



Data and Performance Measurement Quality Improvement/Performance Improvement

Prescribing data is essential to understanding if a problem exists, targeting to manage opportunities for improvement, monitoring progress over time, and providing performance feedback to clinicians and clinical leaders. Acquiring useful data and specific metrics can be a challenge, and calls for cooperation among health plans, care delivery systems, physician groups, and potentially pharmacies/Pharmacy Benefit Managers (PBMs). We encourage all parties to collaborate to develop and support ongoing data measurement, reporting, and monitoring.

What gets measured can be improved. The next step is to prioritize performance improvement in opioid prescribing for your organizational QI program, using the typical QI/PI approaches, including PDSA, redesign, program planning, performance review and feedback, monitoring and oversight. In some organizations, the Board has established safe opioid prescribing as an important priority, with accountability to the Board, but accountability for improvement can be to senior leadership, departmental or organizational leadership.