

## Frequently Asked Questions Regarding Costs for Services

# 1. What will it cost my family to participate in the services that FIPP offers? How will my portion of the cost be determined?

Some families may share in the cost of services based on a sliding fee scale (SFS) that considers adjusted gross income (AGI) and family size. The sliding fee scale percentage sets the family's ability to pay or share in the cost. A copy of the sliding fee scale will be provided to you by your FIPP service provider.

#### 2. What do I need to provide to determine my portion of the cost?

Please provide financial documents to the FIPP business office to verify the AGI of your family. On the back of this notice is information about the documents needed to verify your income. Choosing not to submit financial documents sets your SFS percentage at 100%. That means you will be responsible for paying for all chargeable services.

#### 3. Will my health insurance be billed?

Your family's private insurance will be billed for services, with your consent. The SFS percentage will be applied to any base charges that your insurance plan assigns to the family. These base changes include co-pays, co-insurance, or deductibles.

For example, if your co-pay for a service is \$30 and you qualify for a sliding fee of 20%, you will be charged \$6 for that service.

Some health insurance plans pay for services based on your child's covered benefits. If the service is not a covered benefit, the base charge for the service will be the FIPP rate (which is the Medicaid Rate). The SFS percentage will be applied to that base charge.

For example, you child has been ordered to receive speech therapy. A speech therapy visit is charged at \$67.33 per visit. If you qualify for a sliding fee of 20%, your cost for that visit would be \$13.47.

Your private insurance carrier can tell you what your co-pay, co-insurance and deductible is, if applicable, and if the service is a covered benefit.

### 4. What if my family's financial situation changes after the cost share is determined?

If your family experiences an unplanned event such as loss of employment or income, or extensive medical expenses, you may request a financial review and adjustment. The FIPP business office can assist you with this process.

Please note: No child will be denied services based on the inability of the family to pay.