

CITY OF LOG CABIN

14387 Alamo

Log Cabin, TX. 75148

(903) 489-2195 * (903) 489-0240

water@logcabin.texas.gov

Date: _____

Beginning Service Date: _____

Service Address: Customer Name: _____
Street: _____
City/State/Zip: _____
Home Telephone Number: _____
Email Address: _____

Other Responsible Party: _____
Relation: _____
Street: _____
City/State/Zip: _____
Home Telephone Number: _____
Email Address: _____

Billing Address: Street: _____
City/State/Zip: _____
Alternate Phone Numbers:
Work: _____
Cell Phone: _____

Date of Birth: _____
Social Security Number: _____

Other Parties DOB: _____
Other Parties SSN: _____

Drivers License Number/State: _____
Other Parties DL Number/State: _____

Check Applicable Items: Residential Commercial
 Owner Renter
 Weekend Home Summer Home

If renting, please provide the following information regarding the Owner of the property:

Name: _____ Address: _____

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Owner's Telephone Number: _____

Number of Occupants: _____

Emergency Contact Information: (Please list the name of a person that does not reside at your residence)

Name: _____

Address: _____

Phone Number: _____

Relationship: _____

Please read the following items and initial upon completion.

The Utility agrees to sell and deliver water to the Customer and the Customer agrees to purchase and receive water from the Utility in accordance with the rules and regulations of the Utility as included in its approved Tariff on file with Utility and the Texas Natural Resource Conservation Committee.

All water will be measured by meters, which are furnished, installed, owned and maintained by the Utility. The meter and/or connection are for the sole use of the Customer to serve water to one dwelling, business, or property. The Customer shall not share, resale, or sub-meter water to any other dwelling, business, property, etc., without the specific written authorization of the Utility and in compliance with applicable laws and regulations.

The Utility has the right to locate a water service meter and the pipe necessary to connect the meter on the property of the Customer at a point mutually agreeable to both the Utility and the Customer. The customer will allow the Utility access at all reasonable times to its property and equipment located upon Customer's premises for the limited purposes of reading the water meter, repairing or replacing existing facilities, and the inspection of Customer's facilities to check for illegal connections or unsafe plumbing practices or cross-connections, including the prohibition of the use of pipes and pipe fittings that contain more than 8.0 percent lead or solders and flux that contain more than 0.2 percent lead, in compliance with the requirements of the Texas Department of Health, "Rules and Regulations for Public Water Systems."

The Customer will install, at his own expense, a service line from the water meter to the point of use, which includes a cut-off valve on the Customer's side of the water meter. The customer will be responsible for maintenance and repair of the service line. The Customer shall hold the Utility harmless from and all claims or demands for damage to real or personal property occurring from the point the Customer ties on to the water meter to the final destination of the line installed by Customer.

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The Customer agrees to schedule with the Utility a customer service inspection prior to providing continuous water service to new construction, or on any existing service when the water surveyor has reason to believe that cross-connections or other unacceptable practices exist, or after any material improvement, connection, or addition to the private plumbing facilities. The customer agrees to assume the cost of any inspections.

The Customer agrees to grant to the Utility an easement/right of way for the purpose of installing, maintaining, and operating such pipe lines, meters, valves, and any other equipment which may be deemed necessary for the provision of Utility service to that Customer. The Utility will attempt to restore the Customer's property to its original condition after installation or repairs. This easement may be in such form as is required by the Utility. The Customer agrees not to interfere with the Utility's employees in the discharge of their duties. The Customer will not permit anyone except the Utility's employees to tamper with or interfere with any of the equipment installed on the Customer's premises.

The Customer agrees to contact the Utility in writing upon moving out of the residence and will not allow anyone to move into the residence without transferring water service. The customer also agrees to assume all fees and expenses upon their leaving.

Retail Service Agreement

- I. **PURPOSE.** The City of Log Cabin Water Department is responsible for protecting the drinking water supply from contamination or pollution which could result from improper system construction or configuration on the retail connection owner's side of the meter. The purpose of this service agreement is to notify each customer of the restrictions which are in place to provide this protection. The public water system enforces these restrictions to ensure the public health and welfare. Each retail customer must sign this agreement before the City of Log Cabin Water Department will begin service. In addition, when service to an existing retail connection has been suspended or terminated, the water system will not re-establish service unless it has a signed copy of this agreement.

- II. **RESTRICTIONS:** The following unacceptable practices are prohibited by State regulations.
 - A. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.
 - B. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be

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eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.

- C. No connection which allows water to be returned to the public drinking water supply is permitted.
- D. No pipe or pipe fitting which contains more than 0.25% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.
- E. No solder or flux which contains more than 0.2% lead can be used for the installation or repair of plumbing at any connection which provides water for human use.

III. **SERVICE AGREEMENT.** The following are the terms of the service agreement between the City of Log Cabin Water Department and _____ (the customer)

- A. The City of Log Cabin Water Department will maintain a copy of this agreement as long as the Customer and/or the premises is connected to the System.
- B. The Customer shall allow his property to be inspected for possible cross-connections and other potential contamination hazards. These inspections shall be conducted by the Water System or its designated agent prior to initiating new water service; when there is reason to believe that cross-connections or other potential contamination hazards exist; or after any major changes to the private water distribution facilities. The inspections shall be conducted during the Water System's normal business hours.
- C. The Water System shall notify the Customer in writing of any cross-connection or other potential contamination hazard which has been identified during the initial inspection or the periodic re-inspection.
- D. The Customer shall immediately remove or adequately isolate any potential cross-connections or other potential contamination hazards on his premises.
- E. The Customer shall, at his expense, properly install, test, and maintain any backflow prevention device required by the Water System. Copies of all testing and maintenance records shall be provided to the Water System.

ENFORCEMENT: If the Customer fails to comply with the terms of the Service Agreement, the Water System shall, at its option, either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the Customer.

The applicant agrees to pay the current rates and abide by the requirements in this application.

Applicant/Customer's Signature Date _____

Received By: _____ Tap Fee _____ Water Deposit _____ Sewer Deposit _____ Connect/Transfer Date: _____

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Commercial Applicants (Customers)

1. Please describe the commercial operations to be served. _____

2. Will these operations place unique, non-standard service demands upon the system or require any special facilities?
 - a. _____ No
 - b. _____ Yes If yes, please describe. _____

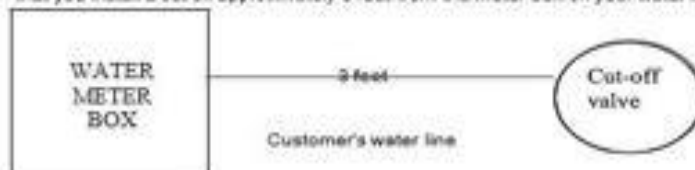
PLEASE READ THIS IMPORTANT INFORMATION ABOUT BEING IN COMPLIANCE. YOU DO NOT HAVE TO PRINT AND RETURN THIS PAGE.

If you do not have ALL the items listed below you will not be able to get water turned on. THERE WILL BE NO EXCEPTIONS TO THESE RULES!!!

Make sure that you are in compliance with the following:

CUSTOMER'S ARE REQUIRED TO HAVE THEIR OWN CUT OFF VALVE LOCATED OUTSIDE OF THE METER BOX ON THE CUSTOMER'S WATER LINE.

1. The policy of the City of Log Cabin Utility Department requires all customers to have their own water cut-off valve. If there is not a customer cut-off valve at your residence on your side of the lines, you will need to have one installed. This policy has been in place for over 15 years. If you have a cut-off valve you must maintain it and make sure that it is available for you to use in case you have a need to turn the water off for an emergency or repair. The District recommends that you install a cut off approximately 3 feet from the meter box on your water line.



2. The angle stop (cut-off) located in the water meter box is the property of East Cedar Creek Fresh Water Supply District and the only person(s) allowed to turn water off and on in the meter box is a District employee. No exceptions.

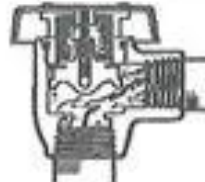
THE STATE REQUIRES ATMOSPHERIC VACUUM BREAKERS ON ALL OUTSIDE FAUCETS.

1. State regulations require Atmospheric Vacuum Breakers on all outside faucets and irrigation taps. These devices can be purchased at any hardware store.

Hose Bib Vacuum Breaker



Sprinkler System Vacuum Breaker



NOTE: If the district makes multiple service calls to establish water service, there will be a \$35.00 service charge for each additional call.

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Signature: _____

Date: _____

PRIVACY STATEMENT

This privacy statement relates solely to the City of Log Cabin, Texas application for water/sewer service and the private information we require you to provide for that service.

We may employ other companies and individuals to perform functions on our behalf. Our employees, agents and contractors who have access to personally identifiable information are required to protect this information in a manner that is consistent with this privacy act.

We may provide access to your personally identifiable information when legally required to do so; cooperate with police investigations or other proceedings; to limit our legal liability and protect our rights; to protect the rights and safety of our citizens and visitors in the City. In those instances, information is provided only for that limited purpose.

We will not share your personal identifiable information unrelated to those described above without your written consent.

I have read and do understand the responsibilities and obligations of the City of Log Cabin Water Department. The information that was provided is true and correct.

Applicant

Date

Witness/Spouse

Date