

Instructions for DBPR TTHM or HAA5 MCL Violation Notice – Template 2-18

Template on Reverse

If your system's running annual average for Total Trihalomethanes (TTHM) exceeds the MCL of 0.080 mg/L or the running annual average for Haloacetic Acid 5 (HAA5) exceeds the MCL of 0.060 mg/L, you must provide Tier 2 notification to persons served as soon as practical but within 30 days after you learn of the violation [40 CFR 141.203(b)]. You must issue a repeat notice every three months for as long as the violation persists.

Community systems must use one of the following methods [40 CFR 141.203(c)]:

- Hand or direct delivery
- Mail, as a separate notice or included with the bill

Non-community systems must use one of the following methods [40 CFR 141.203(c)]:

- Posting in conspicuous locations
- Hand delivery
- Mail

In addition, both community and non-community systems must use *another* method reasonably calculated to reach others if they would not be reached by the first method [40 CFR 141.203(c)]. Such methods could include newspapers, e-mail, or delivery to community organizations. If you mail, post, or hand deliver, print your notice on your system's letterhead, if available.

The notice on the reverse is appropriate for mailing, posting, or hand delivery. If you modify this notice, you must still include all required PN elements from 40 CFR 141.205(a) and leave the mandatory language unchanged (see below).

Mandatory Language

Mandatory language on health effects (from Appendix B to Subpart Q) must be included as written (with blanks filled in) and is presented in this notice in italics and with an asterisk on either end.

You must also include standard language to encourage the distribution of the public notice to all persons served, where applicable [40 CFR 141.205(d)]. This language is also presented in this notice in italics and with an asterisk on either end.

Corrective Action

In your notice, describe corrective actions you are taking. Listed below are steps commonly taken by water systems with TTHM or HAA5 MCL violations. You can include one of the following statements, if appropriate, or develop your own text:

- We are evaluating modifications to our existing treatment processes to reduce the levels of disinfection byproducts in our distribution system.
- We are pilot testing [name treatment type] treatment to ensure it will reduce concentrations of [Contaminant, i.e., Total Trihalomethanes or Haloacetic Acid 5] in our finished water. Testing will be completed by [provide date] at which time we will evaluate effectiveness and begin installation.

Repeat Notices

For repeat notices, you should state how long the violation has been ongoing and remind consumers of when you sent out any previous notices. If you are making progress in installing treatment, describe it. Alternatively, if funding or other issues are delaying installation of treatment, let consumers know.

After Issuing the Notice

Make sure to send your primacy agency a copy of each type of notice and a certification that you have met the public notice requirements within ten days after you issued the notice [40 CFR 141.31(d)].

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Contaminant, Haloacetic Acid 5 (HAA5) MCL Violation at Okeechobee Utility Authority

Our water system recently violated a drinking water standard. Although this incident was not an emergency, as our customers, you have a right to know what happened and what we are doing to correct this situation.

We routinely monitor for the presence of the drinking water contaminants, Haloacetic Acid 5 (HAA5) at several locations in our distribution system. The standard for HAA5 is 60. It is determined by averaging all samples collected by our system for the last 12 months. The level of HAA5 *averaged* at our system from January 2019 thru December 2019 was 64.33 at our location of NW 10th Ave & 5th St.

What should I do?

- There is nothing you need to do. You do not need to boil your water or take other corrective actions. If a situation arises where the water is no longer safe to drink, you will be notified within 24 hours.
- If you have a severely compromised immune system, have an infant, are pregnant, or are elderly, you may be at increased risk and should seek advice from your health care providers about drinking this water.

What does this mean?

This is not an emergency. If it had been an emergency, you would have been notified within 24 hours.

HAA5 are five haloacetic acid compounds which form when disinfectants react with natural organic matter in the water.

People who drink water containing haloacetic acids in excess of the MCL over many years may have an increased risk of getting cancer.

What is being done?

We will continue to flush and monitor on a quarterly basis as required by FDEP, until the HAA5s are below the MCL.

For more information, please contact Kevin Rogers 863-763-3239.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by Okeechobee Utility Authority ID#: 447-0257.
Date distributed: 2-26-20.