



American Communications is a locally owned, family operated small business located just east of downtown Fort Worth. We are an essential business providing the public safety sector with support in mass notification systems, two-way radio communications and vehicle upfitting. The work we do impacts your daily life, and we count it an honor to improve the quality and safety of the communities we serve.

American Communications is growing, and we're looking for qualified job seekers to grow with us. We offer a family-first, positive work environment with ample opportunities for professional growth.

At American Communications, our work is exciting and motivating. We tackle complex challenges, work hard, high-five and celebrate. We're risk-takers, fast learners and trailblazers. We pride ourselves on integrity and work to improve the lives of everyone who dedicates their talents to our company.

### **Emergency Vehicle Technician**

This position is responsible for the installation and repair of emergency or public safety equipment. Some examples are lights and/or sirens, two-way radios, consoles, computer mounts, prisoner compartments, and weapon storage.

### **Duties and Responsibilities**

- Complete installation of emergency/public safety equipment in customer vehicles
- Complete repairs on customer equipment in a timely manner
- Build knowledge of dealer supported product lines, service standards, and procedures and keep abreast of all changes in various models of equipment sold and serviced by the distributor
- Perform work as outlined on service ticket with efficiency and accuracy, in accordance with Company and Manufacturer standards
- Have the ability to perform occasional service calls and overtime work
- Perform basic field repair and maintenance jobs with minimal supervision
- Basic testing knowledge of all machine systems
- Follow all Company safety policies and procedures
- Develop and employ diagnostic related reasoning skills
- Examine the equipment to determine if additional safety related or service work is required
- Assist in the collection of data necessary for efficient inventory control
- Attend local, regional, and national service schools and training sessions as requested
- Maintain a clean, orderly, and safe working environment both in shop and at customer job sites
- Maintain and care for shop tools, equipment, and vehicles
- Complete all paperwork required for jobs
- Keep abreast of factory technical bulletins
- Maintains close, positive working relationships with service, parts and administrative personnel
- Conduct himself/herself in the presence of customers in a manner which will retain a good opinion of the company



- Perform as directed by the Shop Foreman and/or Management
- Operate heavy equipment and trucks in a safe manner
- Follow all Company safety policies and procedures
- Understand and follow federal, state and local regulations, such as those governing the disposal of hazardous wastes

### **Requirements**

- High school diploma or equivalent
- Minimum of two years vehicle upfitting experience with 12-volt electrical systems
- Ability to identify, work on and repair electrical circuits
- Construct components according to specifications
- Troubleshoot and repair systems and/or equipment
- Provide personal basic tool set
- Ability to read and comprehend instructions and information in English
- Ability to access confined spaces
- Ability to work on and see small objects
- Good hearing and color vision
- Work in an efficient and effective manner
- Organizational skills with ability to effectively manage multiple projects
- Must have excellent external and internal customer service skills
- Contribute to departmental and product line goals
- Personable, highly motivated, a problem solver, reliable, ethical and able to adapt to all forces around them from customers, suppliers, coworkers and manufacturers
- Punctual and dependable
- Maintain good personal hygiene and work habits
- Authorized to work in the USA
- Ability to stand for prolonged periods of time
- Ability to perform periodic lifting, walking, standing, bending, stooping and stretching
- Ability to push, lift, pull and/or carry 75 lbs. or more
- A valid driver's license and the ability to maintain an insurable driving record
- Pass all pre-employment screening, including, but not limited to criminal background check, motor vehicle check, drug test

### **Certifications**

- Emergency Vehicle Technician
  - E1 – Ambulance Design & Performance
  - E2 – Ambulance Electrical Systems
  - F4 – Apparatus Electrical Systems
  - L1 – Law Enforcement Equipment Installations

### **Preferred Skills**

- Technical school graduate
- Two years of experience working on hydraulic, pneumatic and electrical systems on heavy or emergency/fire equipment



- Welding and cutting torch experience
- Bilingual – Ability to speak and understand Spanish
- ASE Certifications
  - A6 – Automotive Electrical/Electronic Systems
  - T6 – Medium/Heavy Truck Electrical/Electronic Systems

*American Communications is an Equal Opportunity Employer. All qualified applicants will receive consideration for employment without regard to race, color, religion, gender, sexual orientation, gender identity or national origin.*