

**Franciscan Ministries, Inc.**  
**Quarterly Ministries Briefing**  
**October to December 2019**

**Centennial Barn**

Events	2018	Oct	Nov	Dec	2019
Receptions	20	4	1	2	27
Corporate	36	1	1	2	17
Private social	50	11	5	5	68
Non-profit	25	1	1	2	17
Franciscan	67	5	4	4	66
Classes/appointments	261	15	15	14	233

Tours to bookings	2018	Oct	Nov	Dec	2019
Leads contacted	1,323	110	84	73	1,211
tours	288	16	17	20	240
bookings	106	9	8	11	106
conversion rate tours to bookings	37%	56%	47%	55%	44%

**Community Garden**

Total plots	Neighborhood Gardener plots	Bhutanese Gardener plots	Community crop plots	Education plot
105	34	65.5	4.5	1

	Oct	Nov	Dec	2019	2018
Volunteer hours	95	122	5	1,085	1,151
Produce donated-lbs.	30	17	0	471	757
Events	1	1	0	7	12

**Haircuts from the Heart**

	Oct	Nov	Dec	2019	2018
Clients - salon	228	220	192	2,720	2,506
Clients - mobile	0	0	0	679	1,018
Clients - TOTAL	228	220	192	3,399	3,524
Mobile Sites	0	0	0	16	17
"Piggy Bank" – client donations	\$97	\$56	\$0	\$1,281	\$600
Volunteer hours	0	0	0	132	366

**Haircuts Voucher Partner Comment:**

"Thank you SO much for your time! Our program and agency is really looking forward to using your services and helping our children feel a lot more confident in themselves. This is such a great thing you guys are doing for the community and we are elated to give our students this opportunity because of your generosity." ~ Ednekqwa Lang, The Children's Home of Cincinnati

**Tau House**

	Oct	Nov	Dec	2019	2018
Individuals Total	35	23	0	715	683
Volunteer Hours	635	23	0	9,870	8,835
Partner Sites	7	0	0	24	21
Repeat Groups	2	2	0	29	29
New Groups	0	0	0	8	7

**Tamar's Center**

	Oct	Nov	Dec	2019	2018
<b>CLIENTS</b>					
Client visits to day shelter	282	209	207	2,752	1,753
Total clients (unduplicated)	145	146	150	150	129
Level 1 Actions Completed	110	109	108	891	719
Level 2* Actions Completed	42	40	40	314	171
<p>*<b>Level 1</b>= # of clients taking first steps such as making and keeping appointments, obtaining an ID, etc.            *<b>Level 2</b> = # of clients taking significant action such as finding housing , entering detox, or accessing inpatient medical treatment</p>					

**Case story:**

We have an update on "Betty", the older woman described last quarter. She has seen remarkable improvement. Betty has stayed at the shelter for several months and has complied in taking her mental health medication.

Her improved mental state has allowed her to perform basic self-care such as showering and brushing her hair, and she is eating more frequently. As part of our efforts to keep her on track toward permanent housing, our service coordinator has arranged to pick her up every day and make sure that she takes her medication and keeps her appointments. One of the most important issues that Tamar's Center addressed was finding an income for Betty. We helped connect her to Social Security to get her widow's benefits. Betty has been approved for housing at Tender Mercies and is waiting for construction of the new facility to be completed in order to move.