

Subrogation / Workers' Compensation  
I-20 at Alpine Road  
Columbia, SC 29219-0001  
1-800-288-2227, extension 43060  
Fax: 1-803-865-0654



South Carolina

BlueCross BlueShield of South Carolina  
is an independent licensee of the  
Blue Cross and Blue Shield Association

## ACCIDENT QUESTIONNAIRE

Subscriber: \_\_\_\_\_  
Address: \_\_\_\_\_  
Address: \_\_\_\_\_

Patient: \_\_\_\_\_  
Identification No.: \_\_\_\_\_  
Provider: \_\_\_\_\_  
Date of Service: \_\_\_\_\_  
Group Number: \_\_\_\_\_  
Claim Number: \_\_\_\_\_  
Claim Amount: \_\_\_\_\_

Dear Member:

Our review process indicates this patient may have received healthcare services related to an accident. So we may evaluate our responsibility, please complete, sign and return this form within five days of receipt. If we do not receive this information, we may have to deny your claims. **If you have previously completed a form for this accident, please check here \_\_\_\_\_ and update.**

Was the injury or illness: **Auto/Motorcycle Accident** \_\_\_\_\_ **Work Related** \_\_\_\_\_ **Other Accident** \_\_\_\_\_ **No Accident** \_\_\_\_\_

Date of the injury or illness: \_\_\_\_\_ City/County and State of Injury: \_\_\_\_\_

Describe the injury or illness and how it happened: \_\_\_\_\_

Names of other family members injured: \_\_\_\_\_

### If you checked "Auto/Motorcycle Accident" or "Other Accident," please answer the following:

Did another person cause this accident? YES / NO

If yes, name and address of person causing injury: \_\_\_\_\_

Insurance Company of person causing injury: \_\_\_\_\_ Policy/Claim #: \_\_\_\_\_

Address and Phone #: \_\_\_\_\_ Adjuster's Name: \_\_\_\_\_

If auto or motorcycle related, was the patient wearing a seatbelt? YES / NO a helmet? YES / NO

If auto or motorcycle related, was the patient the driver \_\_\_\_\_ or a passenger \_\_\_\_\_ ?

Auto Insurance Company of Patient: \_\_\_\_\_ Policy/Claim #: \_\_\_\_\_

Address and Phone #: \_\_\_\_\_ Adjuster's Name: \_\_\_\_\_

### If you checked "Work Related," please answer the following:

Name and address of patient's employer at the time of injury: \_\_\_\_\_

Have you filed a Workers' Compensation claim? YES / NO

If yes, name of Workers' Compensation carrier: \_\_\_\_\_

Policy/Claim #: \_\_\_\_\_ Adjuster's Name: \_\_\_\_\_

Address and Phone #: \_\_\_\_\_

Has the employer or the workers' compensation carrier accepted or denied liability? ACCEPTED / DENIED

Name, address, and telephone number of your attorney (if applicable): \_\_\_\_\_

**I agree that the above information is correct, and I will not settle a claim before contacting the Subrogation / Workers' Compensation Department of Blue Cross and Blue Shield.**

Signature

Date

Telephone Number

## **Frequently Asked Questions**

### **Why do we need this information?**

Your health contract contains an important clause called “subrogation” or “reimbursement.” This means when Blue Cross and Blue Shield pays medical bills for an injury or illness that has been caused by a third party, we have a right to seek reimbursement of those medical bills from the third party, their insurance company, and/or your insurance company. We also have the right to seek reimbursement of the medical bills from you if you receive a settlement from the third party or an insurance company for this injury or illness.

### **How did we identify your claim as a potential subrogation or workers’ compensation case?**

Our staff of physicians has established a list of diagnosis codes that indicate an injury or illness may be accident related or work related. When claims are processed through our system, a questionnaire is generated if the patient has received treatment for an injury or illness that has one of these “accident-type” diagnosis codes.

### **How does subrogation help you?**

These subrogation/reimbursement procedures help to contain the cost of healthcare by reducing premium costs paid by you and/or your employer and also reducing the amount of benefits applied to your lifetime maximum benefit amount.

### **What if you were injured on the job?**

Your health contract also contains a provision that excludes the payment of medical bills for work-related injuries and illnesses. This means that we will not provide benefits if workers’ compensation laws cover, provide or pay for the service, supply or treatment of any work-related accident or illness. In addition, if you receive a settlement for your workers’ compensation claim, we consider the settlement payment to be covered by workers’ compensation and we will not provide medical benefits for the injury or illness.

### **Does this questionnaire only apply to work-related accidents?**

No. If another person caused your injury or illness or may be responsible for your injury or illness, you need to complete this form. We cannot provide you with an entire list, but here are just a few of the types of accidents we need to know about: car accidents, motorcycle accidents, work-related injuries, injuries on another person’s property (such as falling in the grocery store), medical malpractice, defective products or machinery, food poisoning, etc.

### **What if this claim was not accident related or if no one else was responsible for the injury or illness?**

The only way we will know if your claims are or are not accident related is if you complete and return this form. After we receive your information indicating this was an illness for which no one else is responsible, we will make sure your claims are opened for processing and we will notate your information in our system to avoid having future questionnaires sent to you for the same accident.

### **What do you need to do?**

It is very important that you complete this easy questionnaire and send it back to us. Your answers will help us properly administer your claims and determine if we need to seek reimbursement from a third party or an insurance company for these claims. If you do not return the questionnaire, we may withhold payment on your medical claims.

The subrogation/reimbursement and workers’ compensation clauses in your health contract require you to notify us if you receive an award or settlement from a third party or an insurance company. From that award or settlement, you must reimburse Blue Cross and Blue Shield for any medical benefits that we have paid for this injury or illness.

### **What if you still have questions or need help completing this form?**

Please contact us at 1-800-288-2227, extension 43060, for more assistance.