

LIFE PATTERNS INC.

February 2019 • Newsletter

In this issue:

- ♦ Managed Care Organizations
- ♦ KanCare Ombudsman
- ♦ Accessing Pay Stubs
- ♦ W-2s
- ♦ PCS & ECS Daily Limits
- ♦ Client Obligation Bill
- ♦ Daylight Saving Time

PAY STUBS

If you have not yet been set up to access your pay stubs on the Life Patterns website, please call your Life Patterns office so that we can get you set up!

Managed Care Organizations

We wanted to remind all of our families that open enrollment is until April 3rd. You may switch MCOs up until that date. Be sure to let your current MCO know if you are switching, and also call your Life Patterns office to inform us as well.

Contact Info for MCOs:

- ♦ Aetna: 855-221-5656
- ♦ Sunflower: 877-644-4623
- ♦ United Healthcare: 877-542-9238



KanCare Ombudsman

The KanCare Ombudsman provides an independent and confidential resource for KS Medicaid Members. The primary role of the Ombudsman is to help people understand how to navigate the KanCare system and help them in solving problems.

Contact Info:

- ♦ 855-643-8180
- ♦ Kancare.ombudsman@kdads.ks.gov

CHECK YOUR MAIL!

We mailed out W-2s towards the end of January, so if you don't have it please call the office so that we can resend those to you!

PCS daily LIMITS

According to State policy, up to twelve (12) hours of Personal Care Services (PCS) can be provided for every twenty-four (24) hour day for **ALL workers combined**. If your workers exceed 12 hours in a day, Life Patterns will call the Employer and inform them that they need to make an edit to their workers' hours.

ECS daily LIMITS

Enhanced Care Services (ECS) must be a minimum of 6 hours of sleep support within a 24 hour period. ECS is designed to provide supervision and/or non-nursing physical assistance during the Participant's sleep hours in his or her place of residence.

Client Obligation Bill

Legislation has been introduced to ELIMINATE the requirement for Client Obligations for HCBS Services in Kansas!

If you would like to give any input on this bill, please write or call Governor Kelly. You may email her at constituentservices.representative@ks.gov and/or call her office at 785-368-8500. Your voice can make a difference, and we need to push legislatures so they can understand just how important this is! Contact your legislators and tell them about this issue, and write to members of the house appropriations committee. Below is a link for their names and email addresses: http://www.kslegislature.org/li/b2019_20/committees/ctte_h_appprtns_1/

The Senate bill has not made it out of committee for a hearing, but if there is a hearing they will need stories, both written and in person to let people know that client obligations need to go away. You may send these stories to Governor Kelly at the email given above!

We will keep everyone posted as more information becomes available!



**Don't forget to
*SPRING FORWARD!***

Daylight Saving Time is **Sunday, March 10th!** Remember to set your clocks **ahead** 1 hour!