

Traveller's Stay and Play Policies

Hours

Monday - Friday 7:00-12:00 and 3:00-6:30 (Closed 12:00-3:00)

Saturday- 8:00-12:00

Sunday- 8:00-12:00 and 5:00-6:30

We will be closed Easter, Memorial Day, July 4th, Labor Day, Thanksgiving, Christmas and New Year's Day. We will also close at 12:00 p.m. on Christmas Eve and New Year's Eve

THERE IS ABSOLUTELY NO PICK UPS OR DROP OFFS ON ANY OF THE ABOVE HOLIDAYS!

We close promptly at 6:30 p.m. If you arrive after closing to pick up or drop off your dog, there will be a \$5 per minute fee. We will wait 5 minutes maximum after closing for you to arrive, **but only if notified** that you are coming, (if not notified we will not wait). If you have not arrived within the additional 5 minutes we have allotted then you will no longer be able to pick up or drop off your dog until we open again. If the next day is a holiday your dog will be boarded until we open again the day after the holiday.

Boarding check out is 12:00 pm. If your dog is checked out before 12:00 pm there will be no charge for the day. If your dog is checked out after 12:00 pm a daycare fee will be charged for that day.

If your dog is not checked out by closing your dog will be considered a boarder and you will be charged the boarding rate for the day.

Boarding over a holiday - **A \$50 deposit is required to schedule boarding over all of the above holidays.** This deposit will be applied to your dog's stay. If a cancellation is made at any time this deposit will be forfeited. If you arrive earlier than scheduled to pick up your dog you will be charged for your entire scheduled stay.

Boarding

We board DOGS only

All dogs must be at least 6 months old.

All dogs must be spayed or neutered by 7 months.

All dogs must be social and well behaved and pass a temperament evaluation.

All dogs must be current on Rabies, Dhlpp (distemper) and Bordetella (kennel cough). Proof of vaccination is required by a licensed Veterinarian..

We reserve the right to deny service if vaccinations are greater than 30 days past due.

All dogs must be flea free and be on a flea and tick preventative. If fleas are detected your dog will be given a flea preventative at your expense.

We reserve the right to deny any dog for boarding or daycare for any reason we see fit without explanation.

Sleeping areas can be shared by more than one dog from the same family only. Our sleeping areas can accommodate 1 large dog, 2 medium dogs or 3 small dogs.

If your dog prefers a crate, we can accommodate him.

Please provide your own food and treats. **Bring extra incase you are delayed.** If you do not provide enough food for the entire stay we will feed your dog at a rate of \$2 per feeding. We cannot be held liable if our food causes

intestinal issues. We treat your dog with ½ of a Milkbone everytime they are kenneled. However, you may provide your own treats. Please do not bring rawhides. **We have banned rawhides.** If you bring them we will NOT give them to your dog.

We do provide cots and blankets however if you wish to bring beds or blankets they are welcome. **Please DO NOT bring bowls.** We prefer to simplify feeding by using our own stainless bowls. We cannot be held liable for lost or unreturned items.

Oral or topical medications can be administered. We **DO NOT** give injectable medication. Please provide the means for which oral medication is administered. If nothing is provided we will use peanut butter to administer the meds.

We cannot accept guests with stitches, cones, bandages, casts, or splints.

If your dog displays any negative temperament during his stay he will be quarantined in his sleep area away from the other boarders for the duration of his stay. He will be let out into the yard 3 times per day for potty only and will not be allowed to interact or play. If your dog is quarantined he **WILL NOT** be accepted back for boarding or daycare.

If your dog gets ill or needs to see a veterinarian, we will contact you immediately. If you are unreachable we will contact your emergency contact to assist in decision making. We will contact your vet also. If your vet is unavailable we will use our vet (Waynesville Veterinary Hospital). If neither vet is available and the situation calls for immediate care, we will utilize the Dayton Care Center Emergency Vet on Clyo Rd.

Boarding Rates/day-

1 dog-\$42

2 dogs same family same kennel - \$62

3 dogs same family same kennel - \$82

Suite, 3 dog minimum - \$104

Suite 4 dogs - \$124

Day Care

All dogs must be social and well behaved.

All dogs must be current on Rabies, Dhlpp (distemper) and Bordetella (kennel cough).

Proof of vaccination by a license veterinarian is required.

All dogs must be spayed or neutered by 7 months.

All Dogs must be at least 6 months old.

We reserve the right to deny a puppy if we feel it is not mature enough for our environment.

All dogs must be flea free and be on a flea and tick preventative.

If fleas are detected your dog will be given a flea preventative at your expense.

Daycare is provided Monday-Friday *ONLY*.

Daycare may not be available the day before or the day after all major holidays. We will notify you.

Daycare dogs interact with the boarding dogs and are treated exactly the same as boarding dogs. Daycare dogs will have a sleep area assigned to them and will have a one hour rest period in the morning and a 2 hour rest period in the afternoon. These rest periods allow the dog some quiet private time to regenerate for the next play session.

Food and treats are welcome, however please **DO NOT bring rawhides**. We have banned rawhides. If you bring them we will NOT give them to your dog. We can feed your dog at daycare. Breakfast is around 7:30, lunch is at 12:30 and dinner is served around 5:00.

Daycare Rates/day –

\$23 for one dog, \$36 for 2 dogs and \$48 for 3 dogs.

Daycare packages- Visits expire within 60 days of purchase and are non-transferable and non-refundable.

Single Dog Packages

Purchase 20 visits for \$420

(A \$40 savings from our daily rate)

Two Dog Packages

Purchase 20 visits for \$630

(A \$90 savings from our daily rate)

Payment is due in full at the time of purchase.

If you purchase a 2 dog package and bring only 1 dog, you will forfeit the difference -or- you may purchase a single day visit for \$23 for one dog.

Due to limited space. Daycare visits need to be cancelled no later than 9:00 a.m. the day of your scheduled visit. If your visit is not cancelled by 9:00 a.m. you will be charged 50% of your scheduled fee.

Baths

*Basic baths (shampoo and towel dry) are available for **Boarding Dogs only**.

Small and medium dogs (under 50 lbs) \$20

Large dogs (50-75 lbs.) \$25.

It is up to our discretion to bathe any dog over 75 lbs, or with too much fur, or if the fur is matted, or any other condition that may cause us concern.

* Sorry, No nail trims

We will close twice yearly for vacation. These months are usually, but not always, one week in February and one week in October. We may offer daycare only during these off times. This will be determined at that time.