

Possible LaserBee Eagle Eye™ CHART Display Errors

If you are experiencing problems with displaying a previously saved test session correctly the problem may be a simple fix.

We have found a problem with international default copies of Windows. It may be due to your computer using this format to display numerical data **123,4 (Comma)**.

You will need to get into your windows Country/My Region configuration and change the numbering default to **123.0 (Decimal Point)**.

The **Eagle Eye™** software is separating the data stream every time it sees a **comma**. It is a standard communication protocol called **comma delimiting**.

Numbers and their fractions must use Decimal Points and not Commas. Windows allows you to choose the format you wish to use.

regards,
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