

Laundry Service Agreement

This is a legally binding agreement (“Agreement”) between the signatory below (“Student”) and Wake Wash, LLC (“Wake Wash”) for services pursuant to the terms and conditions set forth below. Wake Wash provides Student access to pick-up, drop-off, wash, fold, dry cleaning (“Laundry Services”), and house cleaning services as follows:

A. Fee, Schedule, and Laundry Handling.

1. Student agrees to pay Wake Wash the following service fees:
 - Weekly Delivery/Full Year- \$795, Weekly Delivery/Semester-\$425
 - Bi-weekly delivery/Full Year-\$495, Bi-weekly delivery/semester-\$265
 - Dry Cleaning/Full Year-\$100 with monthly invoices, Dry Cleaning/Semester-\$50 with monthly invoices
 - House Cleaning – Price determined by number of bedrooms and bathrooms (seen on House Cleaning page on www.wakewashwu.com)
 - House Cleaning – \$20 - \$100 “excessively” untidy house fee
2. Student shall place articles of clothing to receive the Laundry Services in designated laundry bag(s).
3. Student shall not overfill, and must securely fasten, laundry bag(s) prior to Laundry Services being rendered.
4. Student shall separate articles of clothing scheduled for dry cleaning services from articles of clothing scheduled to receive wash and fold services. Furthermore, Student shall conspicuously mark and identify articles of clothing scheduled for dry cleaning services. Articles of clothing that require special handling, dry cleaning or hand wash must not be included in the laundry bag(s).
5. The designated laundry pick up and drop off location (“Service Location”) shall be only in a safe and secure location immediately outside Student’s living quarter (i.e. dorm, apartment, etc.).
6. Wake Wash pick up times are Tuesdays between 3:00 P.M. – 6:00 P.M. throughout the Wake Forest University academic calendar year, excluding major holidays, and designated academic breaks and exam weeks.
7. Student shall place clothing scheduled for Laundry Services at the Service Location by 1 P.M. each Tuesday prior to pick up.
8. Student who request a late pick up shall be charged a late pick-up fee of \$10 after the first free late pickup
9. Wake Wash will drop off serviced laundry to Student by the Thursday of the pick-up week between 3:00 p.m. and 6:00 p.m.
10. Wake Wash house cleaning will take place at an agreed upon time between Wake Wash and the customer

B. LIABILITY AND WARRANTY.

WAKE WASH DISCLAIMS ALL WARRANTIES, WHETHER EXPRESS OR IMPLIED. STUDENT HEREBY RELEASES WAKE WASH FROM ALL LIABILITIES, COSTS, CLAIM, FEES, AND DAMAGES, THAT MAY ARISE OR COME TO BE, AND FURTHER AGREES TO HOLD WAKE WASH HARMLESS FROM ANY CLAIMS ARISING OUT OF THIS AGREEMENT OR STUDENT PROCURING THE LAUNDRY SERVICES.

1. Wake Wash shall not be held liable for clothing that bleeds, shrinks, or otherwise changes in any way or that is damaged (collectively, "Damaged") because of the Laundry Services provided by this Agreement.
2. Wake Wash does not guarantee removal of all stains.
3. Wake Wash shall not responsible for checking handling instructions that may be affixed to Student's articles of clothing.
4. Wake Wash shall not be responsible for lost articles of clothing.
5. Student shall remove all personal items from articles of clothing prior to pick up.
6. Wake Wash shall not responsible for loss of or damage to any of Student's personal items placed with articles of clothing to receive Laundry Services.
7. Wake Wash shall not responsible for any loss, damage or theft to Student's property which have been placed for pick up or dropped off.
8. Wake Wash shall not responsible for any loss, damage or theft to Student's property while using the House Cleaning service.
9. Wake Wash reserves the right to deem a house as "excessively" untidy, with photo evidence, and may charge an extra fee to the student.
10. Wake Wash reserves the right to terminate this Agreement at any time for any reason.
11. This Agreement shall remain in effective from year-to-year until terminated by Wake Wash.

C. PAYMENT AND ADDITIONAL FEES.

1. Student shall pay for Laundry Services and House Cleaning services in advance of service being rendered ("Advance"). Upon Student's Advance being charged 75% or greater, Wake Wash has the right to order Student to refill the Advance, or a portion thereof in Wake Wash's absolutely and sole discretion, prior to additional Laundry Services being rendered.
2. All invoices to Student, whether for an Advance or outstanding fees, shall be paid within 14 calendar days of Wake Wash sending the invoice to Student. All outstanding balances for services rendered that remain unpaid after 14 calendar days of invoice having been sent to Student, shall be subject to and accumulate a 1.5% interest charge per month.
3. The unused portion of the Advance shall be returned to Student within 30 calendar days of the completion of the Wake Forest University full academic year. The return of an unused portion of the advance shall not constitute a termination of this Agreement.

D. OTHER PROVISIONS.

1. If any term or provision of this Agreement is invalid, illegal, or unenforceable, such invalidity, illegality, or unenforceability shall not affect any other term or provision of this Agreement.
2. Any notice or invoice sent to the email address below shall be deemed delivered to and received by Student.
3. The failure of Wake Wash to insist upon strict performance of any provision of this Agreement or to exercise any right arising out of this Agreement shall neither impair that provision or right nor constitute a waiver of that provision or right, in whole or in part, in that instance or in any other instance.
4. This Agreement constitutes the complete, exclusive, and entire agreement between Student and Wake Wash.
5. This Agreement cannot be modified unless in writing. Wake Wash reserves the right to modify this Agreement at any time. Notice of any change shall be deemed made if, but not limited to, an email is sent to the email address provided below, or posted on the Wake Wash website www.wakewashwfu.com
6. This Agreement shall be governed by North Carolina law, with venue and jurisdiction proper exclusively in North Carolina.

7. You understand that by using our services you may increase the likelihood of contracting an infectious disease or virus. You agree that by procuring our services you accept the risk of damages from such infectious diseases and viruses. By procuring our services, you agree to hold Wake Wash free from all liability that may arise from the spread of any infectious disease or virus.
8. In the case that the service cannot operate full term (i.e. Wake Forest University closes), you understand that you are eligible for a credit that covers 2/3 the cost of each week the service is not provided for the remainder of the term. Refunds will only be granted to those who are graduating or transferring from the university.

By using Wake Wash Services, or paying an Advance or fee for Wake Wash Laundry Service you accept and agree to the legally binding terms and conditions set forth above.