds by searching on manufacturing date, lot number, customer name, or invoice number. Not only can their manufacturing records be quickly searched and retrieved, but they are no longer susceptible to damage or loss from water, fire, or becoming misplaced. As an additional benefit, they have regained valuable storage space once consumed by hundreds of boxes of paper records. Most important of all, their large client is well satisfied.

Bolt Document Management can help your company meet and comply with rules and regulations for your particular industry. Call Bolt to learn more today.

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