

AFTER SCHOOL BOWLING

Q&A: Questions and Answers

CONTACT INFORMATION:

- Susan Diamond, After School Bowling, Program Coordinator
- Email: susand@daytonbowling.com
- Beaver-Vu Bowl, office: 937-426-6771
- Pla-Mor Lanes, during program hours: 937-253-3111
- Website: daytonbowling.com/asbp.html
- Facebook: <https://www.facebook.com/afterschoolbowlingclub>

GENERAL:

- **If my child is unable to attend the After School Bowling Program, should I contact you?**
 - Yes, this is greatly appreciated. Please contact Susan by email or phone with your child's name and school providing information of your child's absence due to illness or a prior commitment. This allows the staff to know who to expect on the Big Red Bus.
- **Where do I pick up my child at Beaver-Vu Bowl?**
 - In the multi-purpose room, behind Lanes 61-62, closest to Fairfield Road.
- **Where do I pick up my child at Pla-Mor Lanes?**
 - In the play/meeting room behind Lanes 7-8.

PAYMENT:

- **What are the different types of payment methods?**
 - Payment can be made with cash, check, and/or credit cards.
- **Who do I make the check out to?**
 - Beaver-Vu Bowl or Pla-Mor Lanes, based on where your child's bowling program is.
- **Can I pay in advance or upon child pick-up?**
 - Yes, parents are able to pay in advance and/or upon child pick-up.
 - Advance payments can be as far ahead as you choose (term, month, two weeks, etc).
- **If my child misses a day and I paid in advance for that day, what happens to my payment?**
 - The payment for the missed day will be a credit to the next day your child attends.
- **Where do I turn in the Program Registration Form and Fee(s) for my child to participate?**
 - The Form and fee(s) can be
 - 1) Turned in to your school office.
 - 2) Brought to the school's assigned bowling center to register and pay the fee(s).
 - 3) Scan and email form to susand@daytonbowling.com.
 - 4) Contact Susan with any questions about this process.
 - We coordinate with the school to pick up Registration forms, fees, and verify the participation list.

- **My child is returning to the program for a second term during the same school year. Does the Registration Fee need to be paid again?**
 - The Registration Fee is a one-time per school year fee, paid during the first session your student bowls with the After School Bowling Program. If your student is returning for a second session with their school, you do not need to pay the Registration Fee again.

BUYING SNACK AT THE CAFÉ

- **What is a Snack Card?**
 - Snack Cards are gift cards to be used in the Café and to place a bowler's snack money on.
 - Snack cards can be purchased at any time and are refillable. Snack Cards with a remaining balance will be returned to the owner at the completion of the term.
- **What is the benefit of a Snack Card?**
 - Snack Cards are helpful if you want to be certain your child will have money for snack each week and/or prefer your child not carry cash. We will safely store the card at the bowling center and inform parents when the balance is low.
- **Can cash be sent to purchase snack?**
 - Yes, cash can be sent along with your child for their snack purchase(s) in the café.
 - Please send along in a coin purse or wallet so money is not loose and in open view of others.

EARLY DISMISSALS AND SCHOOL CLOSINGS:

- **Does the Program still operate on Early Dismissals?**
 - YES, the bus will pick up students at the time of the early dismissal. Program pick-up time will remain the same.
- **What happens if the school closes due to extreme weather?**
 - If school is closed or dismissed early due to weather, After School Bowling will **NOT** occur.
- **Where can I find out about program updates and information?**
 - Program updates and information are primarily distributed through Constant Contact email. You are welcome to call the bowling center for program details.

BOWLING EQUIPMENT:

- **My child has his/her own bowling ball and shoes. Is there a place for him/her to store it during the term?**
 - YES! Lockers can be rented at a special program rate for the weeks of the program session. Lockers are based upon availability.