

## 2025 Terms and Conditions

**By completing the payment, you have agreed to the Terms & Conditions.**

### Contract & Payment

Make full payment before classes start. In case of payment failure, the relevant services will not be guaranteed.

### Course Terms & Conditions

- Each private lesson is 45 minutes and each group lesson is 1 hour. We run group classes with a minimum of 2 people and a maximum of 4 people on a first come, first served basis. If a group has only one participant, 5 Star Mandarin reserves the right to reduce each lesson time from 60 minutes to 30 minutes.
- If you cannot attend a group lesson on schedule, 5 Star Mandarin will not arrange for a make-up lesson.
- You are required to inform 5 Star Mandarin in writing of any absences or schedule changes 12 hours before your private lesson. If prior written notice is not received, one lesson will be deducted from your timetable, as if the lesson had been used.
- All paid courses must finish within one year from their starting dates. Students that fail to complete their courses within one year will be deemed to waive their remaining lessons and no lesson transfer or refund will be available.
- There are no tuition refunds after the first session begins.

