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- Due to the digital nature of my products we are unable to provide a refund once a file has been purchased.
- Colors may change slightly from what you see on your screen to when it is printer. It depends on a number of things including your screen resolution, quality of your printer, quality of the inks you have used, differences in color calibration on monitors and printers, and more. Please note that as this is out of our control and we are unable to issue a refund based on this.
- Your photo will need to be high resolution and full size for maximum quality and I may crop as necessary. By sending me a photo, you agree that you have exclusive rights to use it.
- There will be only two rounds of revisions, and these are limited to typos and spelling.
- If you are using a professional printing service, make sure to check with them and know their requirements for the size or format of the file when you place your order. Every printer is different, and some require special formats, dimensions, and/or bleeds and crop marks. Please let us know this to avoid disappointment later.
- You will receive the .pdf and jpg. high resolution 300dpi final digital file ready to print. No physical item is sent. We customize it for you so that you can print it at home or in a printing service.
- Changes after the final delivery will be charged with an additional fee, as the customer is
 responsible for reviewing their final proofs. If the mistake is on our side, there won't be
 charges.
- If you have any questions, please email us at withregardsstudio@gmail.com.