

Dear Applicant,

Thank you for your interest in applying for the In-Home Supportive Services Public Authority Provider Registry. This is not a job application. If you are accepted to the Registry, we will refer you to IHSS Recipients based on your availability and how your application matches the clients' needs. The clients will make all interviewing and hiring decisions. There is no guarantee of referrals to IHSS Recipients, to interviews, or to hiring.

Included in this application packet are:

1. The application.

The three reference questionnaires to be completed by your references (2 personals and 1 employment). You must have your references complete their questionnaire. Do not use relatives as your references. Employment reference needs to be completed by either HR, Manager or Supervisor of where you work/worked. References may phone in their responses if needed to Nicole @ 209-468-1747.

2. Applications must be returned in person. Applications must be complete and include 3 completed reference questionnaires. Please submit your completed application packet by email or fax:

Email: nlinsenbigler@sjgov.org

Fax: 209-944-8913

Applicants accepted for the Registry are required to pass a background check to meet the requirements set in Federal, State, and local laws to become an in-home care provider for IHSS.

You will be notified of your application status by mail within approximately 10 business days after the Public Authority receives your application.

\*\*If you already have an IHSS Recipient who would like to hire you as their provider you do not need to fill out this application.

Please return this application by fax (209-944-8913) or email (nlinsenbigler@sjgov.org) IHSS Public Authority 1-800-491-1996

# In-Home Supportive Services IHSS Public Authority San Joaquin County

#### Mission Statement

To enhance availability of resources, ensure safety, and promote quality service for In-Home Supportive Services consumers.

#### Values Statement

The recipient should be able, to the greatest extent possible:

- Make decisions concerning the services they receive
- Have assistance in locating IHSS providers
- Have access to emergency resources
- Have access to training and learning tools to improve interpersonal skills with IHSS providers
- Have providers who are available, trustworthy, and reliable to meet the service needs of the recipient.

#### **Important Phone Numbers**:

Public Authority Registry

1 (800) 491-1996

Adult Protective Services

1 (888) 800-4800

IHSS General Information

(209) 468-2202

IHSS Payroll

(209) 468-1706

SEIU-UHW

(855) 810-2015

San Joaquin County

IHSS Public Authority

24 S. Hunter St. Room 5

Stockton, CA 95202

1 (800) 491-1996

Fax (209) 944-8913

## Registry Services

# IHSS Public Authority

San Joaquin Cores...



# In-Home Supportive Services Public Authority

The IHSS Public Authority was established by local ordinance 4147 in 2002 by the San Joaquin County Board of Supervisors.

The IHSS Public Authority is a local government agency created to improve the delivery of services to IHSS recipients and Homecare providers.

In January 2003, the Public Authority officially opened for business and in May 2003, the Public Authority Registry was created. The Registry's main goal is to assist recipients in finding homecare providers so that they may live safely at home. All Registry services are provided in accordance with the Individual Provider (IP) mode, which guarantees the IHSS recipient's right to hire, supervise, train, and when necessary, fire the homecare provider.

The IHSS Public Authority is responsible for specific tasks to enhance services to providers and recipients of In-Home Supportive Services in San Joaquin County.

# What Does the IHSS Public Authority Do?

- Operates a registry of available IHSS independent homecare providers
- Performs reference and background checks
- Provides lists of screened providers to recipients to interview
- Helps IHSS recipients conduct interviews to choose a provider
- Provides a training orientation for new IHSS providers
- Offers information and training for IHSS recipients on how to hire and supervise providers
- Provides information to IHSS providers on local training programs in health care professions
- Assists both recipients and providers in resolving conflicts
- Serves as employer of record for all independent IHSS providers for collective bargaining purposes
- Provides employment verification to all IHSS providers
- Processes Provider enrollment packets for IHSS recipients when a provider is hired
- Contact for filing a Workman's compensation claim
- Administers Health Benefits for IHSS Providers

#### What is IHSS?

The IHSS Program helps low income elderly, blind and disabled individuals remain in their own homes when they are not able to fully care for themselves.

The program pays for a wide variety of services: household chores and personal care—enabling the recipient to live safely in their own home while encouraging self-reliance and independence. IHSS assists in helping recipients remain at home to prevent or delay using out of home care facilities.

#### Who is a Recipient?

An IHSS recipient is a qualified eligible aged, blind, or disabled person who is unable to live safely at home without assistance. A recipient is also referred to as a consumer or client.

#### Who is a Provider?

A care provider is a person who provides personal and domestic services to IHSS eligible recipients. A provider is also referred to as a Caregiver.

For more information on eligibility call the San Joaquin County Human Services Agency at (209) 468-2202 to speak with an IHSS Cover Worker.



## IHSS Public Authority Registry Application

			Applicar	nt Information				
Full Name:						Date:		
	Last		First		M.I.			
Address:	Street Address				Apartmen	t/I Init #		
	Sir cot / taa/coo				Aparanen	orne #		
	 City				State		ZIP Code	
Social Secur	rity No.:			E-Mail Address:				
				Language(s):				
Date of Birth			YES NO				YES	NO
Are you a citizen of the United States				If no, are you author	rized to work i	n the U.S.?		
Are you now an IHSS app	caring for an IHS plicant?	S recipient or	YES NO	If yes, who?				
Have you ev	rer cared for an IH	SS recipient	YES NO	If yes, who?				
			Ed	ucation				
High School	: □Yes [	□No	Grade Complet	e:				
College:	□Yes□	□No	Major:	Degree:				
Vocational:	□Yes□	□No	Couse of Study	:				
			Cer	tificates				
I have a Cer	tificate in:			Expiration Date				
☐ Firs	t Aid			/				
□ СРЕ	₹			/				
☐ CNA	A (Certified Nursin	g Assistant)		/				
□ сны	HA (Certified Hom	e Health Aid)		/				
□ нно	C (Home Health C	ertification)		//				
				ailability				
	MONDAY	TUESDAY	WEDNESD	AY THURSDAY	FRIDAY	SATURDA	Y SUN	NDAY
Mornings							L	_
Afternoons							L	_
Evenings							L	_
Overnights								
			Areas w	illing to Work				
□ North St	ockton		West Stockto	n	☐ Tracy	′		
☐ South St	tockton		Manteca/Esc	alon	☐ Lodi			
☐ Central S	Stockton		Ripon		Linde			
☐ East Sto	ockton		] Lathrop/Fren	ch Camp	☐ Other	ſ <b>:</b>		

□ Teach and demonstrate the consumer to perform tasks       □ Set up/remind meds         □ Paramedical services injections, feeding tube, etc. tasks taught by professional       □ Routine bed baths         □ Reading       □ Menstrual care external application only         □ Clerical       □ Bathing, oral hygiene, grooming         □ Preparation of meals       □ Rubbing skin, repositioning to promote circulation         □ Meal clean up cleaning dishes and food after meal       □ Care and assistance with prosthesis assist with glasses, hearing aid, artificial limb, etc.         □ Shopping for food       □ Medications         □ Other shopping and errands       □ Respiration assist with and clean breathing machines         □ Heavy cleaning thorough cleaning (1 time service)       □ Feeding assist with eating/drinking         □ Accompaniment to medical appointment       □ Dressing assist with clothes         □ Accompaniment to alternative resources       □ Ambulation assist with walking/moving         □ Protective supervision of impaired to protect from injury         Previous Employment         Company:       Phone:       □ Phone:       □ Supervisor:         Job Title:       Starting Salary:       \$ Ending Salary:       \$ Ending Salary:
□ Paramedical services injections, feeding tube, etc. tasks taught by professional       □ Bowel and bladder care assist with using the restroom         □ Reading       □ Menstrual care external application only         □ Clerical       □ Menstrual care external application only         □ Domestic services cleaning house       □ Bathing, oral hygiene, grooming         □ Preparation of meals       □ Rubbing skin, repositioning to promote circulation         □ Meal clean up cleaning dishes and food after meal       □ Care and assistance with prosthesis assist with glasses, hearing aid, artificial limb, etc.         □ Shopping for food       □ Medications         □ Heavy cleaning thorough cleaning (1 time service)       □ Feeding assist with and clean breathing machines         □ Accompaniment to medical appointment       □ Dressing assist with clothes         □ Accompaniment to alternative resources       □ Ambulation assist with walking/moving         □ Protective supervision of impaired to protect from injury       □ Phone: ()         Address:
Reading
□ Clerical       □ Menstrual care external application only         □ Domestic services cleaning house       □ Bathing, oral hygiene, grooming         □ Preparation of meals       □ Rubbing skin, repositioning to promote circulation         □ Meal clean up cleaning dishes and food after meal       □ Care and assistance with prosthesis assist with glasses, hearing aid, artificial limb, etc.         □ Shopping for food       □ Medications         □ Other shopping and errands       □ Respiration assist with and clean breathing machines         □ Heavy cleaning thorough cleaning (1 time service)       □ Feeding assist with eating/drinking         □ Accompaniment to medical appointment       □ Dressing assist with clothes         □ Accompaniment to alternative resources       □ Ambulation assist with walking/moving         □ Protective supervision of impaired to protect from injury         Previous Employment         Company:       Phone:         □ Address:       Supervisor:         □ Job Title:       Starting Salary:         \$
□ Domestic services cleaning house       □ Bathing, oral hygiene, grooming         □ Preparation of meals       □ Rubbing skin, repositioning to promote circulation         □ Meal clean up cleaning dishes and food after meal       □ Care and assistance with prosthesis assist with glasses, hearing aid, artificial limb, etc.         □ Routine laundry washing/drying clothes, etc.       □ Medications         □ Shopping for food       □ Respiration assist with and clean breathing machines         □ Heavy cleaning thorough cleaning (1 time service)       □ Feeding assist with clothes         □ Accompaniment to medical appointment       □ Dressing assist with clothes         □ Accompaniment to alternative resources       □ Ambulation assist with walking/moving         □ Protective supervision of impaired to protect from injury         Previous Employment         Company:       Phone:         □ Supervisor:       □ Supervisor:         □ Job Title:       Starting Salary:       \$ Ending Salary:       \$
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Routine laundry washing/drying clothes, etc.   Medications   Medications     Other shopping and errands   Respiration assist with and clean breathing machines     Heavy cleaning thorough cleaning (1 time service)   Feeding assist with eating/drinking     Accompaniment to medical appointment   Dressing assist with clothes     Accompaniment to alternative resources   Ambulation assist with walking/moving     Protective supervision of impaired to protect from injury     Previous Employment     Company:
☐ Shopping for food       ☐ Respiration assist with and clean breathing machines         ☐ Other shopping and errands       ☐ Respiration assist with and clean breathing machines         ☐ Heavy cleaning thorough cleaning (1 time service)       ☐ Feeding assist with eating/drinking         ☐ Accompaniment to medical appointment       ☐ Dressing assist with clothes         ☐ Accompaniment to alternative resources       ☐ Ambulation assist with walking/moving         ☐ Protective supervision of impaired to protect from injury         Previous Employment         Company:       Phone:         Address:       Supervisor:         Job Title:       Starting Salary:       \$         Ending Salary:       \$
☐ Heavy cleaning thorough cleaning (1 time service) ☐ Feeding assist with eating/drinking   ☐ Accompaniment to medical appointment ☐ Dressing assist with clothes   ☐ Accompaniment to alternative resources ☐ Ambulation assist with walking/moving   ☐ Protective supervision of impaired to protect from injury    Previous Employment  Company:  Phone: ()  Address:  Supervisor:  Job Title:  Starting Salary: \$ Ending Salary: \$ Ending Salary: \$
Accompaniment to medical appointment  Accompaniment to alternative resources Ambulation assist with walking/moving Protective supervision of impaired to protect from injury  Previous Employment  Company: Address: Supervisor: Supervisor: Supervisor: Finding Salary: \$
Accompaniment to alternative resources
Protective supervision of impaired to protect from injury  Previous Employment  Company: Phone: ()  Address: Supervisor:  Job Title: Starting Salary: \$ Ending Salary: \$
Previous Employment           Company:         Phone:         ()
Company:         Phone:         ()
Address:         Supervisor:           Job Title:         Starting Salary:         \$         Ending Salary:         \$
Address:         Supervisor:           Job Title:         Starting Salary:         \$         Ending Salary:         \$
Job Title: Starting Salary: \$ Ending Salary: \$
Posponsibilitions
Responsibilities:
From: To: Reason for Leaving:
YES NO
May we contact your previous supervisor for a reference?
Company: Phone: ()
Address: Supervisor:
Job Title: Starting Salary: \$ Ending Salary: \$
Responsibilities:
From: To: Reason for Leaving:
May we contact your previous supervisor for a reference?
Company: Phone: ()
Address: Supervisor:
Job Title: Starting Salary: \$ Ending Salary: \$
Responsibilities:
From: To: Reason for Leaving:
May we contact your previous supervisor for a reference?



# San Joaquin County IHSS Public Authority

Homecare Provider Registry Application

#### Certificate of Applicant/Permission to release information

I certify that all the information provided in this application is true. I understand that any false information may eliminate me from enrollment in the Homecare Provider Registry.

I understand that my name and phone number(s) may be placed on a list to be given to persons who are seeking assistance in their homes.

I understand that the information on this questionnaire may also be shared with prospective employers without any further notice.

I understand completing this application and getting placed on the Registry does not guarantee me employment.

I further understand that my employer is not San Joaquin In-Home Supportive Services (IHSS) or the San Joaquin County IHSS Public Authority. The IHSS client is my employer. The San Joaquin County IHSS Public Authority is strictly an "employer of record" for purposes of collective bargaining. I understand that no oral or written agreement may supersede or alter this relationship.

<u>[,</u>		, authorize all individuals: former employers,
Print Full You	r Name	
, ,	vide information they	rions, military services, and law enforcement may have about me to San Joaquin country
Signature		Date
•	Registry Applicant	

### Employer Reference Questionnaire

To:	<u> </u>		
keterence's Name			
I,, do	hereby consent to your re	lease of information r	relating to my
employment. I further consent to you or your des	ignated representative to	respond to written or	telephonic inquiries
from the IHSS Public Authority.	•	•	
Signature:	Date:		
To whom it may concern:			
The above individual is applying to join the In-Ho	ome Supportive Services (	(THSS) Public Author	ity Provider Registr
The IHSS Public Authority is a public agency who	• •		•
"Registry" of available providers to refer to IHSS		•	•
of the application process, the applicant must prov	•	•	•
fulfill the reference requirement. You have the		•	•
response, at <u>nlinsenbigler@sjgov.org</u> . Thank you c	and we appreciate your tim	nely response!	
Position of person completing the reference:			
Was this individual employed by your company?	Уе	esI	No
Date Hired: Last	date of employment:	<del> </del>	
Job responsibilities:			
		<del> </del>	
How reliable was this individual?	Very	Somewhat	 Not Very
How well did this person work with others?	Very	Somewhat	Not Very
How well did this person work under stress?	Very	Somewhat	Not Very
How well did this person follow instructions?	Very	Somewhat	Not Very
Would you rehire this person?	Yes	No	
Is there any reason you can give why this person s	should not be giving home (	care with a person wh	o is elderly, blind or
disabled?			
I certify that the above information is true a			e the IHSS Public
Authority permission to con	ntact me with questions an	nd to clarify answers.	
Full Name:	Date:		
Signature:	Address:		
Phone Number:			

### Personal Reference Questionnaire

To:			
Reference's Name			
I,Applicant's Name	, do hereby con	nsent to your release of info	ormation relating to my
employment. I further consent to y	ou or your designated represent	tative to respond to writter	1 or telephonic inquiries
from the IHSS Public Authority.			
Signature:	Date:		
To whom it may concern:			
The above individual is applying to	ioin the In-Home Supportive S	ervices (THSS) Public Auth	nority Provider Registry
The IHSS Public Authority is a pub	· ·		
"Registry" of available providers to	•		•
of the application process, the appl	•		•
fulfill the reference requirement.	•	•	•
response, at nlinsenbigler@sjgov.or	•		. 37
What is your relationship to the ap	plicant?		
How long have you known this indivi	dual?		
How reliable is this individual?	Very	Somewhat	Not Very
If you had the opportunity, would y	ou hire this individual?	Yes	No
Have you ever know him/her to abu	se drugs or alcohol?	Yes	No
If yes, how long ago?			
Is there any reason you can give wh	ny this person should not be doin	ng home care with a person	who is elderly, blind or
disabled?			
I certify that the above inform	ation is true and accurate to the	e best of my knowledge. I g	give the IHSS Public
Authority pe	rmission to contact me with ques	stions and to clarify answer	'S.
Full Name:	Dat	re:	
Signature:	Addre	ss:	

### Personal Reference Questionnaire

To:			
Reference's Name			
I,Applicant's Name	, do hereby cor	nsent to your release of info	ormation relating to my
• •			
employment. I further consent to y	ou or your designated represent	tative to respond to written	or telephonic inquiries
from the IHSS Public Authority.			
Signature:	Date:		
To whom it may concern:			
The above individual is applying to	ioin the In-Home Supportive S	services (THSS) Public Auth	ority Provider Registry
The IHSS Public Authority is a pub	•		
"Registry" of available providers to	<u> </u>		•
of the application process, the appli	•		•
fulfill the reference requirement.	•	•	•
response, at <u>nlinsenbigler@sjgov.or</u>	·	•	37
What is your relationship to the app	olicant?		
How long have you known this individ			
How reliable is this individual?	Very	Somewhat	Not Very
If you had the opportunity, would y	ou hire this individual?	Yes	No
Have you ever know him/her to abus	se drugs or alcohol?	Yes	No
If yes, how long ago?			
Is there any reason you can give wh	y this person should not be doin	ng home care with a person (	who is elderly, blind or
disabled?			
I certify that the above informa			
Authority per	mission to contact me with ques	stions and to clarify answer	5.
Full Name:	Dat	te:	
Signature:	Addre	ess:	