



## Aging and Adult Services

# Public Notice

## Health Insurance Counseling and Advocacy Program (HICAP)

### COVID-19

The Department of Aging and Adult Services (DAAS) developed this informational flyer to report on the department’s response to the COVID-19 outbreak. Based on recommendations and guidance from state agencies including the California Department of Aging (CDA), DAAS continues to assess the needs of the community to ensure the health and safety of our residents and program participants while minimizing any disruption to service delivery.

As the designated Area Agency on Aging (AAA), DAAS places the health and safety of our residents and program participants to the highest level of importance. DAAS, in collaboration with contracted service providers, has implemented the following modifications to services deliveries of the **Health Insurance Counseling and Advocacy Program (HICAP) until further notice:**

- All public events, group activities, walk-ins, and one-on-one appointments have been suspended until further notice.
  - Services are being provided telephonically.

Contact the following contracted provider for services:

Provider:	Contact Number:	Service Areas
Council on Aging Southern California	1 (909) 256-8369	Countywide

### Additional COVID-19 Resources and Information

- San Bernardino County Department of Public Health: [www.sbcounty.gov/dph](http://www.sbcounty.gov/dph)
- California Department of Public Health: [www.cdph.ca.gov](http://www.cdph.ca.gov)
- Centers for Disease Control and Prevention: [www.cdc.gov/coronavirus](http://www.cdc.gov/coronavirus)
- World Health Organization: [www.who.int](http://www.who.int)
- What do Older Adults and People with Disabilities Need to Know? <https://acl.gov/COVID-19>

DAAS and partners continue to work together to implement strategies that will allow for the continued delivery of services to older adults and adults with disabilities. If you have any questions or concerns, please contact the Department of Aging and Adult Services at (909) 891-3900.