

Sage HRMS Alerts & Workflow by Vineyardsoft Frequently Asked Questions (FAQs)



Q: Does my staff have to be at their desks in order to receive an alert?

A: No. Alerts can be sent to mobile devices. They can also be posted to a web portal or even faxed.

Q: What if I want an alert to be sent “X” days before something needs to be done such as notifying a manager about his/her employee reviews that are coming up?

A: Sage HRMS Alerts & Workflow lets you define “triggering conditions” based on date calculations, such as “X” days before or “X” days after a specific event.

Q: Do I need to pay more for Sage HRMS Alerts & Workflow if I have multiple companies within Sage HRMS?

A: No. You simply need to request a “multi-company” license for which there is no additional cost.

Q: What are some of the most popular alerts that people use?

A: Upcoming dates are very popular, as are changes to an employee’s record, like a change to an employee’s salary. Alerting on things NOT done is also a hot topic, like knowing about an employee who has not been reviewed or a drug test not taken within the last 12 months.

Q: Is there any kind of promotion for upgrading from the old alerts solution to Sage HRMS Alerts & Workflow?

A: Yes. You can upgrade for free. If you have “X” months of Maintenance and Support remaining on your old alerts solution, we will automatically apply that to the Sage HRMS Alerts & Workflow solution so you don’t lose a thing!