



Suggestion Box AUGUST 2019

Thank You for taking the time to submit to our online and physical suggestion box. Your feedback is appreciated.

Location	Comment	Response
Edmonton - RAH	No toilet paper in women's washroom!	Please email pulsegen@ahs.ca or call our main office at 780 407 6053 as we can assist you quicker. Facilities at RAH are working on installing larger toilette roll dispensers.
Edmonton - RAH	Yoga Class at lunch!	We are working on getting a lunch Yoga Class. Stay tuned!
Edmonton - RAH	-Proper leg press please - Glute/ham raise machine - Proper Bench press set up (ppl always use squat rack) Periodic security drop ins (Have felt uncomfortable w/certain members in gym)	We will add the equipment onto our list for future purchases. In terms of security issues we would appreciate more information. Leaving your name and contact would enable us to follow up as detail are missing.
Edmonton - UAH	Please fix/adjust the left side of the cable machine – it feels like it's out of alignment or something. Thanks!!	We have looked into this and the issue should now be fixed.
Edmonton - UAH	Can the spray bottles be moved closer to or add more bottles closer to the stretching mats? I find the mats don't get cleaned very often and maybe this would help.	We have 3 cleaning stations with 2 bottles per station around the gym. One cleaning station is located in the stretching area where the mats are kept.
Edmonton - RAH	No toilet paper AGAIN. Twice in the past 2 weeks. This hasn't been a problem in the 12 years coming to this gym. Perhaps more staff presence would help.	We are working with Housekeeping to address this issue. Facilities are working on installing larger toilette roll dispensers. In the future please email pulsegen@ahs.ca or call our main office at 7804076053. Additional details such as date and time would assist us in rectifying this situation.
Edmonton - RAH	A bar for the cable machine.	We will look into this for future purchase.



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Edmonton - EMS	Can we get a scale for weight in here? A good one?	We will pass it on to EMS as we do not provide scales in our fitness centers.
Edmonton - GNCH	New Radio	As our spaces are small we encourage members to bring their own personal listening devices at all of our facilities.
Edmonton - RAH	Can we have a sandbag or a dummy? It would be nice for conditioning boxing style.	Due to the size of our fitness center a dummy for boxing style conditioning is not possible.
Edmonton - RAH	Please put more stationary bike.	As 3 new bikes were just added to RAH we will not be adding more in the near future.
Edmonton - RAH	Please remind people to clean up after themselves both in change room and equipment/workout mats when use. Thanks.	There are several signs up requesting individuals put away equipment ect. Additional details such as date and time would assist us in rectifying this situation. If there is something that requires immediate attention email pulsegen@ahs.ca or call our main office at 7804076053.
Edmonton - MCH	I'm not able to access the computer without the keyboard!!!!!!	The computers and printers in the fitness centers are not open work stations – they are for Pulse Generator staff to work on while at the fitness centers and will remain locked when we are not there.
Calgary – FMC	It would be lovely to have Pilate classes offered during lunch time or after hours! Thanks!	There are a variety of classes offered at FMC – visit www.pulsegenerator.ca . Pilates will be added to our list for future consideration.