



Who to Call: IHSS, ESP, Public Authority or SEIU 2015?

ISSUE

WHO SHOULD BE CALLED?

- I do not have my first set of timesheets **IHSS**
- I don't see my timesheets on the Electronic Service Portal **Payroll**
- My check is late **ESP**
- I am a Provider and would like to sign up for direct deposit **ESP or Public Authority**
- I am a Provider and want to use my sick leave **ESP or Public Authority**
- I am a Provider or Recipient and forgot my password for electronic timesheets... **ESP Help Desk**
- I am a Provider or Recipient and need my TTS registration code **Payroll**
- I need a new Provider **Public Authority**
- I want to apply for IHSS **Referral for Services**
- I have questions about my Share of Cost (SOC) **IHSS Social Worker**
- I do not know who my Social Worker is **IHSS**
- Why are dues taken from my check **SEIU 2015**
- I'm a Provider and need health insurance **Health Care Trust**
- I'm a Recipient and need more hours of care **IHSS Social Worker**
- I'm a Provider who was injured while working for a Recipient **Payroll**
- I am a Provider or Recipient and would like training **Public Authority**
- I'm a Provider with questions about Medical or Dental Benefits **Health Care Trust**
- I need information about Unemployment/Disability Insurance **EDD**
- I suspect a Recipient is being abused **Adult Protective Services**
- I need to enroll as an IHSS Provider for payroll **IHSS Social Worker**
- I'm a Provider and need a verification of employment **IHSS**

Important Phone Numbers

Payroll (209) 468-1706
 Public Authority 1(800) 491-1996
 Referral for Service (209) 468-1104
 IHSS Social Worker (209) 468-2202
 SEIU 2015 (855) 810-2015
 IHSS (209) 468-2202

Health Care Trust 1(800)824-3316
 EDD 1(800)300-5616
 Adult Protective Services (209)468-3780
 ESP Help Desk (866-376-7066)
 ESP www.etimesheets.IHSS.Ca.Gov