



THE CAT LADY, LLC

SERVICE CONTRACT

1. THE CAT LADY, LLC (TCL) is authorized to perform pet care for the animals outlined in the pet profile. Every effort will be made to administer medication. In the event TCL is threatened by pet or TCL feels pet will harm themselves, medication will not be administered and owner will be notified.
2. Owner assumes responsibility for ensuring the data on the profile is complete and correct.
3. In the event of inclement weather or natural disaster, TCL will make every attempt to reach owner or local contact. In the event TCL is unable to reach either party, TCL is entrusted to use their best judgment in caring for pet(s) and home. TCL will be held harmless for such decisions.
4. TCL is authorized by the signature below to seek veterinary care (or emergency care after named vet's normal business hours) with release from all liabilities related to transportation, treatment, and expense. TCL will make every attempt to reach owner prior to treatment. Owner is responsible for ensuring all vaccinations and/or licenses are current.

LIABILITY

1. In the event that TCL is required to employ a licensed locksmith to gain entry into the Owner's premises due to a malfunction of the lock or failure of the Owner to leave a key, it shall be the responsibility of the Owner to reimburse TCL for all costs incurred. In the event of an unintentional lockout by TCL, the Owner expressly gives TCL the authority to employ a licensed locksmith to regain entry to the Owner's premises. TCL will assume responsibility for the costs of such an unintentional occurrence. NOTE: Every effort will be made to contact building management to gain access to home, if applicable, provided owner has informed building management of TCL's authorization to enter home and filled out appropriate forms.
2. Owner expressly releases TCL from liability due to: a) damage by the pet(s); b) injury, disappearance, death, or fines incurred due to the pet's access to the outdoors; c) any complication in administering medication to the pet; or d) actions (or inactions) of other persons having access to Owner's premises.
3. Owner expressly waives and relinquishes any and all claims against TCL except those arising from negligence on the part of TCL.

TERMS OF PAYMENT

1. TCL will provide daily pet care services at a rate of \$ 24.00 per visit. There is a \$10.00 additional charge on the following nationally observed holidays: New Year's Day, Memorial Day, 4th of July, Labor Day, Thanksgiving Day, Christmas Day.
2. Rates subject to change at any time. Notice will be sent to the address on file 30 days prior to any rate changes.
3. Payment in full is due on the first day service is provided (bank quickpay, payment@thecatlady.net, cash or check). If payment is not made, pet sitting services will not be provided.
4. There is a \$35.00 handling fee for all returned checks.

FUTURE SERVICES

I authorize this contract to be valid approval for future services so as to permit TCL to accept my telephone or e-mail reservations and to enter my premises without additional signed contracts or written authorizations. Keys, unless otherwise agreed upon, will be on file with TCL in a secure location. Otherwise, Client agrees key will be a) mailed to/from TCL; b) dropped off/picked up at TCL residence by client; c) picked up/dropped off by TCL for a charge (\$10 per incident); d) left with building doorperson/concierge with "authorization to enter" form (if applicable).

Cat guardian signature _____ Date _____

The Cat Lady, LLC signature _____ Date _____



New Client/Cat Profile

CLIENT INFORMATION

Name(s) _____

Address _____

City _____ State _____ Zip _____

Subdivision name _____

Phone _____ Alternate Phone _____

Email _____

Local Emergency Contact (another person with knowledge of home and/or cat)

Name _____ Phone _____

CAT INFORMATION (complete for each cat)

Pet Name _____ Breed _____

Age/Birthdate _____ Color _____

Sex M F Spay/Neutered Y N Declawed Y N Front only All 4

FEEDING INSTRUCTIONS

WATER Tap Filtered From Fridge dispenser Bottled Ice added Y N

FOOD Canned Brand _____ Amount _____

Dry Brand _____ Amount _____

MEDICATION INSTRUCTIONS (name of medication/type of med/amount given/time given)

HEALTH HISTORY/BEHAVIORAL ISSUES

OTHER CARE INSTRUCTIONS

CAT INFORMATION (complete for each cat)

Pet Name _____ Breed _____

Age/Birthdate _____ Color _____

Sex M F Spay/Neutered Y N Declawed Y N Front only All 4

FEEDING INSTRUCTIONS

WATER Tap Filtered From Fridge dispenser Bottled Ice added Y N

FOOD Canned Brand _____ Amount _____

Dry Brand _____ Amount _____

MEDICATION INSTRUCTIONS (name of medication/type of med/amount given/time given)

HEALTH HISTORY/BEHAVIORAL ISSUES

OTHER CARE INSTRUCTIONS

CAT INFORMATION (complete for each cat)

Pet Name _____ Breed _____

Age/Birthdate _____ Color _____

Sex M F Spay/Neutered Y N Declawed Y N Front only All 4

FEEDING INSTRUCTIONS

WATER Tap Filtered From Fridge dispenser Bottled Ice added Y N

FOOD Canned Brand _____ Amount _____

Dry Brand _____ Amount _____

MEDICATION INSTRUCTIONS (name of medication/type of med/amount given/time given)

HEALTH HISTORY/BEHAVIORAL ISSUES

SPECIAL CARE INSTRUCTIONS

CAT INFORMATION (complete for each cat)

Pet Name _____ Breed _____

Age/Birthdate _____ Color _____

Sex M F Spay/Neutered Y N Declawed Y N Front only All 4

FEEDING INSTRUCTIONS

WATER Tap Filtered From Fridge dispenser Bottled Ice added Y N

FOOD Canned Brand _____ Amount _____

Dry Brand _____ Amount _____

MEDICATION INSTRUCTIONS (name of medication/type of med/amount given/time given)

HEALTH HISTORY/BEHAVIORAL ISSUES

OTHER CARE INSTRUCTIONS

CURRENT VET

Clinic Name _____

Preferred vet (if applicable) _____

Address _____

City _____ State _____ Zip _____

Phone _____

HOME CARE INSTRUCTIONS

Pick up mail Y N Box Number _____ (if key is left)

Water indoor plants Y N Water Outdoor plants Y N

Watering instructions _____

(note: not responsible if care was given and plants die)

Trash Put out Y N Trash Day M T W TH F SA

Keep all garage service doors locked Y N

Additional requests/instructions for home care _____

Will anyone have access to home while cats are in my care Y N

Who _____ When _____

CAT UPDATE INSTRUCTIONS

Updates sent after each visit every 2 days every 3 days only if problem

Updates sent via text email Whatsapp(strongly suggest if out of country)

ACCESS INFORMATION

Community access (if applicable) Gate locked Y N Gate code: _____
(if gate guarded, Cat Lady name will be left with guard/security/community)

Home access Keys Garage door opener Garage door code _____

Lockbox location _____ code _____

Alarm code (if applicable) to be provided verbally

Note: 1. keys can be kept on file with The Cat Lady (TCL) for future visits. 2. Key pick up/drop off charges by TCL will apply after initial consultation (\$10.00). 3. Keys can be picked up/dropped off at TCL's home at no charge, with sufficient notice. 4. Key can be "hidden" or put in lock box on premises at homeowners sole discretion. TCL not responsible for lost keys or break-ins if option 4 is chosen by homeowner.

PAYMENT OPTIONS

Cash, personal check (payable to The Cat Lady), or quickpay via your bank if available (quickpay email address is payment@thecatladylady.net). Payment, if by cash/personal check, is to be left in home prior to departing. Electronic payment to be received by scheduled first visit. Failure to do so can result in TCL not caring for your cat(s).

CANCELLATION

Cancellations are to be made at least 48 hours prior to first scheduled visit. If returning early, remaining visits are to be cancelled on or before 6:00 am pacific time on the scheduled visit day. Failure to do so can result in forfeiting that days' fee.

LAST MINUTE SCHEDULING

TCL requests as much notice a possible. We all have emergencies that arise, and TCL will make every effort to accommodate such needs

CAT PHOTOGRAPHS

TCL will be photographing and or videoing your cat(s) for update purposes. Such images may be used by TCL to promote cat sitting business. TCL will protect your privacy by not publishing home location or surname of client. Cat(s) name may be used. All photos/video become property of TCL and will not be deleted from TCL photo/video library.

If you do not want TCL to use your cat(s) in promotional material, initial here _____

It is the sole responsibility of the Client to inform TCL in writing or via email of any changes to this profile, i.e., addition of a cat, loss of a cat, etc.

Cat guardian signature

Date signed

Printed name



VET RELEASE/GUARDIAN CONSENT

I, _____ authorize Nanette Shahbaz, The Cat Lady, my cat sitter, to transport my cat(s) _____

_____ to your veterinary clinic for treatment. Every effort will be made to transport cat(s) to preferred veterinary clinic listed on Profile form. In the event such clinic is closed, cat(s) will be transported to the nearest emergency clinic.

Every effort will be made to contact guardian and/or emergency contact listed on Profile form. In the event such people cannot be contacted, I authorized Nanette Shahbaz, The Cat Lady, to have clinic give treatment as necessary with the exclusion of the following: _____

_____,
not to exceed \$_____.

If euthanasia is recommended by the clinic, I expressly DO DO NOT (indicate choice) authorize this form of treatment. I will then be responsible for all treatment/costs to sustain said cats life until I or person listed on Profile form can be reached to make a decision. All such communication must be written or electronic to The Cat Lady.

I agree not to hold Nanette Shahbaz, The Cat Lady, liable for any treatment preformed. I also agree that I am responsible for all veterinary costs.

Cat guardian signature

Date signed