

All About Horses OC, LLC Lesson/Training Barn Policy and Procedures

General Barn Rules

No smoking, no drugs of any kind, no running or yelling. No gum chewing while riding. Do not enter a stall without permission from your instructor.

Lesson Procedures

Private lesson: Student should arrive 15-20 minutes prior to lesson time to receive horse assignment and to pull horses equipment out of the tack room. The first 10-15 minutes of the schedule lesson is time for you to help groom, and tack your horse. A lesson including preparation before and after riding will last approximately one hour, this is 45 minutes with scheduled horse and 15 minutes to finishing caring for you horse and returning them to their stalls. Students are expected to put away all grooming tools and tack used for the lesson.

Semi-Private (small group): Student should arrive 15-20 minutes early for lesson to receive horse assignment and to pull horses equipment out of the tack room. The first 10-15 minutes of the schedule lesson is time for you to help groom, and tack your horse. A lesson including preparation before and after riding will last approximately one hour, this is 45 minutes with scheduled horse and 15 minutes to finishing caring for you horse and returning them to their stalls. Students are expected to put away all grooming tools and tack used for the lesson.

If you are more than 15 minutes late to your scheduled lesson you may be asked to participate in a in-hand groundwork lesson or be asked to watch. All parents are required to stay with child in the event that there is only one trainer on site. No child is to be dropped off at the barn alone, all children must be escorted to trainer with horse in hand to finish the remainder of their lesson if you are to arrive late.

Please note that for liability reasons the acceptable time for drop off/pick up is no more than 15-20 minutes prior to or after scheduled lesson time. Please note that there will be fees assessed shall this rule not be abided by.

All About Horses OC, LLC, reserves the right to substitute instructors when necessary.

All parents must check in with trainer before leaving child alone.

Horse Assignments

Horse Assignments are subject to the schedule, weather and horses overall health.

Horse availability is based of students level of riding experience. If you would like the same horse each class the cost is 75.00 per lesson to reserve that horse in advance.

All lessees have priority to horses according to signed lease agreement.

If interested in leasing please check with trainer to see if student meets all the requirements to be considered for our leasing program.

Cancellations

All cancellations should be given with 24 hours notice. Any lesson not cancelled with 24 hours notice will be forfeited. Makeups (for prepaid lessons only) are to be scheduled by text or email only; and is the sole responsibility of party cancelling to schedule makeup within 60 days of the missed lesson. Makeups are only valid 60 days after the cancelled lesson. No monetary credits will be given.

Should All About Horses OC, LLC cancel a lesson for any reason a makeup lesson will be allotted. Reasons a lesson may be cancelled: high temperature, high winds, or rain, or other instructor related circumstances.

Dress Requirements

All students are required to wear boots with a minimum of a 1/2 inch heel and long pants. Certified helmets can be provided by the instructor. Recommended items for purchase: paddock boots (zip up preferred), half chaps, breeches and gloves. Fitted shirts and jackets are preferred. Helmets are recommended if you/your child will be riding on a weekly basis.

Horse Show Procedures

Invitations to participate in the competitions will be based on the instructor's recommendation. Horse assignments are based on fees being paid in a timely manner and a full season commitment. Not all students will be able to participate in all shows, so please let you instructor know in advance if you are interested in begin considered. Fees are non- refundable and non-transferable for competitions. Instructor will provide a list of required items and attire before the scheduled competition.

Lease Program

Leasing is an available option and is based off instructors approval.

Requirements for leasing are as follows:

- Be able to groom/tack horse with little to no assistance
- Be on time for all lessons and tacked and ready to go at lesson start time
- Walk, Trot, Canter in a group lesson on a minimum of two horses

All lessees must leave a credit card on file.

All lessees must give a 30 day notice before ending lease contract.

Office Phone

All changes to schedule must be made in writing to 949-228-2183.

All scheduling questions must be done to the business phone and will be answered within 1-2 business days.

Office phone hours 9am-5pm

Tuition

All lessons must be paid for in advance. A single private lesson is 65.00 when paying for four in a calendar month. Semi Private 55.00 per lesson when paying for four in a calendar month.

All tuition payments for the month are due by the 5th of each month. If payment is not received by that date, a late fee of twenty five percent will be assessed. All checks shall be made payable to All About Horses OC. Payments can be submitted via mail, via payment box at the barn or via PayPal. PayPal users will need to contact ashleydanielsen@gmail.com for instructions and additional details prior to using PayPal. Credit cards are also accepted.

Mailing Address:

183 Brandywyne Terrace

Costa Mesa, CA 92627

Payment Box - is located on the left side of the tack room.

A fee of 50.00 will be charged for a returned check.

Parking

Shall be alongside the round pin or against green fence with the All About Horses OC Parking Signs. Please ask your instructor if you would like appropriate parking places pointed out.

Speed limit is 5 miles per hour. Please be courteous and slow down. Children and Horses are frequently walking up and down the drive and have the right away.

Note to Parents

We encourage you to observe your child's lesson in order to understand the learning process and so that you can see their progress. However, please refrain from sideline coaching and please stay outside the ring unless asked to come in by instructor.

Please visit the website to familiarize yourself with the horses, instructors, and other general barn information.
<http://www.allabouthorsesoc.com>

Initials _____

Important Information Sheet

Name of Rider: _____

Age and Date of Birth: _____

Parent(s) Name(s): _____

Address: _____

Email Address: _____

Phone Number(s): _____

Health Insurance Provider: _____ Policy Number: _____

Credit Card Authorization:

Credit Card Number: _____ Type of Card: _____

Expiration Date: _____ Security Code: _____

Billing Zip Code: _____

Authorization Signature: _____

If you would prefer your card is charged monthly for your tuition dues please contact ashleydanielsen@gmail.com.

I _____ authorize All About Horses OC, LLC to contact emergency services if deemed necessary.

Initials _____