HOW DO I APPLY?

To use the Plus service you must complete the application process and be determined eligible.

Application Checklist:

Download application from embarkok.com/ plus or call 405.235.7433 to request one.
Complete an application and a consent to release medical Information form.
Submit the application and consent form to: 2000 S May Ave. Oklahoma City, OK 73108

Upon receipt of the application, EMBARK will contact your physician regarding your medical certification. Once EMBARK has received completed paperwork from your physician, you will receive a written eligibility decision within 21 days.

CUSTOMER RESPONSIBILITIES

All customers are responsibile for doing their part in helping EMBARK provide safe, reliable and efficient service. Here are some ways that customers and others who arrange for service can help.

- · Have valid fare, proof of payment
- · Cancel unneeded rides in advance
- · Be ready to leave at scheduled time
- · Use required securement and seat belts
- Maintain mobility devices and accessible pathways
- Always follow the instruction of the Plus Operator
- Know and follow the EMBARK Rules for Riding

SMBARK

PLUS

EMBARK PLUS is an origin-to-destination, shared-ride transportation service for individuals with a qualifying disability that prevents use of fixed-route bus service. Once qualified, PLUS customers can manage their transportation and maintain their independence.

WHO CAN USE PLUS?

- EMBARK Plus is available only to people who have a qualifying disability that prevents them from independently using EMBARK's transit services for some or all of their trips.
- You must apply and be certified as eligible before scheduling your first Plus trip.

WHEN & WHERE DOES PLUS OPERATE?

- Rides are scheduled 1-7 days in advance.
- The Plus service area corresponds with fixed route service on weekdays, evenings, and weekends and is divided into three zones. (see map)
- EMBARK PLUS does not serve locations outside the three designated zone boundaries.



