

# Public Authority Care Communications

March 2021

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## Enrolling Providers via ESP Website

The Electronic Service Portal (ESP) website has been modified to allow recipients to designate a provider online. The recipient will complete the following 4 steps in ESP to hire a provider:

Step 1- Find Provider- The recipient will be able to locate the provider by entering the provider's 9-digit provider number.

Step 2- Select Provider- The recipient will review the provider information to ensure it is the correct provider they would like to hire.

Step 3- Hire Provider- The recipient will enter the start date for the provider.

Step 4- Confirm Hire- The recipient confirms the completion of hiring their provider by reviewing the electronic SOC 426A. This step includes an electronic signature by the recipient stating they have reviewed the declaration and acknowledge that they understand the terms and conditions of the agreement and that the information entered is true and correct.

\*The above information was provided by CDSS ACL 20-108\*

Recipients, if you need to hire a new provider who is not in the payroll system please contact your IHSS social worker.

## COVID-19 Information

Would you like to schedule an appointment to receive your first COVID-19 vaccine shot?

\*If so please visit [www.myturn.ca.gov](http://www.myturn.ca.gov)

Would you like to schedule an appointment to receive your second COVID-19 vaccine shot?

\*If so please call 211



For additional information please visit San Joaquin Public Health Services; [www.sjcphs.org](http://www.sjcphs.org) or [www.sjready.org](http://www.sjready.org).

The Public Authority website ([www.sanjoaquincares.com](http://www.sanjoaquincares.com)) has the following COVID-19 Information:

- Testing locations
- COVID-19 Vaccine information
- Tips for face coverings
- COVID-19 information for older adults
- Stop the spread of germs
- Managing stress/anxiety while staying at home
- And more!

## **In-Home Care Providers Wanted!**

*The IHSS Public Authority is currently recruiting for potential care Providers to join our registry!*

Are you interested in making your own schedule and helping elderly, blind or disabled individuals remain safely in their own home? If you answered yes to the above questions then being a care Provider on our registry may be the perfect fit for you!

**If you are already a Provider and are looking for more work, you may not need to complete your DOJ background check and orientation again.**

IHSS will pay Providers for the following personal and domestic services, but each recipient has a Notice of Action (NOA) detailing what they have been individually approved for:

*\*Domestic services \*Preparation of meals \*Meal clean up \*Routine laundry \* Shopping for food  
\*Accompaniment to medical appointment \*Accompaniment to alternative resources \*Protective supervision \*Bowel and bladder care \*Routine bed baths \*Menstrual care \*Bathing, Oral hygiene, Grooming  
\*Rubbing skin, repositioning \*Care and assistance with prosthesis \*Medications \*Respiration \*Feeding  
\*Dressing \*Ambulation \* Paramedical Services*

To apply for the registry please start by completing an application. You can find the application on our website or contact Nicole @ 209-468-1747 to receive one by email.

Requirements:

- Submit a completed registry application
- Pass a background check
- Complete a mandated online orientation video
- Attend an over the phone registry presentation

\*Employment is not guaranteed\*

## Upcoming Classes

The following training classes will be held virtually using Zoom. To register please call or email Nicole; 209-468-1747 / [nlinsenbigler@sjgov.org](mailto:nlinsenbigler@sjgov.org).

For class description please visit our website, [www.sanjoaquincares.com](http://www.sanjoaquincares.com)

California Phones  
March 30, 2021 @ 1pm

Slips, Trips and Falls  
April 28, 2021 @ 1pm

## COVID-19 Medical Accompaniment Pay for Providers

Effective 3-15-2021, IHSS recipients age 16-64 are eligible to receive the COVID-19 vaccine; those over 65 are currently eligible. If you are a recipient who has authorized time for, Medical Accompaniment, you may use those service hours to receive your COVID-19 vaccine. If additional hours are needed or you are not approved for medical accompaniment, but require IHSS services to get your vaccine, the State has developed a special claim form (available via [www.sanjoaquincares.com](http://www.sanjoaquincares.com)). Your provider may be eligible to be paid for up to 4 hours (2 hours per vaccine appointment) and can be claimed retroactive from 1/1/2021. The State has started sending out information and claim forms to recipients. **Mail signed forms to:**  
San Joaquin County HSA (Attention IHSS Payroll), PO Box 201056, Stockton CA 95297

### Staff Contact Information

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