



# EmployerXG V2

## Getting Started

April 2015

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## Portal Authorization Sheet

When signing up for EmployerXG, you will need the following information to log in for the first time.

**Federal ID:**

**First Name:**

**Last Name:**

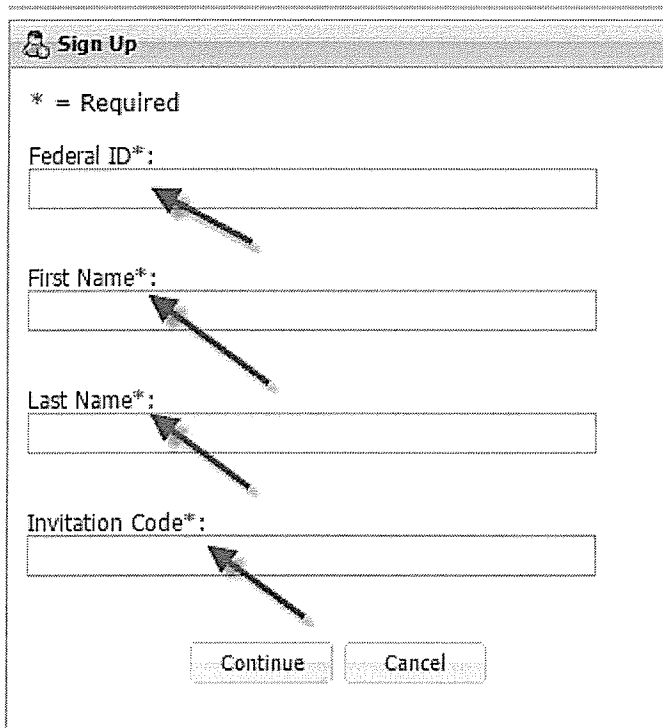
**Invitation Code:**

After you complete the sign-up process, you will be able to log in with your Username and Password.

## Signing Up

1. Access the EmployerXG website.
2. Before you can sign in for the first time, you need to create an account. To begin this process, click the **Sign Up** link located at the bottom right of the screen.

The **Sign Up** screen displays, from which you create a user name and profile.

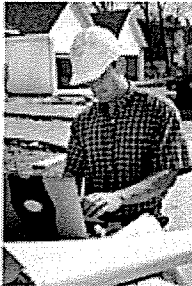


The screenshot shows a web form titled "Sign Up" with a user icon. Below the title, it states "\* = Required". There are four input fields, each with an arrow pointing to it from the right: "Federal ID\*", "First Name\*", "Last Name\*", and "Invitation Code\*". At the bottom of the form are two buttons: "Continue" and "Cancel".



Your account is created and you may sign in with your username and password (see following screen example).

## The fastest solution for employer remittance



**Sign-up and Get Started!**

**Submit your remittance information easily and securely via the Internet.**

- ✓ All you need is an Internet connection.
- ✓ You're in control. You tell us when to process the remittance and payment.
- ✓ Spend more time working and less time reporting, with no errors or cumbersome calculations.
- ✓ Getting started takes less than a minute.

**Flexible and Convenient**

**Save Time and Money**

**Safe and Secure**

**Sign In**

**Username\*:**

**Password\*:**

[Forgot Password?](#)

[Forgot Username?](#)

Don't have a username? [Sign Up](#)

## Open a remittance

1. On the **Home** tab, click the arrow to the right of the **Group** field and select a Group from the dropdown menu if the default Group is not the one you want.
2. From the **Your Remittances Due** table, click on the remittance that you want to open and to which you want to add information.

The selected remittance displays (see following example).

Welcome COURTNEY JOHANSSON | Customer

Home History Employer Profile Personal Profile

Group: **FLORIDA CEMENT MASONS** REGRE

Description: 286\_1 - 0001 Work Period: 201002 02/01/2010 - 02/28/2010 Refere

**Employee Details**

Edit Remove Details Employees Comment: (Maximum Characters)

Employee ID	Name	HW	G.WAGE	Amount Due	Status
*****0211	TARA JONES	160	3500.23	\$34,501.22	✓
*****0655	MUGERT HENDERSON	172.75	\$930.22	\$57,210.70	✓
*****0544	JULIA LEBOWITZ	110	2200.8	\$21,811.71	✓
*****0002	SARAH SINGLE	100	1500	\$15,182.48	✓
*****0433	ERIC HERMAN DETTWELER 3RD	80	780.83	\$8,256.42	✓
*****0322	MARCUS JENKINS	150.5	4150.75	\$42,273.32	✓
				\$0.00	

3. Enter the ID number of the employee that you want to add to the remittance and press **Enter** or the Tab key (see following screen example).

**Employee Details**

Edit Remove Details Employees Comment:

Employee ID	Name	HW	G.WAGE	Amount Due
333000322	MARCUS JENKINS	150.5	200	\$3,757.68
				\$0.00

4. At a minimum, for each employee that you add, complete the required fields which are indicated by an asterisk.
5. Click **Save**.
6. Click the **Pay** button, if desired.

## Copy a remittance

1. From the **Your Remittances Due** table, select a remittance to copy to.
2. From the **Copy Remittance** box, select the remittance to copy from.



3. Click **Continue**.

4. Complete the remittance information and select **Pay** to submit your remittance.



# EmployerXG V2

## QuickGuide

April 2015

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## Introduction

The **EmployerXG v2** portal offers you

- Remittance data entry and payment using the Internet
- Self-service access to remittance history
- Self-service address and contact maintenance

The **EmployerXG v2** portal consists of a tool bar, screens, a Group field, and additional information depending upon the screen selected. **Note:** If you are an administrator, you will have access to all screens.

## Toolbar

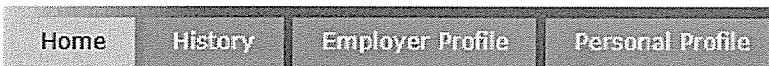
The Tool Bar contains the following options (see screen example).

- **Customer Service**—access Frequently Asked Questions (FAQs)
- **Sign Out**—exit EmployerXG



## Screens

EmployerXG contains the following screens.



- **Home**—process remittances
- **History**—review past remittances
- **Employer Profile**—manage user access
- **Personal Profile**—update user personal details








## Home

When you select **Home**, the **Your Remittances Due** screen displays (see following example).



Group: FLORIDA CEMENT MASONS

Your Remittances Due				
 Open  Copy  Upload  No Work  Create Remittance				
Due Date	Status	Past Due	Description	Work Period
11/15/2013	Scheduled	!	0001 - REGRESSION 1 - 286_1	201310 10/01/2013 - 10/31/...
03/16/2015	In Progress		0001 - REGRESSION 1 - 286_1	201502 02/01/2015 - 02/28/...

The list of remittances due is displayed in descending order by Due Date. Years without remittances do not display in the listing.

From the **Home** screen, you can

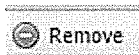
- Open a remittance
- Copy an existing remittance
- Upload a remittance file and receive progress information on the upload
- Create a No Work remittance
- Create a new remittance
- Access valuable News and Information

## Open a remittance

1. From the **Your Remittances Due** table, select the remittance that you want to view
2. Click **Open**.

## Remove employee from remittance

1. Select the remittance from which you want to delete the employee and then click **Open**.
2. Select the employee that you want to delete and click **Remove**.



## Edit employee information on a remittance

1. Select the remittance in which you want to edit new employee information and then click **Open**.
2. Select the employee whose information you want to edit and click **Edit**.



3. Update the desired information and click **Save**.
4. Click the **Pay** button, if desired.

## Add a new employee to an existing remittance

1. Select the remittance to which you want to add a new employee and then click **Open** (see following screen example).

Employee Details				
				Comment: <input type="text"/>
Employee ID	Name	HW	G.WAGE	Amount Due
<input type="checkbox"/> 333000322	MARCUS JENKINS	150.5	200	\$3,757.68
<input type="checkbox"/>				\$0.00

2. Enter the **ID** number of the employee that you want to add to the remittance and press **Enter** or the Tab key.
3. At a minimum, complete the required fields which are indicated by an asterisk.
4. Click **Save**.
5. Enter the necessary information, for example, **HW** and the **PHW**.
6. Click the **Pay** button, if desired.

### View calculation details for an employee

1. Select the remittance for which you want to display employee calculation information and then click **Open**
2. Select the employee whose calculation information you want to view and click **Details**.



### Copy an existing remittance

1. From the **Your Remittances Due** table, select the remittance that you want to copy to and then click **Copy**.



2. From the **Copy Remittance** window, select the remittance that you want to copy (see following screen example) and press **Continue**.

A screenshot of the "Copy Remittance" window. It contains a table with four columns: Remittance ID, Description, Work Period, and Employee Count. The table lists ten remittance entries. At the bottom of the window are "Continue" and "Cancel" buttons.

Remittance ID	Description	Work Period	Employee Count
P08357	ABC STONE MASONS - TEST GROUP	201501 01/01/2015 - 01/31/2015	1
P08361	ABC STONE MASONS - TEST GROUP	201505 05/01/2015 - 05/31/2015	1
P08362	ABC STONE MASONS - TEST GROUP	201506 06/01/2015 - 06/30/2015	4
P08363	ABC STONE MASONS - TEST GROUP	201507 07/01/2015 - 07/31/2015	1
P08364	ABC STONE MASONS - TEST GROUP	201508 08/01/2015 - 08/31/2015	3
P08365	ABC STONE MASONS - TEST GROUP	201509 09/01/2015 - 09/30/2015	4
P08366	ABC STONE MASONS - TEST GROUP	201510 10/01/2015 - 10/31/2015	4
P08367	ABC STONE MASONS - TEST GROUP	201511 11/01/2015 - 11/30/2015	2
P08368	ABC STONE MASONS - TEST GROUP	201512 12/01/2015 - 12/31/2015	4

If the contracts associated with the remittances match, the ID, Name, and Quantities, or just the ID and Name will be copied, depending on your setup.

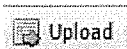
If the contracts associated with the remittance do not match, regardless of your configuration, only the ID and Name are copied.

3. From the **Employee Details** table, delete or add employees, and quantities, as necessary.
4. Select the **Pay** button, if desired.

### Upload and pay a remittance

**Note:** You can only upload "Due" remittances if your setup permits.

1. From the **Your Remittances Due** table, select the remittance that you want to upload and then click **Upload**.
2. Browse to the file that you want to upload, select the file, and click **Upload File**.



3. Click the **Next** button in the Wizard.
4. Enter a comment in the **Comment** field. This is a required field.
5. Click the **Pay** button at the bottom of the **Employee Details** screen.
6. Choose the **Payment Method** by using the dropdown menu to the right of the Payment Method field. Choose Payment Method as "**Check**" if you plan to mail a check or "**EFT**" if you wish to pay online via EFT. **Note:** These choices are setup so you may only be able to select one option.
7. At the "Accept my remittance and process my payment(s) on:" prompt, enter the date.
8. Select the Fund to pay.
9. Select the **Due**, **Due + Damages**, or **Other** radio button. **Note:** These choices are configured so all options may not be available.

The screen looks like this (example).

Payment Method\*:

BANK OF BASYS: \*6637



[Bank Account Maintenance](#)

Accept my remittance and process my payment(s)  
on\*:

10/28/2014



You are making a payment for Group 0001.

**Select a Remittance to pay**

	Remittance ID	Employer Number	Due Date	Description	Work Period	Amount Due
<input checked="" type="checkbox"/>	F32419	ANNESEMP	01/15/2015	0001 - REGRESS...	201412 12/01/2...	\$28,868.97

☐ Due

☐ Due + Damages



☒ Other

10. Click **Apply**.
11. Click **Confirm**.

12. Click **OK** to confirm the payment.
13. Click **Print Confirmation**. How the pdf displays depends on the internet browser you are using.

You will also receive an email confirming payment.

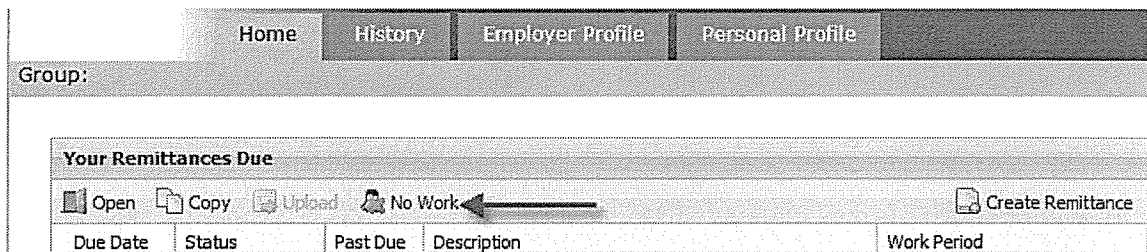
You can view the progress of the upload from the **Home** screen in the **Upload Progress** table (see following example).

Upload Progress				
Remittance	Group Code	Work Period	Status	
F32398	0001	201303	Uploaded	
F32402	0001	201307	Uploaded	

The status can be "Uploading," "Uploaded," or "Error." After payment has been made, the uploaded information no longer displays in the table.

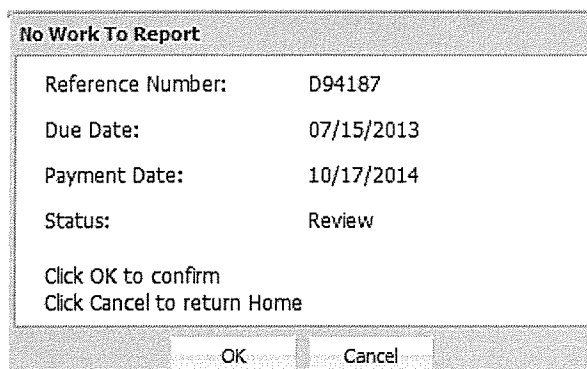
## Create a No Work remittance

1. Select the remittance to which you want to apply No Work.
2. Click **No Work**.



The screenshot shows a web application interface with a navigation bar at the top containing 'Home', 'History', 'Employer Profile', and 'Personal Profile'. Below the navigation bar is a 'Group:' label. The main content area is titled 'Your Remittances Due'. It features a toolbar with icons for 'Open', 'Copy', 'Upload', 'No Work', and 'Create Remittance'. A red arrow points to the 'No Work' button. Below the toolbar is a table with columns: 'Due Date', 'Status', 'Past Due', 'Description', and 'Work Period'.

If you click on a remittance that is "Due," the **No Work To Report** popup box displays (see following screen). The No Work option is disabled for remittances that are In Progress.



The screenshot shows a 'No Work To Report' dialog box. It contains the following information:

- Reference Number: D94187
- Due Date: 07/15/2013
- Payment Date: 10/17/2014
- Status: Review

Below the information, there are instructions: 'Click OK to confirm' and 'Click Cancel to return Home'. At the bottom of the dialog are 'OK' and 'Cancel' buttons.

3. Click **OK** to confirm.
4. Click **Download Confirmation** to initiate a PDF receipt download.
5. Open the PDF to view the **Remittance Confirmation** (see following screen example).

### FLORIDA CEMENT MASONS

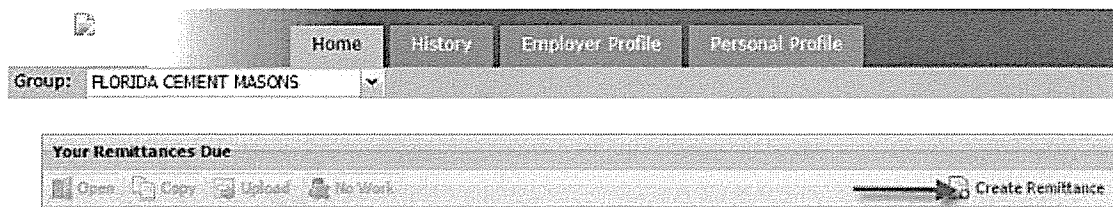
#### Remittance Confirmation

Employer Code:	128600000	Agreement:	REGRESSION 3
Employer Name:	REGRESSION COMPANY	Contract:	REGRESSION 3
Reference Number:	F07858	Payroll Dates:	6/1/2014 - 6/30/2014
Due Date:	7/15/2014	Report Period:	201406
Payment Date:	10/21/2014	User Name:	COURTNEY JOHANSSON
Scheduled Date:	N/A	Grand Total:	No work to report
Payment Method:	N/A	Check #:	N/A

Generated on: 10/21/2014

### Create a new remittance


1. From the **Your Remittances Due** table, click **Create Remittance**.



The **Create New Remittance** screen displays.

The screenshot shows the 'Create New Remittance' form. It has a title bar 'Create New Remittance'. Below the title bar, there is a section labeled '\* - Required'. The form contains several fields: 'Employer\*' (with a dropdown menu), 'Payroll From Date\*' (with a calendar icon), 'Payroll Thru Date\*' (with a calendar icon), and 'Work Period:'. Below these, there are four dropdown menus: 'Group', 'Local' (with a dropdown menu), 'Area' (with a dropdown menu), 'Location' (with a dropdown menu), and 'Association' (with a dropdown menu). At the bottom of the form, there is a button labeled 'Get Agreements'.

2. At a minimum, enter information into the **Payroll From Date** and **Payroll Thru Date** fields in MM/DD/YYYY format or use the calendar icon to the right of each Payroll field to select the dates.



3. Click **Get Agreements**.

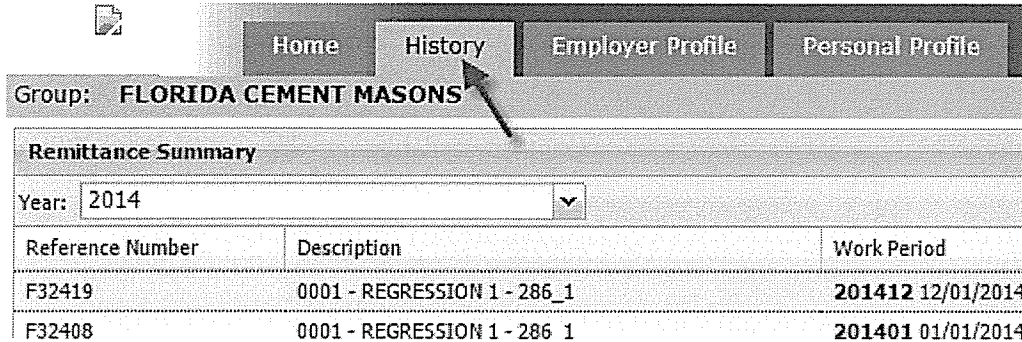
4. Select the appropriate agreement from the **List of Agreements** screen.

5. Click **Continue**.

You will receive a confirmation and are returned to the **Your Remittances Due** table with the newly-created remittance highlighted. You may then choose to upload the remittance.

## History

When you select **History**, the following screen displays (example).



Group: **FLORIDA CEMENT MASONS**

**Remittance Summary**

Year: 2014

Reference Number	Description	Work Period
F32419	0001 - REGRESSION 1 - 286_1	201412 12/01/2014
F32408	0001 - REGRESSION 1 - 286_1	201401 01/01/2014

From the **History** tab screen, you can

- View and print a receipt of a selected historical remittance
- Access an Excel listing of employees associated with a selected remittance

### View and print a receipt of a selected history remittance

1. From the **History** tab, use the **Year** dropdown menu to select the year associated with the remittance that you want to view.
2. Select the desired remittance from the **Remittance Summary** table. **Note:** After you select a remittance, the **Remittance Details** table at the bottom of the screen is populated with information pertaining to that remittance.
3. Click **Receipt**.
4. Open the PDF receipt file and the following screen displays (example).

**FLORIDA CEMENT MASONS**  
*Remittance Receipt*

<b>Employer Code:</b>	ANNESEMP	<b>Agreement:</b>	REGRESSION 1
<b>Employer Name:</b>	ANNES TEST EMPLOYER	<b>Contract:</b>	REGRESSION 1
<b>Reference Number:</b>	F32419	<b>Payroll Dates:</b>	12/1/2014 - 12/31/2014
<b>Due Date:</b>	1/15/2015	<b>Report Period:</b>	201412
<b>Payment Date:</b>	11/5/2014	<b>User Name:</b>	ANNE SMITH
<b>Scheduled Date:</b>	N/A	<b>Grand Total:</b>	\$28,868.97
<b>Payment Method:</b>	EFT-****6637	<b>Check #:</b>	N/A

Fund	Amount Due	Damage Due	Total Due	Amount Paid
ANN-FND	9263.76	0.00	9263.76	9263.76
PENSION FUND	19605.21	0.00	19605.21	19605.21
<b>Total:</b>	<b>\$28,868.97</b>	<b>\$0.00</b>	<b>\$28,868.97</b>	<b>\$28,868.97</b>



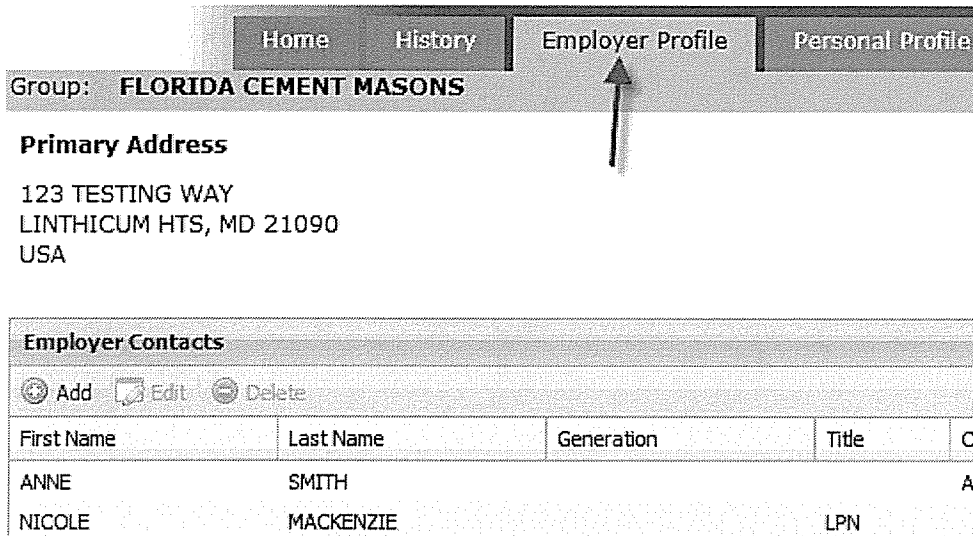
### Access an Excel listing of employees associated with a selected remittance

1. Select the **History** tab.
2. Select the desired remittance from the **Remittance Summary** table.
3. Click **Employee**.
4. Click **Open**.

The excel spreadsheet displays for you to view, save, or print. **Note:** You must have Excel installed on your machine to access the spreadsheet.

## Employer Profile

When you select **Employer Profile**, the **Employer Contacts** screen displays (example). **Note:** You must be an administrator for this tab to display.



Group: **FLORIDA CEMENT MASONS**

**Primary Address**

123 TESTING WAY  
LINTHICUM HTS, MD 21090  
USA

Employer Contacts				
Add  Edit  Delete				
First Name	Last Name	Generation	Title	C
ANNE	SMITH			A
NICOLE	MACKENZIE		LPN	

From the **Employer Profile** tab screen, you can

- Add, update, and delete employer contact information
- Set your preferences
- Add, update, and delete employer bank account information

### Add employer contact information

**Note:** You must have an administrator role to view the **Employer Profile** tab, add contacts and assign a specific user role to the contacts, and to change the account status.

1. Select the **Employer Profile** tab.
2. Click **Add** and the **Manage Contact** popup displays.

**Manage Contact**

\* = Required

First Name\*:

Last Name\*:

E-mail\*:

Phone Number:

Phone Number (Alt):

Generation:

Title:

☐ EmployerXG User ☒ Send EmployerXG invitation email

Account Status\*:

User Role\*:

Save Cancel

- At a minimum, enter information into the required fields: **First Name**, **Last Name**, and **E-mail**. **Important:** If you select the **Send EmployerXG invitation email** checkbox, when you save the contact information, the contact is sent an email containing the instructions to begin the sign-up process. Notify the contact to watch for this email since the link it includes expires after 24 hours. If they do not use the link before it expires, you will have to send another Invitation email.
- Also, after selecting the **Send EmployerXG invitation email** checkbox, the **User Role** field will become enabled. Use the User Role dropdown menu to select the appropriate role for the contact.
- Click **Save**.

## Edit employer contact information

**Note:** You must have an administrator role to view the Employer Profile screen, add contacts and assign a specific user role to the contacts, and to change the account status.

- Select the **Employer Profile** tab and the **Employer Contacts** screen displays (example).

[Home](#)
[History](#)
[Employer Profile](#)
[Personal Profile](#)

Group: **FLORIDA CEMENT MASONS**

**Primary Address**

123 TESTING WAY  
LINTHICUM HTS, MD 21090  
USA

Employer Contacts					
<a href="#">Add</a> <a href="#">Edit</a> <a href="#">Delete</a>					
First Name	Last Name	Generation	Title	Contact Type	Email
ANNE	SMITH			ADMIN	anne@basys.com
NICOLE	MACKENZIE		LPN		nikki@gmail.com
ALLISON	RANDALL		PhD		allie@hotmail.com
ERENT	MELLER	II	MD		bmi@gmail.com

2. Select the contact whose information you want to edit.
3. Click **Edit** and the Manage Contact screen displays (example).

**Manage Contact**

\* = Required

First Name\*: ANNE

E-mail\*: anne@anywhere.com

Last Name\*: SMITH

Phone Number:

Generation: Select a Generation...

Phone Number (Alt):

Title: Select a Title...

Contact Type: ADMIN

☒ EmployerXG User ☐ Send EmployerXG invitation email

Account Status\*: Enabled

User Role\*: Administrator

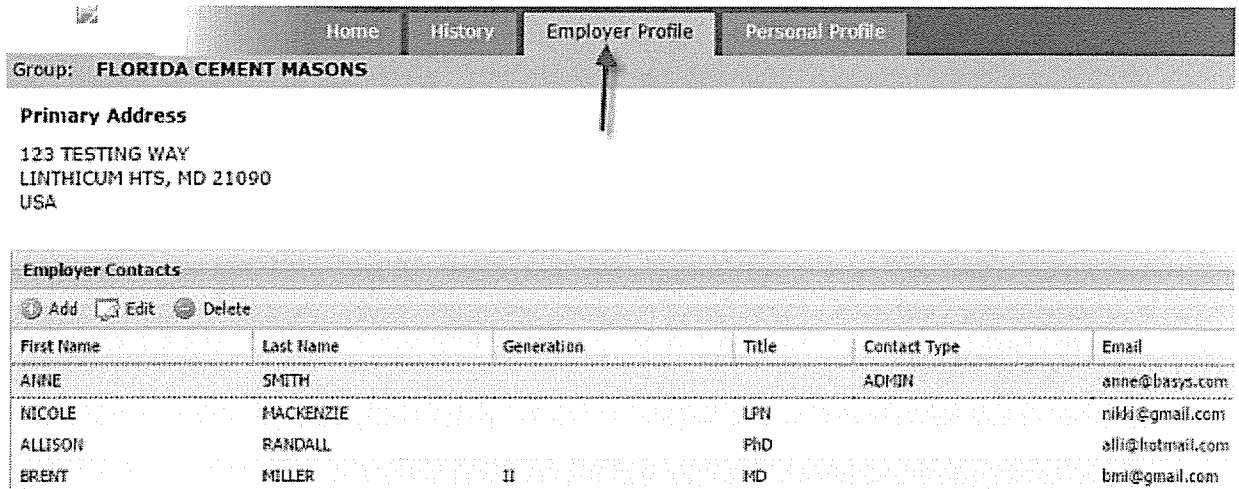
Save Cancel

4. On the **Manage Contact** screen, update contact information as necessary and click **Save**.
5. Click **OK**.

## Delete employer contact information

**Note:** You must have an administrator role to view the Employer Profile tab, add contacts and assign a specific user role to the contacts, and to change the account status.

1. Select the **Employer Profile** tab and the **Employer Contacts** screen displays (example).



The screenshot shows the 'Employer Profile' tab selected in a navigation bar. Below the navigation bar, the 'Group' is 'FLORIDA CEMENT MASONS'. The 'Primary Address' is listed as '123 TESTING WAY, LINTHICUM HTS, MD 21090, USA'. Below this is the 'Employer Contacts' table, which has columns for First Name, Last Name, Generation, Title, Contact Type, and Email. The table contains four rows of contact information.

First Name	Last Name	Generation	Title	Contact Type	Email
ANNE	SMITH			ADMIN	anne@basys.com
NICOLE	MACKENZIE		LPN		nikki@gmail.com
ALLISON	RANDALL		PhD		allie@hotmail.com
BRENT	MILLER	II	MD		bmi@gmail.com

2. Select the contact whose information you want to delete.
3. Click **Delete**.



4. Answer "Yes" to the deletion message.
5. Click **OK** in the deletion confirmation message popup.

## Set your preferences

1. Select the **Employer Profile** tab.
2. Click the **Your Preferences** link and the **Your Preferences** popup displays.

**Your Preferences**

\* = Required

Copy Remittance Options\*:

Employee ID, Name, and Quantities

Default Group\*:

FLORIDA CEMENT MASONS

Scheduled Payment Confirmation\*:

Primary Contact

Remittance Processed Alert\*:

Primary Contact

3. Use the **Copy Remittance Options** field's dropdown menu to choose what displays when you copy a remittance.

## Add, update, and delete bank information

**Note:** You must have bank permissions to add, update, and delete bank information. Also, if only a check payment is configured for your company, you may not be able to perform these actions.

1. Select the **Employer Profile** tab.
2. Click the **Your Bank Account** link at the top right of the screen.

### Your Bank Account

3. All fields except **Disable Account** are required. Add, update, or delete the appropriate information and click **Save**.

## Personal Profile

When you select **Personal Profile** , the **Contact Information** screen displays (see following example).

The screenshot shows a web application interface with a top navigation bar containing tabs: Home, History, Employer Profile, and Personal Profile. The 'Personal Profile' tab is selected, and an arrow points to it. Below the navigation bar, the group name 'FLORIDA CEMENT MASONS' is displayed. The main content area is divided into two panels: 'Contact Information' on the left and 'User Information' on the right. Both panels have a legend indicating that an asterisk (\*) denotes a required field.

**Contact Information**

- \* = Required
- First Name\*: ANNE
- Last Name\*: SMITH
- Generation: Select a Generation... (dropdown menu)
- Title: Select a Title... (dropdown menu)
- Contact Type: ADMIN
- E-mail\*: anne@FLCEMAS.com
- Phone Number:
- Phone Number (Alt):
- Buttons: Save, Cancel

**User Information**

- \* = Required
- Username\*: annesmp
- Old Password:
- New Password:
- Confirm Password:
- Challenge Question 1\*: Select a Challenge Question 1... (dropdown menu)
- Challenge Answer 1\*:
- Challenge Question 2\*: Select a Challenge Question 2... (dropdown menu)
- Challenge Answer 2\*:
- Buttons: Save, Cancel

From the **Personal Profile** tab, you can

- Add or update your personal contact information
- Change your password and security questions/answers

You are here: EmployerXG Portal Overview> About EmployerXG Portal

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## About EmployerXG Portal

EmployerXG Portal is a secure, online, real-time application that lets employers submit remittance information and payments easily and securely over the Internet. The simple layout and flow lets employers easily enter employee data and quantities, while the system accurately calculates remittance amounts due including damages and interest for delinquent and discrepant remittances. The application also comes with Frequently Asked Questions (FAQs) and video tutorials that users can access from any page in EmployerXG Portal via the Customer Service link.

There are two levels of EmployerXG Portal administration:

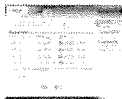
1. The basys customer assumes the Portal Administrator role and uses the Portal Administrator software to configure EmployerXG Portal system-wide and group settings, as well as manage user accounts.
2. One or more of an employer's users may be assigned the Employer Administrator role, responsible for maintaining employer contact and address information.

EmployerXG Portal has the following main pages:

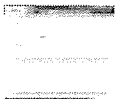
**Landing Page** - This is the initial page users see when they access EmployerXG Portal. This page provides information about the site and allows users to sign up for an EmployerXG Portal account. Once they have an account, they can sign into EmployerXG Portal from the Landing page.



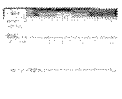
**Home Page** - After users sign in, they see the Home page. This page displays all the expected remittances for the employer. The News and Information webpart displays additional content, such as announcements or links to important documents or news articles. The content that displays in this webpart is configurable via Portal Administrator. From the Home page, users can select a remittance, choose a remittance entry method, and then enter employees and quantities into the Employee Detail page.



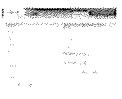
**History Page** - From the History page, users can search for and view details for previously submitted remittances for the employer.



**Employer Profile Page** - The Employer Profile page is where users add, edit, and delete employer contacts.














**Personal Profile Page** - Users can edit their name, contact information, and password information from this page.



### [Related Topics](#)





	Welcome
	Copyright
	Get Started
	About the Documentation
	EmployerXG Portal Overview
	Portal Administrator Overview
	Deploying EmployerXG Portal
	Setting Up and Maintaining Portal Administrator
	Troubleshooting
	Using Portal Administrator

You are here: Get Started

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## Get Started

This topic outlines where to start. First you'll want to install and configure Portal Administrator. Once that is done, you can assign an [invitation code](#) to employers and invite employer contacts to sign up for EmployerXG Portal accounts.

### Installation and Configuration

1. Ensure the Portal Administrator application prerequisites and employer Internet browser specifications are met:
  - See [Prerequisites for the Portal Administration application](#).
  - See the basys browser support documents for Internet browser specifications. Contact basys if you do not already have these documents.
2. [Install the software](#).
3. [Configure the system](#). There are some configuration settings that you will want to review and set according to your specific business needs.
4. [Set up correspondence](#).
5. [Set up criteria](#) to generate a report of remittances that were transferred from EmployerXG Portal and suspended in the core administration system. This can assist with troubleshooting [data transfer issues](#).

### Using the System

1. [Create invitation codes](#).
2. [Create a list of the employers](#) you wish to invite to use EmployerXG Portal.
3. [Send EmployerXG Portal invitations](#) to selected employers.

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You are here: About the Documentation

# About the Documentation

This documentation is intended for administrators that will be using Portal Administrator to configure EmployerXG Portal pages and functionality, and manage EmployerXG Portal accounts and users. If you are new to Portal Administrator, begin with the [Get Started](#) and [About Portal Administrator](#) topics.

## Formatting Conventions

The documentation uses the following formatting conventions:









Convention	Description
<a href="#">Blue Underlined</a>	Indicates a hyperlink. Click the text to go to another topic.
<a href="#">Purple Underlined</a>	Indicates you have clicked the hyperlink before.
<b>Green Bolded</b>	Indicates a glossary term. Click the term to see the definition.
<b>Note:</b> or <b>Important:</b>	Indicates additional or important information.

## Images

The documentation uses thumbnails for large images. To view a thumbnail in full size, simply click it. Click the image to return to the topic.

## Toolbar Icons

Listed below are the toolbar icons for using the documentation.

-  Opens the topic that was viewed previously.
-  Opens the next topic in a previously viewed sequence.
-  Returns you to the documentation's home page.
-  Opens the table of contents in the navigation pane.
-  Opens the index in the navigation pane.
-  Opens the search in the navigation pane.
-  Opens the glossary in the navigation pane.
-  Removes the highlighting from a topic when search was used.

**Date of Session:** 1/13/15

**Session Objective(s):** Weekly Status Meeting

**Session Facilitator:** Diana Mosier

## Attendees

<i>Name</i>	<i>Company</i>	<i>Required/Optional</i>	<i>Attended?</i>
Whitney Mendez	basys	Out of office	No
Diana Mosier	basys	Required	Yes
Alex Heller	INLAB	Required	Yes
Janetta England	INLAB	Optional	Yes

## Preparation for Working Session

1. Agenda creation

## Agenda / Working Session

<i>Task</i>	<i>Responsible Resource</i>	<i>Duration</i>	<i>Status – Completed, Follow-up needed, Not Discussed</i>	<i>Follow-up Required by (if applicable)</i>
1. Agenda creation				
2.				
3.				
4.				

Current Notes:

1. Onsite Schedule

Past Notes:

2. Assessment Types/Receivables  
In EBT you can pay off Interest as you get them in, typically the Members will have already got credit. If a Member hasn't got credit, leave under regular contract and the operator can turn off Interest.
  - a. "INT" Interest as a "D" won't continue to accrue.
  - b. "LDI" Liquidated Damages Interest as an "I" is used in a schedule and will accrue.
3. Highway/Local Tracking – The Locals have been set-up as Employers that can be entered as a "Remitter" on Receipts Entry. A Local can be specified on ANY AGREEMENT as a Remitter by the Operator, instead of having a separate Agreement Link per Employer. The Portal will be configured as a Comment and an area on processing and you can put notes to the Employer. We can put something out there such as "Put Local in Comment" and making sure they know. We should require it for everyone regardless of what type of Agreement.
4. Over/Under Review – Test scenarios to Alex.
5. EBT Navigation – Reviewed how to pay off Range Payments to an Underpayment.
6. UAT – We are planning on coming out Jan 18<sup>th</sup> and prior to that we can do ½-1 hour training prior to that. We can schedule it for the week of January 4<sup>th</sup> and their lunches start at 11:15pm so 10am would work well and cc Janetta and let her know about the days.
7. EmployerXG Configuration – Whitney will review that with INLAB next week
5. Audit and Audit Tracking
  - a. 2 audit types – For Cause and Standard (at random) and the codes have been added to the system to appear under 'Current Action'.
  - b. Employers won't have the ability to pay on audits thru the Portal.
6. Underpayments/Overpayments
  - c. INLAB will collect on the penny for all underpayments or overpayments
  - d. When entering, the quantity on the MD screen will be assigned to the Member.
7. EBT Payments, Waivers and Transfers
  - e. For the Transfer, you will have the option to enter in a check# and to easily track you it you can enter in the TRAN-(REFNO).
  - f. The "As of Date" you can enter in a future date to view what the Interest will be as of that date.
  - g. If you need to add a Receivable or Credit to an Employer you can create an new in the EBT screen.
8. Assessments –  
Interest: Minimum threshold amount. \$5.00 for HW if less than that, a window will appear in Receipts Entry asking if you want to Accept. On the Portal, if the HW is less than \$5.00 you can make a way to not send statements for amounts less than that. You can create an Assessment manually, if needed, that can be linked to the schedule. INLAB will want to use this because there are some Employers that have ongoing reporting issues. You can customize the Employers that have those thresholds, some they might want to not.

Over-Shorts: Auto-Balance will allow a certain \$ per fund. If keying internally you have the option to use or not to use. The system will not force it. In the Portal, the threshold will stay the same.

On the Portal, the Employers would have to call the Fund office if they enter a report under the wrong Contract. INDY will have to reverse the report, or suspend

9. Interest – Diana submitted a request for it to be customized so the funds will calculate correctly. Alex will send a few samples of 2 different reports (principle, days late and current calculation), for testing.
10. Highway/Local Update – Need to meet internally still on how to track the Locals with only 1 HWY contract. It might be difficult to keep those Highway contracts and links correct if there is the same rate but different Locals. It doesn't matter if they report Building and not Highway one month and won't cause a delinquency under Highway, only if they don't report either would it cause a delinquency (rules applies to all Agreement types). Diana will change the delinquency method of 1.
11. Remittance Forms – Whitney to follow up with Angie on the progress.
12. Data conversion review:
  - A. Used employer L00006026 – Bunn Excavation, reference number A20398 / August 2015 Computed amount for welfare should be 1804.00 and is showing as 1704.00.
  - B. L00000776 LEE C CONSTRUCTION SERVICES - AUGUST 2015 – WELFARE AMOUNT CORRECT (KM7254). TRAINING WAS Computed amount 205.75 SHOULD HAVE BEEN 226.32 FOR SHORTAGE OF 20.57 (A01510 refno) computed amount = 0 and reported amount = = 205.75.
  - C. Reviewed data using computed and expected amounts.
  - D. Schnell – August 2015 – still need to have reported amounts in for all the negative and reposted line items.
  - E. Incoming reciprocity – Issue 11 in the issue log was entered because there is no incoming reciprocity loaded. After discussion, we will need to load the incoming authorization files just for information. Diana will coordinate with basys team (Sarah/Bill) and Josh to get this data loaded. And a line item added to the data conversion tracking spreadsheets.

Employer Information Work History

History

Recent Custom

Drag a column here to group by that column

Amount	Quantity Status	Rate	Received Date	Refno	Remitter	Remitter Name	Report Status	Reversal Refno	Reported Amount	Rpt Quantity Y	Ppt vs. Computed	Ppt vs. Exp Ppt	Split Name	Stamp From No.	Stamp Thru No.	Total Member	Work Period
0.0000			9/28/2015	A31759	100000014	SCHNELL CONTRACTORS INC			0.00	268.00	53.80	-53.80					201508
0.0000			9/18/2015	A31764	100000014	SCHNELL CONTRACTORS INC			53.60	268.00	24.60	-24.60					201508
0.0000			9/28/2015	A31769	100000014	SCHNELL CONTRACTORS INC			0.00	-219.00	-80.40	89.40					201508
0.5000			9/28/2015	A31762	100000014	SCHNELL CONTRACTORS INC			0.00	-226.00	-134.00	184.00					201508
0.5000			9/28/2015	A31793	100000014	SCHNELL CONTRACTORS INC			0.00	268.00	134.00	-134.00					201508
0.5000			9/18/2015	LQ7812	100000014	SCHNELL CONTRACTORS INC			134.00	268.00	0.00	0.00					201508
5.5000			9/28/2015	A31769	100000014	SCHNELL CONTRACTORS INC			0.00	-268.00	0.00	1,474.00					201508
5.5000			9/28/2015	A31794	100000014	SCHNELL CONTRACTORS INC			0.00	268.00	0.00	-1,474.00					201508
5.5000			9/18/2015	LQ7810	100000014	SCHNELL CONTRACTORS INC			1,474.00	268.00	0.00	0.00					201508
7.0000			9/28/2015	A31761	100000014	SCHNELL CONTRACTORS INC			0.00	-268.00	-1,902.80	1,902.80					201508
7.0000			9/28/2015	A31757	100000014	SCHNELL CONTRACTORS INC			0.00	268.00	1,902.80	-1,902.80					201508
7.0000			9/18/2015	LQ7811	100000014	SCHNELL CONTRACTORS INC			1,902.80	268.00	0.00	0.00					201508

## 2. Discrepancy Fund

After reviewing with Janetta and Alex, we will not be setting up discrepancy funds at this time. During later training we will review this again to see if it is worthwhile. There are only 4 funds which means only 3 would need to be setup and the operators right now have control over how they will choose to move the money around if there is a shortage.

## 3. Assessments Review

Alex will get Diana the minimum threshold dollar amount needed for miscellaneous assessment to setup the reports (minimum for list). See screen shot of Misc Assessments report attached below.

Once a list is created, that list can be used in the Miscellaneous Assessments Statements.

Additional need: we will need to have the assessment 'letter' information setup as paragraph to generate the statement.

\*\* MISC ASSESSMENTS RPT \*\* - 12:25:28 Nov 20 2015 - pts? **PRT-CON-MIS**

1. Employer (S/L/A) :

2. Payroll End Date From :

3. Payroll End Date Thru :

4. Assess Date From :

5. Assess Date Thru :

6. Report Received Date From :

7. Report Received Date Thru :

8. Assessment Payment Deposit From :

9. Assessment Payment Deposit Thru :

10. Open, Closed (O,C,<cr>=All) :

11. Balance As of Date :

12. Report Detail Level :

13. Break Page by Employer (V/N) :

14. Minimum Balance for Open Assessments :

15. Create List Name :

W1. Group W2. Fund W3. \*Contract W4. Type W5. Area

3A. Assessment schedule:

```

** ADD/UPD MISC ASSESS SCHED- 11:56:36 Nov 20 2015 - pts7 UPD-CON-ASSESS
Schedule : MASTER
1. Name : MISC ASSESSMENT SCHEDULES

** PAGE 1 OF 1 **
Seq Dt Created Sched
-----
2 09/29/2005 B00001

```

<SC2>

```

** MISC ASSESS SCHEDULE ** - 11:57:26 Nov 20 2015 - pts7 S.UPD.CON.ASSESS
Schedule : MASTER - MISC ASSESSMENT SCHEDULES
1. Override Due Record (V/N) : V
2. Custom Subroutine :

** PAGE 1 OF 1 **
Seq Fund Time Qty Calc Late Basis Basis Basis Rate Basis Asmt. Asmt. Asmt. Asmt.
Max Minimum Maximum Type
-----
3 HW M2 1 C R PM 0.0000000 LD
4 PEN M2 1 C R PM 0.0000000 LD
5 LTR M2 1 C R PM 0.0000000 LD
6 ILDCTF M2 1 C R PM 0.0000000 LD

Select: █ <F>File <#>Und <I>Int <D>Del <A#>Add <S>Scrl <B>Bck <P#>Pge <X>Exit

```

<|>



```

** ASSESSMENT INTEREST ** - 11:57:49 Nov 20 2015 - pts? S.UPD.CON.INT
Schedule : MASTER - MISC ASSESSMENT SCHEDULES

Override Due Record : Y
1. Custom Subroutine :

** PAGE 1 OF 1 **
Seq Fund Time Qty Grace Int. Interest Calc Compound Asnt Interest
Period Type Rate Type Cap
-----
2 HW M2 1 C 0.0027397 D N LD
3 PEN M2 1 C 0.0027937 D N LD
4 ILDCTF M2 1 C 0.0027937 D N LD
5 LTR M2 1 C 0.0027937 D N LD

Select: █ <#>Upd <A#>Add <S>Scroll <B>Back <P#>Page <X>eXit
  
```

Reviewed the Assessment schedule and then tested using employer L00006024 Bunn  
The dollar amounts looked reasonable to Alex, but he will verify that they are exact

4. Employer Balance L0000626:  
Posted report that was late and

The Received date = 11/20/2015; the work period end date 08/31/2015 so the interest started 09/01/2015-11/20/2015. Each day the interest will continue to accrue at the rate of .0029737

Using Employer Balance  
Filtered on just "LDI" assessment type.

```

** EMPLOYER BALANCE ** - 12:00:48 Nov 20 2015 pts? S.UPD.CON.MISCDET.INT

Employer : L00006026- BUNN EXCAVATING 3. Area :
1. Group: 4. Location :
2. Local: 5. Association :
6. Fund : 7. As Of: 8. Ref#: 9. Sts (O/C/B):

Seq Refno PayrollEnd Fund Receivable ** Page 1 of 1 **
Asnt Date Group Type Payments Total Sts Rev#
-----
10 C65240 08/31/2015 HW LDI 75.50 75.50 0
11/20/2015 L
11 C65240 08/31/2015 PEN LDI 99.00 99.00 0
11/20/2015 L
12 C65240 08/31/2015 ILDCTF LDI 3.00 3.00 0
11/20/2015 L
13 C65240 08/31/2015 LTR LDI 7.00 7.00 0
11/20/2015 L
  
```

Also - Alex has updated the CAF fund to FWCAF for local 213

## 5. Data Conversion

- Over/Shorts-Alex will review the files to make sure it is all correct.
- After they moved Reciprocity it effected the ID for the Employers and Names, they are incorrect on the Member Work History detail. Everything in the Reciprocity file was fine, but there was a date that Alex questioned the "Work From" was the same as "Action Date". Welfare/Pension can go back a year. NEED TO BE RELOADED WITH "R-LOCAL".

6. Due Records – Diana set-up the Delinquency and the Holiday schedule and demo'd it for Alex. Won't be marked Delinquent once you run the Delinquency Prep.
7. Diana and Whitney are researching how to track Locals for Highway Employers
8. May need to setup a discrepancy fund to apply any overages/unders to the HW fund, as is INDY's standard procedure.

9. Alex will fix the 213 Building contract funds.

## 10. Receipts Entry

- Use short cuts like % for the Exception or %YYYYMM, "." To carry over same SSN to the next line.
- <MD>Work Period Exceptions
- <SM>Re-Calc
- <SM>Fund Totals
- <SM> Other Functions

8. Data Conversion – Reciprocity file. Sarah has corrected the file and all years are ready to test. Alex will do more Data Validation today.

9. Assessment Schedule-Need to be reviewed in the next meeting.

10. Autobalance – Diana set-up the below in Autobalance.

	Seq	Fund	App	Shift	Qty/Amt	Difference	Method
1	HW			AMT	5.00	A	
2	HW			AMT	99999999.T	M	
3	PEN			AMT	5.00	A	
4	PEN			AMT	99999999.T	M	
5	LTR			AMT	1.00	A	
6	LTR			AMT	99999999.T	M	
7	ILDCTF			AMT	99999999.T	M	
8	WDF			QTY	99999999.T	A	
9	WDF			AMT	99999999.T	A	

11. Receipts entry short/over and late report- Need to review in the next meeting. We received the EBT and reviewed how to apply Misc. Assessments to the Employer EBT from Remittance Entry.

12. SAC that control the different fields and get them set-up
13. Alex would like to train on how to create a new fund, in particular that related to Building 213. Need to change CAF to FWCAF for \$.03.- For the penny funds, you will do the following:
  - Add a Fund and make sure that under O1 the Penny Fund is marked with a "Y".
  - Add Fund to Security under "ALLFUNDS".
  - Change the Funds under the Contract
14. Alex will be updating the Funds under the Contracts under 213.
15. Adding a Local on Remittance Entry Header Screen – If there isn't a Local set-up under the Agreement Link, Remittance Entry will give you a message of "no agreements found matching qualifiers". Diana is looking into the best way to track those Locals that are received for Highway. They may report under more than 1 local in a month, but as long as 1 is reported under Highway for that Employer they don't track delinquency.
16. Group B Data Validation (need a listing of 10/15 Member and Employers for Data Validation)
17. If there were funds that have short/overs they were not appearing in the Employer Work History.
18. Employer Work History-the payroll from/thru date looked like to be pulled from the report received date and not the work date. Ex. Report received August 15th for July, the history is showing a August report (from/thru) instead of July.
19. Sarah is already aware of this and is looking at it
20. The only remaining file to load is the Agreement Links. Alex will review Contracts/Agreements today.
21. UAT Review
22. Contributions Remittance Entry Review
23. INLAB will be using Batch Manager per Operator, as you can't use 1 total Batch because you can't have multiple Operators entering in information under 1 Batch number.
24. We'll review short/overs in their system at a future date, so they can see the data as it would be day-to-day.
25. Data Validation Questions/Concerns
 

Getting some progress on the penny funds. Depending on the data load. Group B should go thru validation this next week. Contracts can still be accessed even though they are doing data loads. If it is training with no Welfare, change the penny fund.
26. UAT Review
27. Employer Information, Agreement Link, Status Dates, Member Reciprocity set-up Training
 

The weekly employers (who report weekly) still have a Frequency of 'Monthly' and key in the reports when you receive them as supplemental.

Need to figure out why they can't add Member Status Dates. Would enter in when they first receive Contributions, that would be considered the 'Hired' date.
28. LEBPCT (per Alex): 3<sup>rd</sup> party, not set-up as a Contractor. They handle all Pipeline Contractors. The LEBPCT hours go to them first, all checks come from LEBPCT to INLAB but they aren't signatory and operate off contracts the Employers or out of State locals are signatory to. The reports from LEBPCT list the rates and INLAB will have to accept them as

- they are, in good faith. Some funds repeat and others are custom, some vary contractor to contractor each month.  
 Need a contract and an agreement for Data Conversion.  
 LEBPCT would not accept Contributions if they were not signatory in the area the Contractor is working in.  
 More than 20, but some might not be signatory.  
 Will find out why the Rate Determinator won't show up.
29. Contract Set-Up Progress: Alex added all the Contracts/linking to the Agreements (included the Specials), except for the LEBPCT fund. Set-up in the meeting (need to find out about Rate Determinator).
  30. Delinquency Dates-still pending on basys side: Reports due the 10<sup>th</sup>, assessment wouldn't start until the beginning of the next month. Set-up Grace Days to be 20 days, so that the Deliq Date is due the 30<sup>th</sup>.
  31. Remittance Form discussion outcome with Angie and Spencer: Could list the penny funds listed on the Employer-but would only be a note on the form and on the portal.  
 3 funds/working assessments that currently appear on INLAB's current remittance forms, can be put on basys form but it then becomes a hidden set of funds on remittance entr. On the portal, the penny funds will be hidden from the portal which could create a situation where everything works correctly if using remittance form, but the problem lies on the portal there would be no way to show the add'l funds. David said the penny funds should be on the portal. Gross wages would need to be added on the fund so it will appear on the portal. You can enter thru and skip it. From the portal, you would need to send them a flat file to show them everyone they submitted that day.  
 Need a new column for gross wages. It would be 5% for working dues. Auto Balance would be set-up to accept whatever comes in. Diana will try fix EVERY contract to include Dues. A line item will be added. CAF/CAPCI/MACIAF/NICA/IUCISAT/ICIAF/SAT/BCRC  
 An auxiliary rate of zero Diana will add, and Alex will fill in the actual rates.  
 Janetta will talk to David about the penny funds.
  32. Employer Status-Active/Inactive Signatory/Non-Signatory is what is currently in INLAB's system. There is a comment field that may have notes like "use FedID...instead, etc". Comments have been converted already.
  33. Data Conversion Validation (Member and Employer Contributions): Employer contributions has not been loaded. Member call record will be loaded into Correspondence. Michael will be sending a listing of data validation listing to Janetta for more information.
  34. Reciprocal Locals-There is a reciprocal 41 and currently showing as 81. Need to have an 41 local.
  35. Agreement progress by INLAB: Status on special Agreements (71 total) -research has been done by Alex, they just need to be set-up in the system. Alex has set-up some (set-up Commercial/Industrial 41 and 81 as a link, 22 Contracts have been set-up without linked to the Agreement).

36. Contracts – the deadline is 10/23. Review Diana's email from 10/1 to see if any questions. Agreements can be set-up first for the 71 that way Josh can use it for Data Conversion-Linking.
37. Delinquency Date proposal: basys still working on this item. Should have a solution by next week.
38. Remittance Forms- Forwarded to our CreateForm contact, Angie. : Need to have the Fed ID# and ERMA, full SSN populated. Would 6 months of reports pre-populate Members? Need to ask Angie. How would the Employer choose the type of Agreement on a blank form? Would like to have the rates pre-populated, that would save INLAB and the Employers a lot of time.
39. Agreement/Contract Training
40. Employer Status : Some are assigned to Maintenance Agreements that is 3-4 (2013-2017 was an example) years going back that they are keeping on basys because they could re-activate at any time. Signatory and non-signatory Janetta and Donny are working on. Whitney and Diana will need to talk to Sarah about the status code (Sig and Non-Sig).
41. Funds that INLAB doesn't track on the remittance forms : how will that be populated on the Portal and on the Remittance Forms?

Action Items/Deliverables from Last Session			
Task	Responsible Resource	Due Date	Actual Date
<b>Project Management Tasks</b>			

Next Meeting					
<b>Date:</b>	12/22/15	<b>Time:</b>	10:00am	<b>Session Type:</b>	Working Session
<b>Notes:</b>	Future Topics: 1. Assessment types and receivables 2. Over / Unders 3. EmpXG Portal BPR/UAT and Configuration				

Outstanding Issues Log – <i>These items should eventually be a specific meeting agenda item</i>		
<ul style="list-style-type: none"> <li>Placeholder list of:             <ul style="list-style-type: none"> <li>Issues that are not on the current agenda that come up during a meeting</li> <li>Items to be covered in the future</li> <li>Items that need a decision made later/based on something else occurring</li> </ul> </li> </ul>		
#	Description	Date Added
1.	Need to discuss over/unders and where they will be applied. Janetta said it wasn't only to HW.	
2.		
3.		

You are here: EmployerXG Portal Overview> EmployerXG Portal FAQs> Administration - User Accounts and Access Permissions FAQs

## Administration - User Accounts and Access Permissions FAQs

How do I create an EmployerXG Portal user account for another person?

To become an EmployerXG Portal user, the person must first be set up as a contact. To create a user account for a contact:

1. In EmployerXG Portal, select the **Employer Profile** tab.
2. Locate the contact in the list and click the **Edit** button for that contact.
3. In the Contact **Information** pop-up window, select the **Send portal invitation email** checkbox and then the user role you want to assign to the selected contact.
4. Click **Save**. The system will send the contact a time-sensitive e-mail that contains the **information** the contact **needs** to set up an account.

**What** are the access permissions associated with each of the user roles?

The "Administrator" role allows access to the entire EmployerXG Portal site.

The "Operator" role excludes access to the Employer Profile page. Operator has access to all other pages.

The "Operator - No **Bank**" role excludes access to the Employer Profile and **Bank** Account Maintenance pages and suppresses bank account **information** on the History page. Operator has access to all other pages.

The "Operator - History Only" role excludes access to all pages except History and Personal Profile.

Can I re-send a portal invitation e-mail to a contact?

Yes. The "Send portal invitation e-mail" option is always available for contacts who do not already have user accounts. If the contact already has a user account, but doesn't know his/her user name or password, the user should use the Forgot Username or Forgot Password links on the Sign In page to obtain account **information**.

How do I enable or disable a contact's EmployerXG Portal user account?

User account permissions are maintained in the Employer Profile Page. Only users with the Administrator role have access to the Employer Profile page. To enable or disable a contact's user account:

1. In EmployerXG Portal, select the **Employer Profile** tab.
2. Locate the contact in the list and click the **Edit** button for that contact.
3. In the Contact **Information** window, select **Enabled** or **Disabled** in the Account Status list.

Can I change a user's role after a user has created an EmployerXG Portal user account?

Yes. To change the user role for an existing user:

1. In EmployerXG Portal, select the **Employer Profile** tab.
2. Locate the contact in the list and click the **Edit** button for that contact.
3. In the Contact **Information** window, select a different role from the User Role list.



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## Remittance Payment - Payment Methods

How do I add an employer **bank** account?

To add a **bank** account, click the **Bank Account Maintenance** link that appears at the top of the Payment page. It will open a window where you can enter your **bank** routing number and account number.

Why can't I choose the check payment method?

There are two reasons why the check payment method may not be available to you:

1. The portal administrator has opted not to allow check payment.
2. When you have active **bank** account **information** on file, the system automatically expects an EFT payment.

**What** should I do if I am paying my remittance by a method other than check or EFT?

To pay by wire, online bill payment or other similar method, select the check payment method and enter your transaction's reference number in the Check Number box.

Why doesn't EFT or my **bank information** appear in the payment method list?

There are three reasons why the check payment method may not be available to you:

1. The EmployerXG Portal administrator has opted not to allow EFT payment.
2. The EmployerXG Portal administrator has not yet validated your **bank information**.
3. Your **bank information** on file is in an "inactive" status.

How do I add or change my **bank** account **information**?

When the EmployerXG Portal administrator has opted to allow EFT payments, a link to the **Bank** Account Maintenance window appears at the top of the Payment page. Click the link and enter or change your **banking information**.