



DEAF COMMUNITY RESOURCE CENTER DCRC

Full Time or Part Time Job Opening

Position: Case Manager/ Community Support Specialist

Deaf Community Resource Center (DCRC), Dayton OH 45402; Website: www.dcrcoho.org

Job Duties:

- Serving Multiple Counties. Must have dependable transportation. Paid travel.
- Advocate for clients' rights and needs and assist them with developing their own advocacy skills.
- Provide general case management services in the office and community, including but not limited to: assistance with understanding and responding to letters, bills, and other written communication, assistance setting up appointments in the community (e.g. doctors, dentist, VR, housing, etc.)
- Develop a plan for improvement or resolution to meet the needs of and build independence for consumers to the level possible for each consumer.
 - With the consumer, the case manager will assess, plan, implement, monitor and evaluate actions required to meet the client's health and/or human service needs.
- Act as liaison/ cultural mediator between deaf consumers and the hearing community to increase communication and understanding of deaf consumer's needs. (i.e. at medical visits, educational meetings, business encounters, housing, etc.)
- Plan and implement workshops geared for and in a language mode accessible to the Deaf community that increase knowledge, improve health, and/or improve quality of life, such as daily living skills, employment readiness, health related topics, budgeting, etc.
- Collaborate with Vocational Support Specialist, Early Intervention Specialist, and other DCRC personnel for consumers whose needs are complex to coordinate services.
- Maintain up to date resources for support and appropriate access of services for the Deaf Community that promote community integration.
- Transport clients as needed. (Reimbursement provided)
- Organize and facilitate social events to promote positive community.
- Knowledge of and ability to work with social service agencies and health care providers, assisting consumers in accessing appropriate service.
- May provide supportive counseling to clients and families and/or refer for social services.
- Keep accurate records and submit monthly reports to immediate supervisor for each

consumer served.

- Assist with distribution of satisfaction surveys and tracking data.

Minimum qualifications:

- Associates degree in Social Work or related field, but not required
- Bachelor degree preferred, but not required
- Must be fluent in American Sign Language
- Strong background in deaf culture
- Two years experience working with deaf in related field
- Ohio Driver's License with clear record
- BCI and FBI background check/ Clear DV/child abuse/elder abuse record
- Good written English skills
- Proficiency with remote meeting platforms such as Zoom, Google Meet, Microsoft teams, etc.

DCRC is an Equal Opportunity Employer and does not discriminate based on race, religion, disability, sex, sexual orientation, age, national origin, or any other label imposed on individuals.

Salary dependent on degree and experience level.

Qualified applicants please send resume to
info@dcrcoho.org