

LIMITED WARRANTY FOR RESIDENTIAL APPLICATIONS - SINKS*



2-Year Limited Warranty Coverage

3S Stone® warrants to the original consumer purchaser that sinks (“Product”) will be free from defects in material and workmanship under normal use. This warranty is only applicable to the Product used in residential applications within the United States and is not transferable. Original consumer purchaser means the person who owns and occupies the home in which the Product is initially installed, or purchases the dwelling from the builder/contractor/developer and is the first occupant of that dwelling. Additionally, 3S Stone warrants that the Product shall not crack, discolor or chip due to manufacturing defects during the Limited Warranty, provided the Product is maintained in accordance with the installation and maintenance instructions provided within the original packaging and supplied by 3S Stone.

What This Limited Warranty Does Not Cover

This Limited Warranty shall not apply to any defects or damages caused by or resulting from misuse, vandalism, neglect, improper application, including exposure to corrosive chemicals, improper installation/care/maintenance (whether performed by a plumber, contractor, service provider, or unqualified person), and alterations/modifications. This Limited Warranty shall not apply to any damages caused by fire, flood, acts of God or nature, acts of war or any abuse whether accidental or intentional. Additionally, this Limited Warranty shall not apply to the replacement of Product components where damage is caused by normal wear and tear, dirt, lime scale, aggressive water conditions, or harsh/abrasive cleaners or materials.

3S Stone is not liable for the consequential damages, labor loss, installations, removals, or expense of any nature due to cost of service calls to diagnose cause of claim or any labor charges to repair and/or replace the Product. Some states do not allow exclusions or limitations, and therefore, may not apply to you. This Limited Warranty gives you specific rights, and you may have other legal rights, which may vary from state to state.

Product Warranty Card Registration

This Limited Warranty is in lieu of any other express warranties. It is available only by notice, and by completing and mailing the enclosed Product Warranty Card Registration, along with a copy of the original dated register receipt as proof of purchase to:

Splendid International USA Corporation
Customer Service Department
8647 South 212th Street
Kent, Washington 98031

You may also register your Product online at www.3ssplendidintl.com. For your Limited Warranty to be valid, you will have 60 days from the date of purchase to register your Product.

Warranty Claims**

Splendid International shall be notified within 30 days of finding any Product defect or damage prior to its installation for a claim to be valid.

To determine the specific Limited Warranty coverage for your Product, contact a Customer Service Representative at Splendid International with the Product SKU number, color and size, date of purchase, date of installation, date the defect or damage first appeared, and the retail store name and city where the Product was purchased. You will also need to provide the Representative with Product images/photos and a copy of the original dated register receipt as proof of purchase and submit them to address or email below. You may also file a claim at www.3ssplendidintl.com.

Splendid International USA Corporation
Customer Service Department
8642 South 212th Street
Kent, Washington 98031
Email: customerservice@3ssplendidintl.com
Phone: 253-813-5692

Only Valid Claims are Acceptable: If it is determined that a fraudulent claim has been submitted, Splendid International reserves the right to take appropriate action.

Products

3S STONE Vitreous China Undermount Sink – MODEL#:

3SM205
3SM207M

** Splendid International reserves the right to change the Limited Warranty information at any time.*

***Warranty coverage only applies if Product is purchased with its original box and original sales receipt. Warranty coverage does not apply if Product has been resold or purchased at a discounted price.*