# My Time

Because your life matters...





Thank your for allowing Hospice of Wichita Falls to be a part of your life. We value the relationships we have made and are committed to providing service to those who need our care.

Hospice of Wichita Falls was established in 1985 and is the oldest, community-supported, non-profit hospice in the area. Our focus is on comfort, with the utmost attention given to the quality of life and how patients live each day. Hospice is a philosophy and not a place.

As a leader in end-of-life care, we recognize the need to be prepared long before an illness begins. To assist you in accomplishing this task, the staff at Hospice of Wichita Falls has developed this document. The following pages are meant to guide your thought process, allowing you to communicate your wishes to those you love. All of the information is designed to provide basic information to your family at a time when they need the most help and support.

Please use this as a tool to help outline your personal information and wishes. Keep this document in a safe place. You may want to give a copy to a trusted family member or friend. It is our hope that it will give you peace of mind knowing that your wishes have been expressed and are understood.

The staff and volunteers at Hospice of Wichita Falls are dedicated to providing *Care, Hope and Support for All When Illness Threatens Life*.

Sincerely,

Alisa Echols Chief Executive Officer Hospice of Wichita Falls

Miss Ends

Completed by	Completed date
1 3	

What is Hospice?

meaningful to them.

Hospice is a program of care provided across a variety of settings, based on the understanding that dying is part of the normal life cycle. As people experience this last phase of life, hospice provides comprehensive palliative medical and supportive services, compassion and care with the goals of comfort and quality of life closure. A hospice supports the patient through the dying process and the family through the experience of caregiving, the patient's illness, dying and their own bereavement. Understanding that the last phase of life is as individual as each person who experiences it, a hospice advocates so that people may live the remainder of their lives with dignity and die in a manner that is

Instead of asking the patient and family members to fit into a caregiving system, hospice extends services according to their unique situation and values focusing on compassionate care. Compassionate care by its very nature is shaped to fit the individual needs and values of the people involved. Hospice allows the patient and family to direct the services received, rather than having professionals direct the lives of the patient and family. Hospice focuses on the individual's and family's world and encourages personal choices and meaningful experiences concerning the process of illness, dying and death.

**Source:** Textbook of Palliative Nursing Second Edition

Vital Statistics



Full Legal Name
Current Address
Date of Birth Place of Birth
Citizenship Social Security Number
Marital Status □ married □ divorced □ widowed □ significant other
Spouse or Significant Other's Full Name
Names of Biological Children
Names of Step-Children
Pets
Names of Former Spouses
Father's Legal Name
Father's Birthplace
Mother's Maiden Name
Mother's Birthplace
Military Service - Branch FromTo
Medicare and/or Medicaid Information
Health Insurance Information
Employment/Business History



# Important Numbers of Family | Friends

Name	Relationship	Phone	Email
		Name	Phone/Email
Hospice of Wichita Falls		rvanic	Thone, Linan
Doctor			
Social Worker			
Church			
Attorney			
Financial Advisor			
CPA/Tax Advisor			
Stockbroker			
Employer			
Other			

Advanced Directives



I have appointed the following persons to act on my behalf if I become disabled:

Power of Attorn	ney	
	Name	Contact #
1 <sup>st</sup>		
2 <sup>nd</sup>		
<b>Medical Power</b>	of Attorney	
	Name	Contact #
1 <sup>st</sup>		
2 <sup>nd</sup>		
completed form	s. Please call us at <b>940.691.09</b> 8	onstitute a legal document or supersede any previously <b>32</b> if you have any questions about advanced directives ilable to answer questions and assist with the completior
who you want t the absence of a	o administer the estate (execut	nings you can do. The object of a will is to tell the courtor) and where you want the estate to be distributed. In all laws will dictate how your affairs are finalized. Do not repare a will.
Location of my v	will	





My diagnoses	Date	
	Date	
	Date	
	Date	
Treatments I have received		
	Date	
My physicians are		
Blood Type		
Body, organ or tissue donor information		
body, organ or dissac donor information		
I have the following implented medical devices		
I have the following implanted medical devices		

### Instructions About 911



☐ Yes, I want resuscitation - call 911
☐ No, I do NOT want resuscitation - do NOT call 911
*I have an Out of Hospital Do Not Resuscitate (DNR) Form □ yes □ no
Location of Out of Hospital DNR:
Other Wishes
☐ Comfort care only
☐ Adequate pain medications to relieve my pain even if that means I will be drowsy or sleep more
☐ I do wish to die in my home ☐ I do not wish to die in my home
I want the following spiritual and/or cultural ritual(s) to be observed:
To occur before, at or after death:
Advanced planning or preparation required:
Advanced notification will need to be given to:

<sup>\*</sup>Please call a Hospice of Wichita Falls social worker at **940.691.0982** for questions concerning, or assistance completing, an Out-of-Hospital DNR Form.





- Decide who will do what tasks
- Contact those who will take on responsibilities
- Have someone write down every decision made and every action taken

If death occurs at home and I am under hospice care, please call Hospice of Wichita Falls at 940.691.0982. *Do not call* 911.

	en anticipated or expected, please call my pene) at (phone number),	
If my death was not expected, the doct	or may ask you to call the medical examiner	or police.
Please follow my wishes regarding org	gan donation (see medical history).	
At the time of my death, please notify	my friends and family listed on page 5.	
At the time of my death, please notify		funeral home at
	(phone number).	
I have the following pre-arranged plan	ı at	funeral home at
	(phone number).	
My Remains		
I would like my body to be □ b	uried $\Box$ cremated	
	☐ embalming ☐ no embalming	
☐ plain pine box ☐ alternative con-	tainer	
□ coffin - wood □ coffin - metal	☐ coffin - fiberglass	
I have designated the following garme	ents for my burial	
	h my body (prayer beads, books of scripture,	
Cemetery where I own interment space	e	
Plot/Drawer Number		
Disposition of my cremated remains	☐ leave in container from crematory ☐	placed in an urn
	□ scattered	(location)
	□ other	
Cramatarium		

## Funeral/Memorial Wishes

□ visitation only □ p	rivate viewing  public viewing rivate family service uneral with casket present  graveside service only			
Minister/Chaplain/Rabbi/Priest to perform service				
Name	Phone Number			
Eulogy to be given by				
Church/location of services				
Pallbearers				
Name	Phone Number			
Name	Phone Number			
Name	Phone Number			
Name	Phone Number			
Name	Phone Number			
Name	Phone Number			
Music				
Readings/Scripture/Poetry				
How I Want to be Remembered				
Tombstone Engraving				

Order copies of death certificate from the funeral director or health department.





Other close re	elatives	
Education		
Laucation	High School attended	
	University attended	_
	Military record	_
	J	
Family histor	у	
	(	
Work/career	professional history	
Religious acti	vities and affiliations	
Civic/commu	unity activities	
	-	
Special award	ds/accomplishments	
Liabbias		
nobbles		
Volunteer act	ivities	
Memorial gif	ts may be given to	
-		





Financial Assets and Loans	Account Numbers	Company & Contact Information (name, phone, email)
Bank Account(s)		-
Checking		
Savings		
Other		
Credit Union Account(s)		
Investment (stocks, bonds) Account(s)		
Mutual Fund Account(s)		
Trusts		



Financial Assets and Loans	Account Numbers	Company & Contact Information (name, phone, email)
Retirement Account(s) such as 401(k), 403(b), IRA or Annuity		
Pension		
Loans & Mortgages		
Residential		
Business		
Vacation Property		
Vehicles		
Personal		
Other		





Financial Assets and Loans	Account Numbers	Company & Contact Information (name, phone, email)
Partnerships		
Limited Liability Companies (LLC)		
Credit Cards		



Passwords		
ATM		
Commutou		
Computer		
Accounts		
Insurance	Policy Numbers	Company & Contact Information
Medical		(name, phone, email)
Niedicai		
Life		
Auto		
Home		
Home		
Other		





List important personal property you own and the names of the loved ones you would like to receive this property. Include belongings like furniture, jewelry, artwork, family heirlooms, photographs, etc. You may consider having these items appraised. This will not replace a valid will. Consult an attorney regarding laws in your state.

Property Description	Property Location	Photo (Y/N)	Name of Person to Receive	Phone Number	Email Address



## Documents Executed

	Date Signed	Location	Check if Applicable	
Living Will				
Medical Power of Attorney				
Medical Directive				
General Power of Attorney				
Living Trust				
Insurance Trust				
Charitable Trust				
Minor's Trust				
Custodial Account				
Organ Donation				
Child Adoption Papers				
Section 529 Education Plan				
Pre-Nuptial Agreement				
Post-Nuptial Agreement				
Marriage License				
Divorce Decree or Settlement				
Birth Certificates				
Automobile Title Papers				
Citizenship Papers/Passports				
Burial Agreements				
Retirement Plan Beneficiary Designation				
Insurance Beneficiary Designation				
Military Discharge Papers				
Employment/Independent Contractor				
Contract				
Domestic Partnership				
Personal Property Distribution List				
Other				
My important records can generally be found:				
	ome safe	☐ attorney's office		
	countant's offic	•		
□ other				

# Checklist for Survivors



 decide on a time/place of funeral/memorial service	
 name a suitable charity for memorial gifts	
 submit an obituary with time and place of service	
 notify friends/family	
 keep record of calls, visits, food, offers of help	
 arrange hospitality for visiting relatives	
arrange childcare if needed	
 coordinate food needed	
 coordinate household chores	
 notify insurance companies and social security	
 notify executor and/or lawyer	
 send acknowledgment of remembrances	
 check debts/payments due	
 if deceased was living alone, protect valuables and take precautions agains	st intruders
 provide for pets and houseplants	
 cancel subscriptions, newspaper, email or internet accounts, credit cards, c	able TV
 notify utilities, landlord, post office, yard or household help	
 recycle medical devices (pacemaker, glasses, hearing aids, walking aids, co	mmode, etc.)
 other	



# Begin to Organize Information

Start a filing system for quick and easy retrieval. For example, use colored manila folders. Here are some possible file headings: bank correspondence, bills, business related, credit card statements, employer correspondence, estate documents, household, income tax related, investments, life insurance, other assets, personal documents, etc.
Create a calendar with important due dates.
Keep a log of actions taken, including the date and contact person if someone else was involved and pertinent notes. (If you don't create a list, you're likely to forget the dozens of contacts you'll make and the things you've done)
Work with an Attorney or Financial Advisor
Gather significant documents including your loved one's will and trust if applicable.
If you have not previously worked with a tax preparation professional, inquire about which documents to keep and your pertinent tax issues for the current year.
Ask friends or a professional advisor for the name of a lawyer who does estate work if you do not have an attorney already. This individual will guide you during the probate process.
If you're the executor of the will, process and manage the estate settlement process with the guidance of your professional advisors.
Review Cash Flow and Liquidity Needs
Be certain you have sufficient cash flow during this transition period. Prepare a statement listing where money will come from and where it needs to go in the coming months. Include a list of regular and periodic bills.
Inquire if investments may be available at face value without penalty after death (For example, certificates of deposit with a "death put" or a variable annuity with death benefit greater than its current market value). Contact your financial advisor, attorney or CPA.
Review Assets and Liabilities
Create a list of everything you own and your debts.

## Collect Benefits



Locate birth certificate, social security card, marriage license, military discharge papers, financial account statements and company benefits brochure you may need to collect certain benefits. Keep these papers readily available in your organizational folders.
File benefits claim through the nearest social security office or go online at www.ssa.gov and print out Publication No. 05-10084, Social Security Survivor Benefits, for more information.
Contact your life insurance agent to start collecting benefits. You may have various payment options. Be certain you understand your choices before selecting the payout method. Check the following sources for other life insurance: loved one's employer or former employers; insurance through a mortgage company, credit cards or certain other loans; and professional association or unions.
Contact the Department of Veteran's Affairs, if applicable, at the local VA office or go online at www.va.gov. You will need your loved one's Defense Department Form 214.
Check your loved one's IRA or pension. Consult your CPA, financial planner or attorney before making any choices.
Contact the Human Resources department of your loved one's employer if they were employed at the time of death. Staff can assist you with unpaid salary, vacation pay, sick pay, medical-care flex or reimbursement account, bonuses and commissions, life insurance, pension benefits, access to qualified retirement accounts, stock options, and any other benefits due. Consult your CPA, financial planner or attorney before making any choices.
Contact the financial aid office if you have a child in college. Your son/daughter may be eligible for special assistance or increased financial aid.
Adjust Insurance Coverage
If recently deceased was your spouse:
Make sure you have your own medical insurance coverage. If you and your family were covered under your deceased spouse's policy at work, inquire about continuing under the group plan through COBRA coverage. You will have to pay any premiums. Notify Medicare if your spouse was covered.
Inform your auto, homeowner's, liability, long-term care and other appropriate insurance carriers. Premiums may be reduced or you may be eligible for a refund of a portion of the premium payment.
Begin Estate Settlement
Locate the will and identify the executor
Consider hiring an attorney or CPA knowledgeable in estate law.
Consult with a CPA or attorney to determine if filing a federal or state estate tax return is necessary.

# Myths About Hospice Care

#### Myth: Hospice is a place

**Fact:** Hospice care usually takes place in the comfort of your home, but can be provided in any environment in which you live, including nursing homes, assisted living facilities, and residential care facilities.

#### Myth: Hospice means that the patient will soon die

**Fact:** Receiving hospice care does not mean giving up hope or that death is imminent. The earlier an individual receives hospice care, the more opportunity there is to stabilize your medical condition and address other needs. Some patients actually improve and may be discharged from hospice care.

#### Myth: Families have to pay for hospice care

**Fact:** Hospice care is a Medicare and Medicaid benefit. Most private insurers also cover hospice care as well. And, through its charity care policies, Hospice of Wichita Falls is committed to caring for all patients, regardless of an individual's ability to pay.

#### Myth: Patients have to give up their own doctor

**Fact:** Patients may keep their own physician who will work closely with our medical staff to plan and carry out care.

#### Myth: Hospice is only for cancer patients

**Fact:** A large number of hospice patients have non-cancer illnesses such as congestive heart failure, dementia, chronic lung disease, or other conditions.

#### Myth: Patients can only receive hospice care for a limited amount of time

**Fact:** The Medicare and Medicaid benefit and most private insurance pays for hospice care as long as the patient continues to meet the criteria for hospice care. Patients may come on and off hospice care, and re-enroll in hospice care, as needed.

#### Myth: Hospice provides 24-hour care

**Fact:** The hospice team (which includes physicians, nurses, social workers, home health aides, chaplains, LPC, bereavement counselors, and volunteers) visits patients intermittently, and are on call 24 hours a day/7 days a week for support and care.

#### Myth: All hospice programs are the same

**Fact:** All licensed hospice programs must provide certain services, but the range of support services and programs may differ. Hospice of Wichita Falls is the oldest community-supported non-profit in the area and we provide patient care and community programs for those unable to pay.

#### Myth: Hospice care is just for the patient

**Fact:** Hospice care focuses on comfort, dignity, and emotional support. The quality of life for the patient, family members and others, who are caregivers, is the highest priority.

#### **Contact our Hospice Program**

Please call at 940.691.0982 if you have any questions about hospice care or if you wish to begin care for someone you know.

Recommended Reading List

*Dying Well* Ira Byock

*Final Gifts*Maggie Callana and
Patricia Kelley

Glimpses of Heaven Trudy Harris

Handbook for Mortals: Guidance for People Facing Serious Illness Joanne Lynn and Joan Harrrold

I'm With You Now M. Catherine Ray

Life Lessons
David Kessler and
Elizabeth Kubler-Ross

Share My Lonesome Valley: The Slow Grief of Long-term Care Doug Manning

*Surviving the Fall* Peter Selwyn

The Four Things That Matter Most: A Book About Living Ira Byock

> The 36-Hour Day Nancy L. Mace and Peter V. Rabins

*The Grace in Dying* Kathleen Dowling Singh

The Gift of Peace:
Personal Reflection
Joseph Cardinal Bermardin

*The Good Death* Marilyn Webb

*The Last Lecture* Randy Pausch

Tuesdays with Morrie Mitch Albom

When Life Becomes Precious Elise NeeDell Babcock Recommended Websites

AARP www.aarp.org

Aging With Dignity
(Five Wishes)
www.agingwithdignity.org

Alzheimer's Association www.alz.org

American Cancer Society www.cancer.org

Americans for Better Care of the Dying www.abcd-caring.org

Caring Connections www.caringinfo.org

*Growth House, Inc.* www.growthhouse.org

Hospice Foundation of America www.hospicefoundation.org

Hospice of Wichita Falls www.hospiceofwf.org

*Ira Byock's Dying Well* www.dyingwell.com

Public Broadcasting Service www.pbs.org/wnet/onourownterms/resources/eol\_sites.html

The National Hospice and Palliative Care Organization www.nhpco.org

Notes	



## One Day at a Time

There are two days in the week upon which I never worry - two carefree days kept sacredly free from fear and apprehension.

One of these days is yesterday. Yesterday, with all its cares and frets and all its pains and aches, all its faults, its mistakes and blunders, has passed forever beyond my recall.

And the other day that I do not worry about is tomorrow. Tomorrow, with all its possible adversities, its burdens, its perils, its large promise and poor performance, its failures and mistakes, is as far beyond my mastery as its dead sister, yesterday.

Tomorrow is God's day; it will be mine.

There is left for myself, then, but one day in the week - today. Any man can fight battles of today. Any woman can carry the burdens of just one day; any man can resist the temptations of today. It is only when we willfully add the burdens of those two awful eternities, yesterday and tomorrow - such burdens as only the mighty God can sustain, that we break down. It isn't the experiences of today that drive men mad. It is the remorse of what happened yesterday, and fear of what tomorrow might bring.

These are God's days. Leave them to Him.

Author Unknown

"My Time" is provided at no cost due to a generous donation in memory of Frank Gibson who benefitted from Hospice of Wichita Falls services.

He believed communicating this type of information was of utmost importance.



Since 1985

4909 Johnson Road Wichita Falls, TX 76310 940.691.0982 - Main Number 800.378.2822 - Toll Free Number 940.691.7100 - Inpatient Center 940.691.1608 - Fax www.hospiceofwf.org