

CARE OF YOUR JEWELRY

Care & Maintenance of Fine Jewelry:

Jewelry endures constant wear and tear and requires regular maintenance and sometimes major overhauls. Everyone will wear his or her jewelry differently. Some people are harder on their jewelry than others. Some jewelry is designed for everyday wear, some for occasional wear. No jewelry is designed to be worn 24 hours a day. It should be removed when doing something physical that could damage or excessive wear. So if you are one of those people who “never take their jewelry off” you will require more frequent repairs and maintenance.

Maintenance On Pendants:

The most common maintenance needs on pendants involve the chain and clasps. Common clasps such as the spring ring, occasionally stick, or get bent enough so the spring end doesn't meet squarely with the closed end. Also, depending on how much wear the pendant receives, the joints of each link making up the chain and the jump rings connecting the chain to the clasp wear on each other and will eventually wear out. If just the jump rings are worn they can usually be rebuilt or replaced. If the individual links in the chain are falling apart repair is usually not cost effective and replacement of the chain is best.

Maintenance On Rings:

We recommend that you have your rings cleaned and checked at least twice per year by a qualified jeweler to monitor the wear on the prongs and tighten any loose stones. Keep in mind that even the prongs holding the stones are made of a precious metal, which is relatively soft and eventually wears down. By regular cleaning and checking, your jeweler can advise you when it is time to re-tip prongs or tighten a stone. To keep your rings looking good between trips to the jeweler, use a soft tooth brush and jewelry cleaner or baking soda (do not clean pearls in the jewelry cleaner.)

Maintenance On Earrings:

Because an earring does not receive the same type of wear as a ring, the prongs holding any of the stones do not normally wear down. The thing to watch for on an earring with a post is the gripping power of the back. Sometimes the post or the back can get bent and it won't grip properly. Sometimes the back will loosen over time.

When you take your earring off or put it on, notice if there's sufficient resistance to be secure and make certain the back clicks into place. If the back slide on and off too easily, it is possible that it should be tightened; in some cases, it should be replaced.

Can I wear my jewelry 24 hours a day?

Not a great idea. We recommend that you remove all jewelry before going to bed and before doing physical work or activities that could cause excessive wear. We also recommend that you apply perfumes, hair spray, lotion and other cosmetics before you put on your jewelry. If you choose to wear your jewelry round the clock please check it regularly for damage and missing stones.

Can a diamond chip?

Yes. A diamond is the hardest stone but not the toughest. Just the right blow to your diamond can chip, abrade or even crack your diamond.

Can you quote prices over the phone for jewelry repair or sizing of rings?

We are unable to give repair quotes over the phone. Individual jewelry items may have very different requirements which involve varying procedures and costs. After we view the item we will give you a free cost estimate of the repair