

ANYTIME AND ANYWHERE CARE

A Balance of Accessibility, Timely Medical Care and a Small Cost

Parkinson's disease is devastating for both the patients and caregivers. Toward the late stage, patients' conditions change drastically by the hour. These patients generally require a 24-hour care at home or a facility and need frequent physician visits for adjusting medications and treating complications. Often, they are rushed to ER and admitted to hospital simply because of the lack of immediate access to medical care for minor problems.

Parkinsons Care of Excellence at Neurology Specialists under the direction of Dr. Shamseddine, a movement disorders specialists, is proud to offer the ANYTIME AND ANYWHERE CARE program to our Parkinsons patients in need.

<u> Chronic Care Management (CCM) - Hotline: (239) 244 - 2101</u>

- A full time medical assistant specifically appointed as a patient advocate or liaison.
- A dedicated hotline for answering calls from the patients or caregivers.
- Individual care plans are developed and finalize with the patients and caregivers during an office visit with the neurologist.
- Preparation before office visits to make the visit efficient and complete.
- Follow up after office visits to make sure instructions are understood and followed.
- Assistance on prescriptions, medications, tests or referrals.
- Check patient conditions over the phone regularly for unstable patients.
- Update patient conditions to the patient's physician on an ongoing basis.
- Order diagnostic tests or adjust treatment over the telephone.
- Coordinate care with other providers.

Only Medicare pays for this service. You agree to select your neurologist as the sole CCM provider. The service is not covered by Medicare if you enroll in home health. Self pay rate is \$50 per 30 minutes in line with the Medicare payment for CCM.

Telemedicine - See Your Neurologist in the comfort of home

- See your neurologist in the comfort of your home through secure videoconferencing.
- Avoid the suffering, risk and cost of transportation to the clinic.
- Avoid the inevitable, possibly long, wait in the office.
- Other than some limitations on physical exam, many clinical issues can be taken care of over videoconferencing. Please discuss with your neurologist on the pros and cons.
- No insurance at this point pays for telemedicine services in our area. The patient or caregiver needs to balance the benefit, limitation and cost of telemedicine.
- Self pay rate is the same as an equivalent office visit, currently at \$130 per visit.