

Long-Term Care

- **Long-term Care Consultations** pair a skilled professional with families to discuss community-based options through a free, in-home consultation.
- **Home and Community-based Services** help older Ohioans live independently in their own homes.
- **Home and Community-based Medicaid Waiver Programs**, such as PASSPORT, Choices and the Assisted Living waiver, offer alternatives to nursing home care for Medicaid-eligible seniors.
Call **1-866-243-5678** for more information.

- Trained **Long-term Care Ombudsman** professionals and volunteers help long-term care consumers and families make informed choices and resolve problems with service providers.
Call **1-800-282-1206** to volunteer or for more information.

Information & Resources

- **Finer With Age** is a television talk show produced by the Department of Aging that airs on public- and cable-access stations statewide. Check local listings for stations and times.

- **www.goldenbuckeye.com** is your online resource for benefits, services, supports and information for older Ohioans.
- **www.benefitscheckup.org** helps residents learn about assistance programs for which they may be eligible.
- **www.ohiobestrx.org** provides access to the state's prescription drug discount program, including sample pricing, pharmacy lookup and application.

- **www.ltcoho.org** provides information and customer reviews of nursing homes throughout Ohio.
- **www.connectmeohio.org** links older adults and people with disabilities to services and supports in their area.
- **www.ohio.networkofcare.org** connects individuals and families to information about mental and emotional wellness.
- **www.ohio.gov** is the official portal for information about and access to state agencies, programs and services.

Area Agencies on Aging

- **Council on Aging of Southwestern Ohio**
Butler, Clermont, Clinton, Hamilton & Warren
www.help4seniors.org
- **Area Agency on Aging, PSA 2**
Champaign, Clark, Darke, Greene, Logan, Miami, Montgomery, Preble & Shelby
www.info4seniors.org
- **PSA 3 Area Agency on Aging, Inc.**
Allen, Auglaize, Hancock, Hardin, Mercer, Putnam & Van Wert
www.psa3.org
- **Area Office on Aging of Northwestern Ohio, Inc.**
Defiance, Erie, Fulton, Henry, Lucas, Ottawa, Paulding, Sandusky, Williams & Wood
www.areaofficeonaging.com

- **Ohio District 5 Area Agency on Aging, Inc.**
Ashland, Crawford, Huron, Knox, Marion, Morrow, Richland, Seneca & Wyandot
www.agingnorthcentralohio.org
- **Central Ohio Area Agency on Aging**
Delaware, Fairfield, Fayette, Franklin, Licking, Madison, Pickaway & Union
www.coaaa.org
- **Area Agency on Aging District 7, Inc.**
Adams, Brown, Gallia, Highland, Jackson, Lawrence, Pike, Ross, Scioto & Vinton
www.aaa7.org
- **Area Agency on Aging, District 8**
Athens, Hocking, Meigs, Monroe, Morgan, Noble, Perry & Washington
www.areaagency8.org

Statewide
Toll-free number
1-866-243-5678

- **Area Agency on Aging Region 9, Inc.**
Belmont, Carroll, Coshocton, Guernsey, Harrison, Holmes, Jefferson, Muskingum & Tuscarawas
www.aaa9.org
- **Western Reserve Area Agency on Aging**
Cuyahoga, Geauga, Lake, Lorain & Medina
www.psa10a.org
- **Area Agency on Aging, 10B, Inc.**
Portage, Stark, Summit & Wayne
www.services4aging.org
- **Area Agency on Aging 11, Inc.**
Ashtabula, Columbiana, Mahoning & Trumbull
www.aaa11.org

Ohio Department of Aging



Ted
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www.goldenbuckeye.com

"The Ohio Department of Aging is an
Equal Opportunity Employer
and Service Provider."

Publications

The Ohio Department of Insurance has produced many consumer-friendly publications.

Ohio Consumer Guides

- Medicare Supplement Insurance and Medicare Options (including Part D)
- Long-term care insurance
- Auto, home and life insurance
- Annuity contracts

Brochures

- Medicare Savings Programs
- Medicare Prescription Drug Coverage (Part D)
- Ohio Medicare Partners

You can also find these publications on our website at www.ohioinsurance.gov.

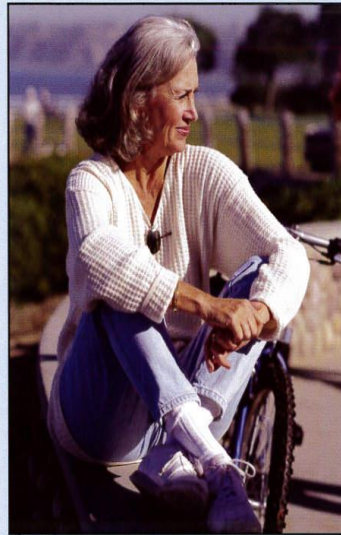
Local Volunteer Counselors

OSHIIP is involved in your neighborhood.

- OSHIIP has trained and certified approximately 600 volunteers across the state
- Our volunteer counselors are experts on Medicare and related health insurance information
- A local volunteer can meet with you in person or speak with you over the telephone

Speakers Bureau

- Schedule a speaker for your group or club to discuss the facts about Medicare
- Our knowledgeable speakers can discuss health insurance issues such as Medicare and long-term care insurance



OSHIIP is a Proud Member of

- Ohio Medicare Partners
- Ohio's Aging Eye Public/Private Partnership
- A national network of similar programs

History

OSHIIP is funded by a federal grant and the state of Ohio. The Ohio Department of Insurance administers the program.

Since its start in 1992, OSHIIP has

- Counseled more than 435,000 people
- Saved Ohio consumers \$3.6 million
- Distributed nearly 1 million publications
- Trained and certified more than 2,600 community-based volunteers
- Established more than 200 local information sites

Want to volunteer?

Without volunteers, OSHIIP could not fulfill its mission. Dedicated people are needed to be volunteers in all parts of Ohio. As a volunteer, you will

- Learn about Medicare in a free 20-hour course
- Help people in your community
- Have the satisfaction of taking part in a truly worthy cause

You can read the descriptions for our many different volunteer positions on the next panel of this brochure. If you're interested, please call us about the next training course in your area.

Call 1-888-686-VOLS.

Volunteer Opportunities

Even if you don't think you know enough about insurance, you may find your background fits one of our volunteer descriptions. In addition, many of our clients appreciate volunteers with special skills. If you are a person with a disability or if you are bilingual, your help is especially needed.

Volunteer Counselor

- Provides in-person and phone contact with seniors
- Provides information, assistance and referrals to other local and state resources

Volunteer Administrator

- Responsible for scheduling and staffing local information site
- Assists counselors and other volunteers

Volunteer Recruiter

- Responsible for finding local people who want to volunteer
- Performs some marketing duties

Volunteer Educator

- Responsible for instructing community members about OSHIIP services
- Gives presentations on changes in Medicare and other related issues

Volunteer Marketer

- Responsible for marketing OSHIIP to community organizations
- Promotes local awareness of the program