

"YOUR MEDICAL HOME IN THE MOUNTAINS"



KMHA

KENTUCKY MOUNTAIN HEALTH ALLIANCE, INC.
~ LITTLE FLOWER CLINIC ~

2017 ANNUAL REPORT



Program funded in part by Health and Human Services. Administered by Kentucky Mountain Health Alliance, Inc.

"This health center receives HHS funding and has Federal Public Health Service deemed status with respect to certain health or health-related claims, including medical malpractice claims, for itself and its covered individuals."

Our Mission

The mission of Kentucky Mountain Health Alliance, Inc. is to improve, in a respectful manner through a coordination of quality holistic services, the health and well-being of Southeastern Kentucky citizens who are underserved or at risk for homelessness.



SAINT THERESE
"THE Little Flower"

This "Little Flower"
in the midst of the
mountains,
is a sign of God's love,
reaching out to others.
May we have
eyes to see
those who are invisible
and excluded,
healing hands
to touch their lives
with love,
Open arms
to reach out
and include them,
And in the process
heal ourselves.

A LITTLE HISTORY

- 1999 Rotary Free Clinic was formed to provide healthcare to the uninsured
- 2001 Little Flower Free Clinic opens its doors in the basement of Mother of Good Counsel Catholic Church
- 2001 Community Ministries receives federal funding to support Little Flower Clinic and other programs that help homeless people in the community
- 2004 Little Flower Clinic moved from Mother of Good Counsel to a rented storefront on Main Street in Hazard, Kentucky
- 2004 Kentucky Mountain Health Alliance, was incorporated to be the single point of entry for the Healthcare for the Homeless Program, Little Flower Free Clinic and the Rotary Free Clinic
- 2009– 2011 Kentucky Mountain Health Alliance, Inc. raised money for the their own new clinic building
- 2012 The New Kentucky Mountain Health Alliance, Inc., Little Flower Clinic opens on Memorial Drive, Hazard, Kentucky
- 2012 KMHA - Little Flower Clinic purchased Electronic Health Record System through Coal Severance Funds
- 2014 Finished Dental Suites, Added Dental Hygienist, Added Additional Parking
- 2015 Acquired new van, New address sign in front of clinic
- 2016 Acquired new Ford Escape, New Video Surveillance, Advertisement on Hazard Billboards, USDA Loan for Elevator
- 2017 Added 3rd Dental Suite, 2017 BEST LOCAL BUSINESSES AWARD, Acquired loan for Building Remodel including elevator, and x-ray

2017 Board of Directors

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Health Center Program

Advanced Search



Program Requirements

Quality Improvement

Program Opportunities

Health Center Data

Federal Tort Claims Act

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2017 Kentucky Mountain Health Alliance, Inc Health Center Profile

HAZARD, KENTUCKY

[Service Area Map](#)

Total Patients Served: 2,724



UDS Data Comparisons

Expand the tables below to view UDS data comparisons from 2015 to 2017

Age and Race/Ethnicity			
	2015	2016	2017
Total Patients	2,056	2,583	2,724
Age (% of total patients)			
Children (< 18 years old)	3.26%	6.89%	7.82%
Adult (18 - 64)	90.66%	82.97%	79.59%
Older Adults (age 65 and over)	6.08%	10.14%	12.59%
Patients By Race & Ethnicity (% known)			
Non-Hispanic White	97.03%	97.40%	96.76%
Racial and/or Ethnic Minority	2.97%	2.60%	3.27%
Hispanic/Latino Ethnicity	0.34%	0.35%	0.88%
Black/African American ¹	2.24%	2.06%	1.77%
Asian ¹	0.44%	0.19%	0.48%
American Indian/Alaska Native ¹	0.00%	0.00%	0.04%
Native Hawaiian / Other Pacific Islander ¹	0.05%	0.00%	0.00%
More than one race ¹	0.10%	0.23%	0.44%
Language (% known)			
Best Served In another language	0.00%	0.27%	0.18%

Patient Characteristics			
	2015	2016	2017

Related

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Special Populations


[Health Care for the Homeless](#)[Migrant Health Centers](#)[Public Housing Primary Care](#)

Data Tools

[Data Warehouse](#)[Data Snapshot](#)[Data Comparisons](#)[UDS Resources](#)

Income Status (% of patients with known income)			
Patients at or below 200% of poverty	91.04%	89.90%	83.86%
Patients at or below 100% of poverty	74.68%	70.41%	61.58%
Insurance Status (% of total patients)			
Uninsured	41.78%	19.86%	25.59%
Children Uninsured (age 0-17 years)	20.90%	18.54%	11.74%
Medicaid/CHIP ²	45.23%	49.28%	45.12%
Medicare	6.52%	16.30%	11.05%
Dually Eligible (Medicare and Medicaid)	2.43%	1.86%	3.93%
Other Third Party	6.47%	14.56%	18.25%
Special Populations			
Homeless	95.43%	85.13%	81.79%
Agricultural Worker	0.00%	0.00%	0.00%
Public Housing ³	0.00%	0.00%	0.00%
School Based	0.00%	0.00%	0.00%
Veterans	0.58%	0.77%	1.40%
Gender of Patients by Age			
Women's Data (% of total women)			
Women's Health (ages 15-44)	43.16%	42.86%	38.88%
Patients Under 15 Who are Female	1.52%	4.01%	5.91%
Patients 15-64 Who are Female	91.47%	84.49%	79.36%
Patients 65 and Over Who are Female	7.01%	11.50%	14.73%

Services 			
Services (% of patients)	2015	2016	2017
Medical	96.45%	77.16%	48.49%
Dental	31.57%	30.16%	36.60%
Mental Health	6.96%	11.42%	10.39%
Substance Abuse	-	-	2.75%
Vision	-	-	0.00%
Enabling	76.51%	26.48%	60.32%

Clinical Data 			
	2015	2016	2017 ¹¹
Patients			
Medical Conditions (% of Patients with Medical Conditions)			
Hypertension ⁴	21.03%	25.28%	41.77%
Diabetes ⁵	10.40%	10.70%	20.64%
Asthma	2.37%	2.81%	2.95%
HIV	0.00%	0.10%	0.15%
Prenatal Patients ⁶	6	1	2
Prenatal Patients who Delivered	1	0	0

	2015	2016	2017	Adjusted Quartile Ranking ^Z	
				2016	2017
Quality of Care Measures					
Perinatal Health					
Access to Prenatal Care (First Prenatal Visit in 1 st Trimester)	83.33%	100.00%	100.00%	-	-
Low Birth Weight	0.00%	-	-	-	-
Preventive Health Screening & Services					
Cervical Cancer Screening ¹²	16.25%	15.71%	21.59%	-	3
Weight Assessment and Counseling for Nutrition and Physical Activity for Children and Adolescents	70.37%	62.86%	82.00%	-	1
Body Mass Index (BMI) Screening and Follow-Up	89.91%	100.00%	92.57%	-	1
Adults Screened for Tobacco Use and Receiving Cessation Intervention ¹³	100.00%	97.14%	92.29%	-	2
Colorectal Cancer Screening ¹⁴	30.53%	5.71%	40.78%	-	1
Childhood Immunization Status ^a	0.00%	0.00%	0.00%	-	-
Screening for Clinical Depression and Follow-Up Plan ¹⁵	91.73%	100.00%	98.59%	-	1
Dental Sealants for Children between 6-9 Years ¹⁶	-	-	-	-	-
Chronic Disease Management					
Use of Appropriate Medications for Asthma ¹⁷	100.00%	94.64%	53.85%	-	-
Coronary Artery Disease (CAD): Lipid Therapy	71.11%	97.92%	76.71%	-	3
Ischemic Vascular Disease (IVD): Use of Aspirin or Another Antithrombotic	85.71%	94.83%	71.15%	-	4
Controlling High Blood Pressure (Hypertensive Patients with Blood Pressure < 140/90) ¹⁸	46.15%	51.82%	55.23%	-	3
Diabetes: Hemoglobin A1c Poor Control (Diabetic Patients with HbA1c > 9%) or No Test During Year ¹⁹	28.28%	25.77%	35.92%	-	3
HIV Linkage to Care	100.00%	100.00%	-	-	-

Cost Data

	2015	2016	2017
Cost Data			
Health Center Service Grant Expenditures	\$1,284,892	\$1,413,599	\$1,689,456
Total Cost	\$1,504,709	\$1,859,154	\$2,070,835
Total Cost Per Patient	\$731.86	\$719.77	\$760.22

Program Requirements

Program Conditions¹⁰

There are no conditions for this grantee

Footnotes

¹ - Data cannot be calculated or has been suppressed for confidentiality purposes.

1. Includes Hispanic/Latino and Non-Hispanic/Latino.
2. Includes Medicaid, Medicaid CHIP, and Other Public Insurance CHIP.
3. Measure revised in 2014 UDS to include patients served in health centers with and without Public Housing Primary Care funding.
4. Hypertensive adults as a percent of estimated adult medical patients of ages 18-85.
5. Diabetic adults as a percent of estimated adult medical patients of ages 18-75.
6. All health centers who provide prenatal care directly or by referral are included in the prenatal care calculations, effective 2014.
7. Adjusted Quartile Rankings: Provides a health center's adjusted quartile ranking compared to health centers nationally for each of the clinical performance measures. Clinical performance for each measure is ranked from quartile 1 (highest 25% of reporting health center) to quartile 4 (lowest 25% of reporting health centers). Adjusted quartile ranking is not calculated when there are fewer than 30 patients in the universe count. To learn more about the Health Center Adjusted Quartile Ranking please refer to <https://bphc.hrsa.gov/datareporting/reporting/ranking.html> and for FAQ's please refer to <https://bphc.hrsa.gov/datareporting/reporting/rankingfaq.html>.
8. Childhood Immunization Status: Change to the denominator in 2016 may affect 2015-2017 trends: Children 2 years of age (previously 3 years of age). Change to the exclusions criteria: No longer permits exclusion of patients not seen ever prior to turning 2. Change to the numerator: Adds 1 Hepatitis A (Hep A), 2 or 3 rotavirus (RV), and 2 influenza (flu) vaccines. Please see: <https://ecqi.healthit.gov/ecqm/measures/cms117v5>.
9. Measure changed in 2015 to address uncontrolled diabetes for patients with Hba1c > 9.
10. Program conditions are based on non-compliance with Health Center Program requirements and are updated daily. To learn more about the Health Center Program requirements, please visit <https://www.bphc.hrsa.gov/about/requirements/index.html>.
11. Effective with calendar year 2016 reporting, clinical quality measures (CQMs) were changed to align with the Centers for Medicare & Medicaid Services' electronic specified clinical quality measures (eCQMs) and therefore caution should be used for trends between 2015 and 2016 UDS CQMs. Health centers are encouraged to review the year over year differences before using for comparisons.
12. Cervical Cancer Screening: Change to the denominator in 2016 may affect 2015-2017 trends: Women age 23 through 64 years (previously age 24 through 64 years). Change to the numerator: No longer includes concurrent human papillomavirus (HPV) and Pap test for those ages 30 and older. Please see: <https://ecqi.healthit.gov/ecqm/measures/cms124v5>.
13. Tobacco Use: Screening and Cessation Intervention: Change to the denominator in 2016 may affect 2015-2017 trends: Includes patients seen twice for medical care or at least once for a preventive visit. Change to the exclusions criteria: Documentation of medical reason(s) for not screening for tobacco use (e.g., limited life expectancy, other medical reason). Please see: <https://ecqi.healthit.gov/ecqm/measures/cms138v5>.
14. Colorectal Cancer Screening: Change to the denominator in 2016 may affect 2015-2017 trends: Patients age 50 through 75 (previously 51 through 74). Please see: <https://ecqi.healthit.gov/ecqm/measures/cms130v5>.
15. Screening for Depression and Follow Up Plan: Change to the denominator in 2016 may affect 2015-2017 trends: Do not include patients who refuse to participate, urgent or emergent situations, or if the patient's functional capacity or motivation to improve impacts the accuracy of results. Please see: <https://ecqi.healthit.gov/ecqm/measures/cms002v6>.
16. The Dental Sealants Screening measure was introduced in 2015 and is not comparable to prior years.
17. Use of Appropriate Medications for Asthma: Change to the denominator in 2016 may affect 2015-2017 trends: Patients age 5 through 64 years (previously age 5 through 40 years),

eligibility not limited to individuals with 2 medical visits ever. Change to the exclusions criteria: Patients with emphysema, chronic obstructive pulmonary disease, cystic fibrosis, or acute respiratory failure during or prior to the measurement period, patients with allergic reactions to asthma medications are no longer excluded from the measure denominator. Please see: <https://ecqi.healthit.gov/ecqm/measures/cms126v5>

18. Controlling High Blood Pressure: Change to the denominator in 2016 may affect 2015-2017 trends: Age 18 through 85 years (previously age 18 through 84 years), eligibility no longer limited to patients with at least 2 medical visits during the measurement, must be essential diagnosis. Change to the exclusions criteria: Exclude patients with dialysis or renal transplant before or during the measurement period and chronic kidney disease, Stage 5 (in addition to evidence of end state renal disease), and patients with a diagnosis of pregnancy during the measurement period year. Please see: <https://ecqi.healthit.gov/ecqm/measures/cms165v5>
19. Diabetes: Hemoglobin A1c Poor Control: Change to the denominator in 2016 may affect 2015-2017 trends: Age 18 through 75 years (previously age 18 through 74), eligibility no longer limited to patients with at least 2 medical visits during the measurement year. Please see <https://ecqi.healthit.gov/ecqm/measures/cms122v5>

*Note: Health center profile data are aggregated to the health center parent organizational level, which may be comprised of multiple service delivery sites.

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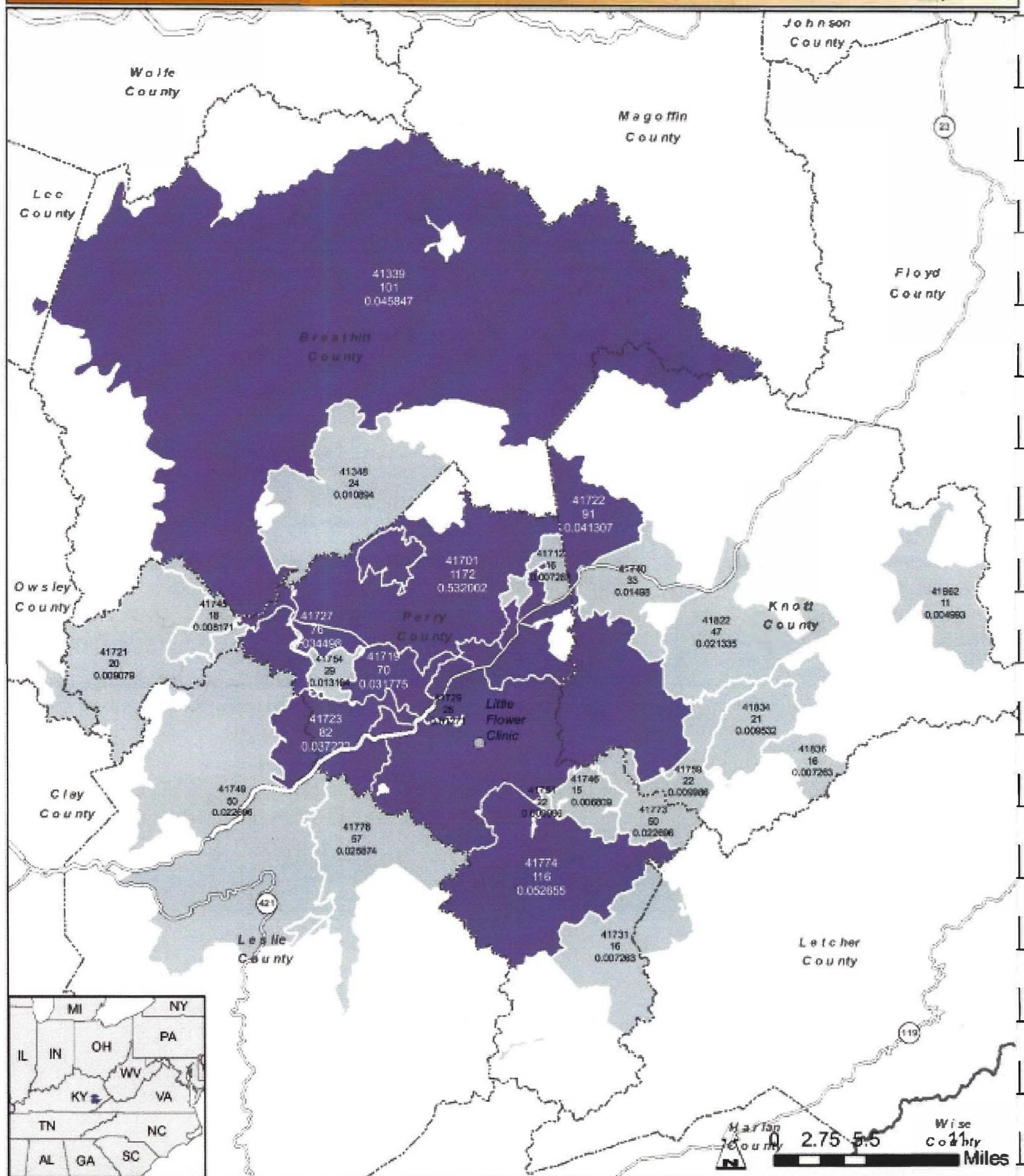
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KENTUCKY MOUNTAIN HEALTH ALLIANCE, INC

Patients Served by Grantees
(Within mapped Areas):
2203



Cumulative % Grantee Patient Origin by Zip Code Tabulation Area (ZCTA)

■ Cumulative to 75%

Cumulative 75%-100%

Delivery Sites

Source: Uniform Data System, Bureau of Primary Health Care, 2017.

Example Values

ZCTA Label Key

- 12345 - ZCTA Number
- 1,234 - Patients in ZCTA
- 12% - % of Patients from ZCTA

UDS DATA Health Measures 2013-2017	KMHA 2013	KMHA 2014	KMHA 2015	KMHA 2016	KMHA 2017	HEALTHY PEOPLE 20/20
% of women with pap test	19%	28%	16%	16%	22%	93%
% of children and adolescents with BMI percentile and counseling on nutrition and physical activity documented	83%	73%	70%	63%	82%	NOT LISTED
% of adults who received weight screening and follow-up if appropriate	70%	73%	90%	100%	93%	32%
% of tobacco users who received cessation advice and/or medication	64%	47%	99%	97%	92%	60%
% of asthmatics treated with appropriate pharmacological intervention	88%	76%	100%	95%	54%	NOT LISTED
% of hypertensive patients with blood pressure <140/90	56%	59%	46%	52%	55%	61%
% of diabetic patients with HGBA1C <=8	55%	74%	56%	54%	50%	15%
% of patients with colorectal cancer screening ages 51-70	47%	25%	31%	6%	41%	71%
% of patients with diagnosis of CAD prescribed a lipid lowering therapy	70%	65%	71%	98%	77%	NOT LISTED
% of IVD patients with aspirin or another antithrombotic therapy	90%	88%	86%	95%	71%	NOT LISTED
Utilization by Top 4 Chronic Illnesses (visits regardless of primacy)	KMHA 2013	KMHA 2014	KMHA 2015	KMHA 2016	KMHA 2017	
Hypertension	1,730	1,675	1,852	2,994	2,394	
Diabetes	1,135	867	927	1,257	1,141	
Depression and other mood disorders	836	841	1,177	2,341	1,841	
Tobacco use disorder	541	1,667	1,679	1,464	1,000	
Financial Measures	KMHA 2013	KMHA 2014	KMHA 2015	KMHA 2016	KMHA 2017	KMHA GOALS BY 2018
Working Capital to Monthly Expense Ratio	0.23	1.63	3.50	4.64	6.890	1 TO 2
Long term debt to equity ratio	0.37	0.33	0.23	0.18	0.013	0.50
Change in net assets as a percent of expense	0.39	0.03	0.05	0.01	0.004	4.8
Current ratio	1.11	1.08	5.60	8.94	12.090	1 TO 2
Days in accounts	0.08	0.01	0.01	0.0003	0.004	45
Days in operating cash	66	53	109	165	201	60 TO 90
# insured	108	798	1121	2,070	2,027	1,575
Productivity	KMHA 2013	KMHA 2014	KMHA 2015	KMHA 2016	KMHA 2017	KMHA GOALS BY 2018
Total Users	2,170	1,740	2,056	2,583	2,724	2,667
Total Encounters	10,756	7,211	10,022	12,721	11,997	15,800
Total Medical Users	1,715	1,361	1,983	1,993	1,321	
Total Medical Encounters	5,198	4,064	3,745	4,931	4,300	5,560
Total Dental Users	98	69	649	779	997	
Total Dental Encounters	222	168	1,812	1,848	2,703	2,000
Total Mental Health Users	38	100	143	295	283	
Total Mental Health Encounters	78	250	532	1,184	1,236	1,200
Total Enabling Encounters	5,258	2,729	3,933	4,248	3,450	7,040



Performance Evaluation Profile

Kentucky Mountain Health Alliance, Inc. 2014 - 2016

Prepared by:



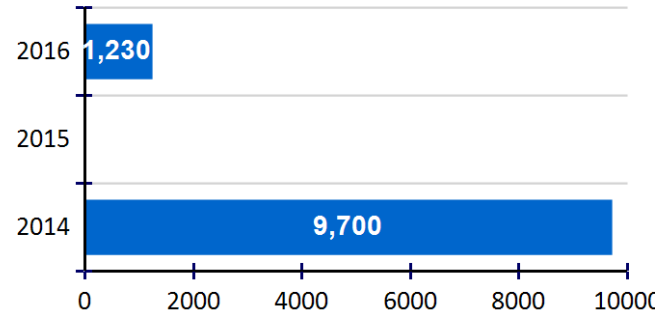
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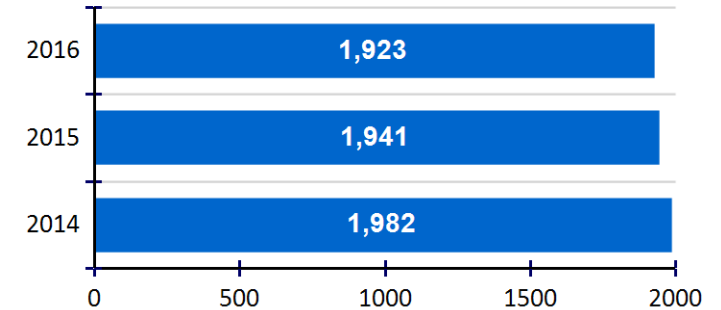
Productivity Dashboard

Kentucky Mountain Health Alliance, Inc.
2014 - 2016

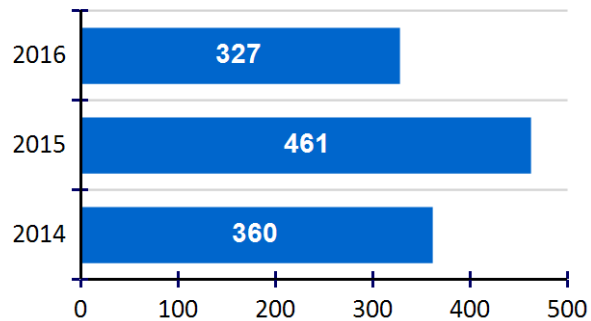
Physician Visits per Physician FTEs



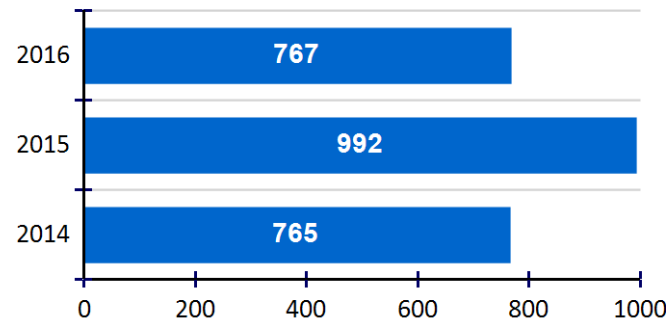
Mid-Level Visits per Mid-Level FTEs



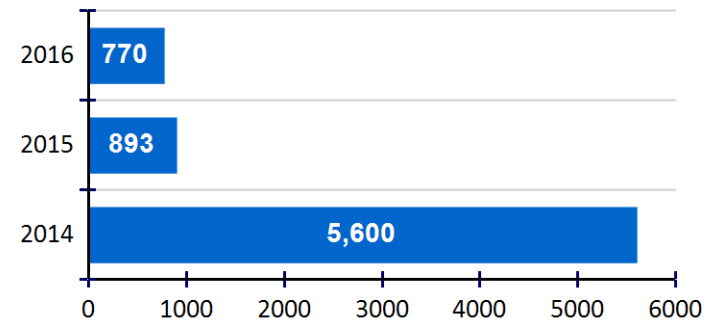
Medical Patients per Medical FTE



Medical Patients per Medical Provider FTEs



Dental Visits per Dental Provider FTEs



Key Productivity Metrics	2014	2015	2016	Kentucky Median 2016	High Performers Median 2016
Physician Visits per Physician FTE	9,700	-	1,230	3,036	3,392
Mid-Level Visits per Mid-Level FTE	1,982	1,941	1,923	2,461	2,990
Medical Patients per Medical Staff FTE	360	461	327	303	324
Medical Patients per Medical Provider FTE	765	992	767	882	987
Dental Visits per Dental Provider FTE	5,600	893	770	1,829	2,192

Productivity: Patients

Kentucky Mountain Health Alliance, Inc. 2014 - 2016

	2014	2015	2016	Percentile	Kentucky 2016	High Performers 2016
Medical Patients per Medical Staff FTE	360	461	327	75	376	359
				50	303	324
				25	247	287
Medical Patients per Medical Provider FTE	765	992	767	75	975	1,066
				50	882	987
				25	731	832
Dental Patients per Dental Provider FTE	2,300	320	325	75	984	967
				50	786	808
				25	595	697
Mental Health Patients per Mental Health Provider FTE	400	572	155	75	339	417
				50	224	272
				25	165	175
Total Patients	1,786	2,056	2,583	75	27,835	51,757
				50	12,263	37,796
				25	7,025	12,184
Total Unduplicated Patients per Total FTE	116	86	88	75	188	143
				50	136	130
				25	119	116
Total Patients per Provider FTE	867	480	374	75	846	883
				50	663	683
				25	583	589

Productivity: Visits

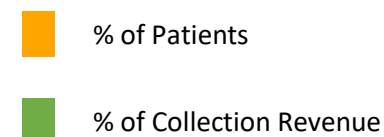
Kentucky Mountain Health Alliance, Inc. 2014 - 2016

	2014	2015	2016	Percentile	Kentucky 2016	High Performers 2016
Physician Visits per Physician FTE	9,700	-	1,230	75	3,854	3,671
				50	3,036	3,392
				25	2,384	2,938
Mid-Level Visits per Mid-Level FTE	1,982	1,941	1,923	75	3,118	3,269
				50	2,461	2,990
				25	2,012	2,430
Medical Visits per Medical Provider FTE	2,283	2,191	2,093	75	3,440	3,629
				50	2,751	3,206
				25	2,262	2,739
Medical Visits per Non-Provider Medical Staff FTE	2,032	1,905	1,555	75	2,192	1,872
				50	1,555	1,679
				25	1,125	1,487
Dental Visits per Dental Provider FTE	5,600	893	770	75	2,176	2,393
				50	1,829	2,192
				25	1,079	1,797
Mental Health Visits per Mental Health Provider FTE	1,000	2,084	623	75	1,385	1,323
				50	904	1,070
				25	725	785
Enabling Services Visit per Enabling FTE	515	457	483	75	459	606
				50	7	221
				25	-	4
Total Visits	7,211	10,648	12,721	75	95,802	244,202
				50	43,310	153,250
				25	28,417	56,059
Total Visits per All FTE	469	448	433	75	676	671
				50	489	556
				25	441	460
Total Visits per Provider FTE	3,500	2,488	1,844	75	2,908	3,801
				50	2,392	3,026
				25	2,135	2,454

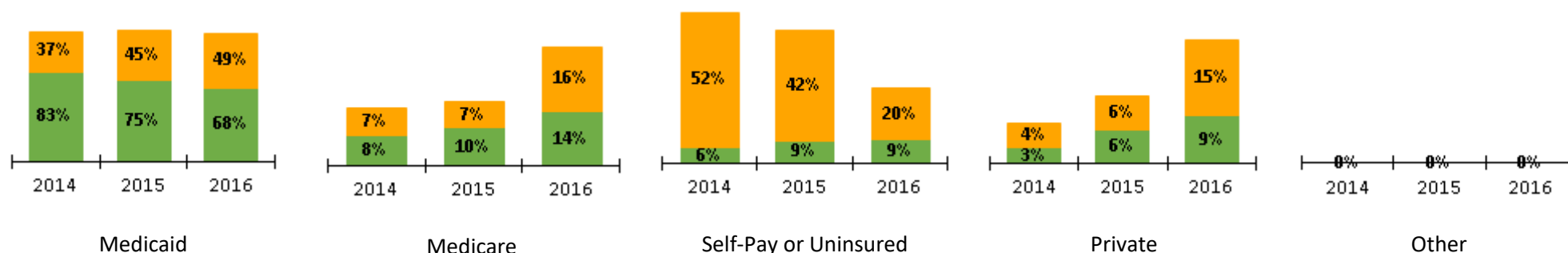
Payer Mix Dashboard

Kentucky Mountain Health Alliance, Inc.

2014 - 2016



Patient and Collection Revenue by Payer Service



Payer Mix	2014	2015	2016	Kentucky Median 2016	High Performers Median 2016
Self-Pay Patients as Percentage of Total Patients	52%	42%	20%	13%	23%
Self-Pay Collections as Percentage of Total Collections	6%	9%	9%	6%	6%
Medicaid Patients as Percentage of Total Patients	37%	45%	49%	47%	52%
Medicaid Collections as Percentage of Total Collections	83%	75%	68%	61%	71%
Medicare Patients as Percentage of Total Patients	7%	7%	16%	11%	6%
Medicare Collections as Percentage of Total Collections	8%	10%	14%	10%	5%
Other Publicly Insured Patients as Percentage of Total Patients	-	-	-	-	0%
Other Public Collections as Percentage of Total Collections	-	-	-	-	1%
Privately Insured Patients as Percentage of Total Patients	5%	7%	15%	21%	16%
Private Insurance Collections as Percentage of Total Collections	3%	7%	9%	15%	10%

Operations & Utilization: Utilization Growth Rates

Kentucky Mountain Health Alliance, Inc. 2014 - 2016

Utilization Growth Rates	2014	2015	2016	Percentile	Kentucky 2016	High Performers 2016
Medical Patient Growth Rate	-20.6%	45.7%	0.5%	75	15.3%	7.9%
				50	4.8%	4.7%
				25	1.1%	2.0%
Medical Visit Growth Rate	-21.8%	7.8%	24.2%	75	20.6%	10.3%
				50	12.1%	6.1%
				25	6.2%	1.7%
Dental Patient Growth Rate	-29.6%	840.6%	20.0%	75	48.2%	22.0%
				50	5.2%	11.2%
				25	-5.0%	1.2%
Dental Visit Growth Rate	-24.3%	978.6%	2.0%	75	37.1%	24.1%
				50	1.7%	12.6%
				25	-8.4%	0.1%
Mental Health Patient Growth Rate	163.2%	43.0%	106.3%	75	77.5%	25.9%
				50	18.8%	14.0%
				25	5.7%	2.6%
Mental Health Visit Growth Rate	220.5%	108.4%	127.3%	75	59.6%	38.5%
				50	38.1%	14.1%
				25	15.4%	2.0%
Patient Growth Rate	-17.7%	15.1%	25.6%	75	21.1%	10.8%
				50	10.1%	6.0%
				25	3.7%	2.1%
Visit Growth Rate	-33.0%	47.7%	19.5%	75	19.7%	11.5%
				50	15.8%	6.5%
				25	7.4%	1.7%

Operations & Utilization: Revenue & Cost per Patient

Kentucky Mountain Health Alliance, Inc. 2014 - 2016

	2014	2015	2016	Percentile	Kentucky 2016	High Performers 2016
Operating Revenue per Patient	\$700	\$768	\$742	75	\$970	\$1,095
				50	\$783	\$871
				25	\$645	\$811
Operating Expense per Patient	\$618	\$768	\$742	75	\$907	\$975
				50	\$635	\$857
				25	\$593	\$667
Net Patient Service Revenue per Patient	\$159	\$256	\$330	75	\$720	\$679
				50	\$489	\$559
				25	\$394	\$401
Total Revenue	\$1,249,576	\$1,579,204	\$1,915,892	75	\$23,148,805	\$45,138,998
				50	\$16,930,854	\$28,014,337
				25	\$6,957,909	\$15,663,803
Total Expenses	\$1,104,247	\$1,579,295	\$1,916,155	75	\$21,800,667	\$44,909,183
				50	\$14,806,150	\$25,375,726
				25	\$5,575,152	\$12,784,395
Direct Medical Cost per Medical Patient	\$246	\$233	\$336	75	\$407	\$399
				50	\$367	\$369
				25	\$315	\$319
Direct Dental Cost per Dental Patient	\$423	\$492	\$380	75	\$280	\$362
				50	\$226	\$304
				25	\$146	\$258
Mental Health Cost per Mental Health Patient	\$298	\$354	\$631	75	\$675	\$643
				50	\$490	\$484
				25	\$292	\$245
330 Grant Dollars per Uninsured Patient	\$930	\$1,496	\$2,756	75	\$3,793	\$1,373
				50	\$1,744	\$616
				25	\$975	\$375

Operations & Utilization: Revenue & Cost per Visit

Kentucky Mountain Health Alliance, Inc. 2014 - 2016

	2014	2015	2016	Percentile	Kentucky 2016	High Performers 2016
Operating Revenue per Patient Visit	\$173	\$148	\$151	75	\$279	\$227
				50	\$227	\$205
				25	\$157	\$171
Operating Expense per Patient Visit	\$153	\$148	\$151	75	\$241	\$232
				50	\$177	\$181
				25	\$145	\$159
Net Patient Service Revenue per Patient Visit	\$39	\$49	\$67	75	\$207	\$155
				50	\$134	\$131
				25	\$116	\$106
Direct Medical Cost per Medical Patient Visit	\$83	\$105	\$123	75	\$134	\$120
				50	\$103	\$105
				25	\$95	\$98
Direct Dental Cost per Dental Patient Visit	\$174	\$176	\$160	75	\$170	\$143
				50	\$112	\$123
				25	\$94	\$98
Mental Health Cost per Mental Health Patient Visit	\$119	\$97	\$157	75	\$165	\$127
				50	\$116	\$107
				25	\$87	\$87

Operations & Utilization: Service Mix

Kentucky Mountain Health Alliance, Inc. 2014 - 2016

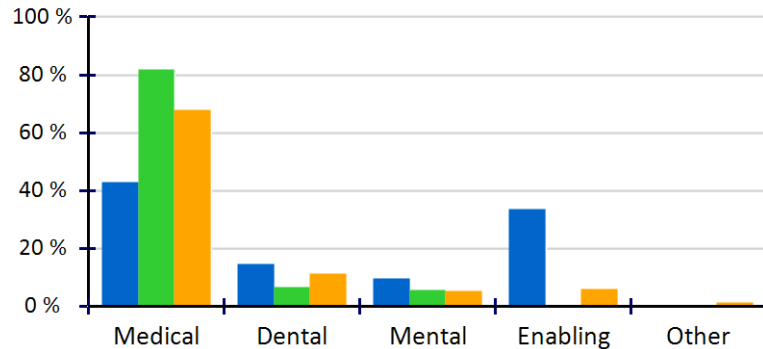
Service Mix	2014	2015	2016	Percentile	Kentucky 2016	High Performers 2016
Medical Visits as a Percentage of Total Visits	56.4%	41.2%	42.8%	75	91.3%	74.5%
				50	81.4%	67.7%
				25	71.6%	60.6%
Dental Visits as a Percentage of Total Visits	2.3%	17.0%	14.5%	75	14.8%	17.3%
				50	6.6%	11.1%
				25	0.4%	8.1%
Mental Health Visits as a Percentage of Total Visits	3.5%	4.9%	9.3%	75	8.9%	9.0%
				50	5.5%	5.1%
				25	2.8%	3.4%
Enabling Visits as a Percentage of Total Visits	37.8%	36.9%	33.4%	75	7.1%	14.0%
				50	0.0%	5.8%
				25	-	0.1%
Total Visits per Patient	4.0	5.2	4.9	75	3.9	5.1
				50	3.6	4.2
				25	3.4	3.8

Peer Comparison

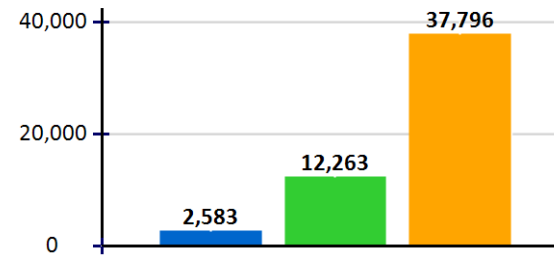
2016

- Kentucky Mountain Health Alliance, Inc.
- Kentucky median
- High Performers median

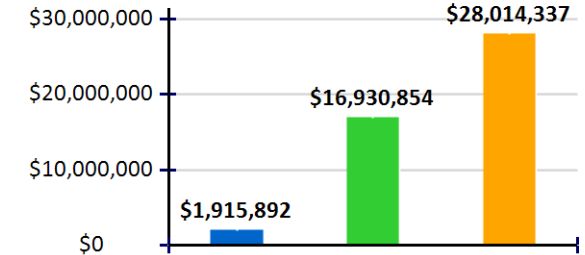
Array of Services 2016
(Percentage of Total Visits)



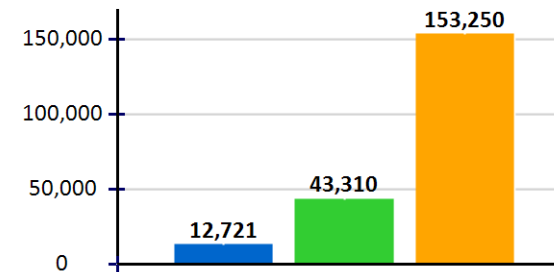
Patient Served 2016



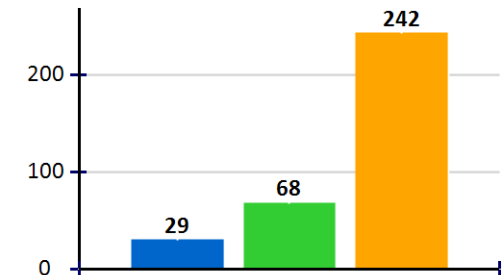
Revenues 2016



Total Visits 2016



Full-Time Equivalent Employees 2016



Key Metrics	Health Center 2016	Kentucky Median 2016	High Performers Median 2016
Medical Visits as a Percentage of Total Visits	43%	81%	68%
Dental Visits as a Percentage of Total Visits	15%	7%	11%
Mental Health Visits as a Percentage of Total Visits	9%	6%	5%
Enabling Visits as a Percentage of Total Visits	33%	0%	6%
Other Professional Visits as a Percentage of Total Visits	-	0%	1%

Key Metrics	Health Center 2016	Kentucky Median 2016	High Performers Median 2016
Total Revenue	\$1,915,892	\$16,930,854	\$28,014,337
Total Patients	2,583	12,263	37,796
Total Visits	12,721	43,310	153,250
Total FTEs	29	68	242

Patient Care Services

MEDICAL

- Office Visits with a Provider
- Disease/Case Management
- Health Education
- Home Visits
- Medication Assistance Programs
- Referrals for Eye Glasses

BEHAVIORAL HEALTH

- On-site Mental Health Services
- Referrals for Mental Health, Substance Abuse, Dental and Specialty Care Services

DENTAL

- Serving Patients of all ages!
- Visits with a Dentist & Hygienist
- On-site Dental Health Services
- Full Set of Dentures \$300
- Sliding Fee Scale to help make dental care affordable and accessible in our service area.
- Accepts Most Major Insurances

FUNDRAISING

VALENTINE BASKET RAFFLE

RACE DAY RAFFLE

YARD SALE

BLACK GOLD FESTIVAL

BACK TO SCHOOL BASH

BASS TOURNAMENT

CHILI COOK OFF

EVENTS

National Wear Red Day

Paint Perry Purple

BIG Give-a-way

Annual Board Meeting

Nurses Week

Health Fair

Senior Citizen Health Awareness

Employee Appreciation

Trivia Night

OUTREACH

FREE SOUP & SANDWICH LUNCH DAY

FREE HOT DOG LUNCH DAY

FREE SLOPPY JOE LUNCH DAY

FREE WALKIN TACO LUNCH DAY

FREE SPAGHETTI LUNCH DAY

GOODWILL

TRUNK OR TREAT

TURKEY DINNER GIVEAWAY

MOUNTAIN MISSION

STAFF TRAININGS

EMERGENCY PREPAREDNESS

CPR TRAINING

HOW TO ENGAGE & INSPIRE HEALTHCARE TEAMS

ARH DIABETES LUNCH & LEARN

KPCA CONFERENCES

National Wear Red Day!

February 3, 2017



February 3, 2017

A BIG thank you to our staff who provided homemade soup and sandwiches for everyone that came in today. FREE bowl of Hot Soup, Sandwich, and a drink.

Soup & Sandwich Day!

We Love Our Community

Paint Perry Purple!

5/26/17 - 6/2/17

KMHA

LITTLE FLOWER CLINIC
MEMORIAL DRIVE
421

Little Flower Clinic

RAFFLE TICKETS \$1

2 FREE OIL CHANGES & CAR CARE

2017 Race Day Raffle...

Free Oil Change from Hazard Auto Parts, Inc. (aka NAPA), Hazard, KY

Free Oil Change from Perry County Tire, Hazard, KY

Free Oil Change from Turner Brothers Car Care, Hazard, KY

Thank you to everyone who purchased a ticket. All proceeds went to Race Day Recipients.

Congratulations!

Jackie Fletcher

FREE HOTDOG DAY!

Friday, March 24, 2017 @ 10:30 a.m.

Cups & FREE Fries, Chips, & D-I-A

BLACK GOLD 2017 OUTREACH

KMHA
Little Flower Clinic

Friday, April 25, 2017

FREE SLOPPY JOE DAY!

Little Flower Clinic

FREE LUNCH!

THURSDAY, JUNE 29, 2017

STARTING AT: 10:30 AM

SPAGHETTI DINNER, DRINK, DESSERT

PLUS...1 Bag of Groceries to the 1st 60 people.

YARD SALE

Friday, September 8, 2017

0 City Parking Lot

8:30-12:00

A Big "Thank You" to everyone that helped make our 1st Yard Sale a BIG SUCCESS! We cleared \$373.21 to help the Homeless of Perry County.

Little Flower Clinic

FREE LUNCH!

FRIDAY, MAY 26, 2017

STARTING AT: 10:30 AM

WALKIN TACO'S, DRINK, DESSERT

2017 KENTUCKY PRIMARY CARE ASSOCIATION FALL CONFERENCE

November 28th-30th, 2017

Booth #101, Lexington, KY

Little Flower Clinic

FREE LUNCH!

THURSDAY, JUNE 29, 2017

STARTING AT: 10:30 AM

SPAGHETTI DINNER, DRINK, DESSERT

PLUS...1 Bag of Groceries to the 1st 60 people.

Senior Citizens Health Awareness Day

KMHA
Little Flower Clinic

Type II Diabetes

Over 850 individuals participated from this event!

Communities working together for the Greater Good!

Little Flower Clinic

Friday, August 4, 2017

BACK TO SCHOOL BASH

SCHOOL & SPORTS PHYSICALS

FREE GAMES

FREE BACKPACKS

(filled with lots of school supplies AND a Special Surprise!)

**Backpacks go to the first 120 Children that receive a Sports/School Physical or Dental School Screening

Beginning at 10 a.m.

Bass Tournament

1st Place!

2nd Place!

3rd Place!

3.54 lb. Bass

Wednesday, November 22, 2017

Happy Thanksgiving

Turkey's and all the fixin's

Working together to help supply Turkey's and the fixin's to over 187 people in Perry County

Thanksgiving Lunch

Preparing Thanksgiving Dinners to give to those who may not have a Thanksgiving meal

LFC 2017 HALLOWEEN

